



Sign customers up for **Leads and Measures** every chance you get!



Always ask customers if they would like to sign up for **Home Depot Credit**.



Remember to complete your monthly **inFocus Quiz** and any **training**.



# RANGE PEEL

Monthly Newsletter for The Home Depot  
Store # 8460 • Tiffany Springs  
Store Manager: Michael Laughlin

Vol. 10, No. 05 | May 2024



PRO XTRA PERKS



PERSONALIZED OFFERS



PAINT REWARDS



VOLUME PRICING PROGRAM



PURCHASE TRACKING



TEXT2CONFIRM AUTHORIZATION



# Pro





APRIL  
2024

# The ASSOCIATES OF THE MONTH

DS



**MATT  
GREATHOUSE**

SALES



**JASON  
BICKNELL**

SPECIALTY



**DENISE  
TRUTNA**

SERVICE DESK



**JOSH  
KUCINICK**

OPS



**DILLON  
ALDERSON**

CASHIER



**WILL  
MARTINEZ**

RECOVERY



**ESMERALDA  
MENDEZ**

MET



**LINDA  
TIEMANN**

FREIGHT



**TODD  
REUSCHER**

## HOMER AWARDS



SM Michael presents **MILESTONE HOMERS**: Platinum to Armando, Bronze to Heather, Gold to MET DS Nick



**MILESTONE HOMER** to Erik from SM Michael



**HOMER** to Thomas from SASM Rich



**HOMER** to Leslie from DS Matt



**HOMER** to Denise from SASM Rich



**HOMER** to Alayna from DS Eddie



**HOMER** to Grace from OASM Silvia



**HOMER** to Parker from CXM Jamie



**HOMER** to Will from OASM Silvia



District 196 Manager, Kelly Connors, presented our Store Manager, Michael Laughlin and crew with these wonderful awards!



## FRONT END RECOGNITION



Special Thanks to OASM Silvia Sansone and FES Joy Cornett for putting this all together!



Eric Holsted  
Garden Associate

**SAFETY TAKES EVERYONE**  
EVERY second, EVERY decision, EVERY day safe.



HOMER to DS Matt from CXM Jamie



HOMER to Will from DS Daniel



HOMER to Esmeralda from DS Daniel



HOMER to AP John from SASM Rich



**MET MERCHANDISING EXECUTION TEAM**

Celebrating our WONDERFUL MET TEAM!





### Customer Feedback:



Brad was absolutely amazing! He was welcoming, friendly and professional. He asked what I needed help with. Then he took the time to walk through the store with me to show me the different items that I needed for my project. He answered all my questions and was very helpful. I will definitely be asking for him again when I come to your store.



### Customer Feedback:



Cashier Esmeralda was very nice and had wonderful customer service. She also helped me apply for a Home Depot credit card.



### Customer Feedback:



Denise was very friendly to both myself and my granddaughter. She understood what I wanted to do and how I wanted it completed and was very helpful in selecting the materials. She's a great employee!



### Customer Feedback:



Corey greeted us when we walked in. He made sure we had what we needed and pointed us in the direction of the flowers which was what we had come for.



### Customer Feedback:



I went to your store two times that day and received excellent service! Cheyenne helped me find bulbs. She was friendly and knowledgeable. Wonderful smile!



### Customer Feedback:



My box was much bigger than I anticipated and I wondered if I would be able to get it into my car. Your employee, Grace, instantly suggested I drive my car to the door and she would help me get it in. I did and it took some maneuvering, but we finally managed to get it loaded. Without her, I doubt I would have been able to get it home. She is an angel!



### Customer Feedback:



Pam was very helpful and called around to multiple stores to try and locate the item I was looking for and even ensured that they pulled it and had it ready for me to go pick up. Excellent customer service!



### Customer Feedback:



Tanner and Brennan loaded my truck with 12 bags of mulch before I could even get out to help. They were friendly and fast. Made my trip very easy. Will, greeted me and helped me to find the mulch that was on sale. Also, Isaiah was fast and very friendly while cashing me out. It was a good day at Home Depot for a busy Sunday.

## NEW HIRES

<b>BRYCE JOHNSON</b> Lumber
<b>D'EREKA HARDIN</b> Cashier
<b>ERIK FOLKEDAHL</b> Electrical
<b>JOSEPH WINSTON</b> Garden
<b>KYLIE EDMUNDS</b> Cashier
<b>SAM REEVES</b> Cashier



## BIRTHDAYS

<b>05/01</b> <b>JORDAN W.</b> Service Desk
<b>05/10</b> <b>LYLE P.</b> Plumbing
<b>05/11</b> <b>BRENNAN P.</b> Cashier
<b>05/15</b> <b>TELSIE S.</b> Service Desk
<b>05/21</b> <b>STACY M.</b> Receiving
<b>05/27</b> <b>ADAM S.</b> MET
<b>05/27</b> <b>NORIA G.</b> Tool Rental
<b>05/27</b> <b>THOMAS B.</b> Cashier
<b>05/30</b> <b>DANIEL W.</b> Dept Supervisor

## ANNIVERSARIES

<b>05/05</b> <b>ROXANNE B.</b> Head Cashier <b>12 yrs</b>
<b>05/05</b> <b>CHEYENNE C.</b> Kitchen/Bath <b>4 yrs</b>
<b>05/09</b> <b>BRIAN B.</b> Tool Rental <b>26 yrs</b>
<b>05/13</b> <b>TODD M.</b> Millwork <b>33 yrs</b>
<b>05/13</b> <b>JUANA M.</b> Pro <b>10 yrs</b>
<b>05/13</b> <b>NICK S.</b> MET DS <b>9 yrs</b>
<b>05/16</b> <b>ESMERALDA M.</b> Head Cashier <b>7 yrs</b>
<b>05/17</b> <b>RYKER M.</b> Freight <b>1 yr</b>
<b>05/28</b> <b>RON M.</b> Garden Recovery <b>10 yrs</b>
<b>05/31</b> <b>ADAM B.</b> Tool Rental <b>1 yr</b>
<b>05/31</b> <b>ROCKY M.</b> Lumber <b>1 yr</b>



## DIVERSITY, EQUITY & INCLUSION

# MAY 2024

<b>ALS AWARENESS MONTH</b>
<b>HAITIAN HERITAGE MONTH</b>
<b>INDIAN HERITAGE MONTH</b>
<b>JEWISH-AMERICAN HERITAGE MONTH</b>
<b>MENTAL HEALTH AWARENESS MONTH</b>
<b>NATIONAL ASIAN AMERICAN AND SOUTH PACIFIC ISLANDER HERITAGE MONTH</b>
<b>OLDER AMERICANS MONTH</b>
<b>SOUTH ASIAN AMERICAN HERITAGE MONTH</b>

We strive to create a place where everyone feels at home. Here, our associates are respected for who they are and for what they can do. Our company is stronger when we challenge each other to look at situations in new ways and when we can support every customer who walks through our doors and make them feel welcome, too.

<b>05/05</b> <b>Cinco de Mayo</b>
<b>05/05</b> <b>Yom Hashoah (Jewish)</b>
<b>05/12</b> <b>Mother's Day</b>
<b>05/17</b> <b>International Day Against Homophobia, Transphobia and Biphobia</b>
<b>05/19</b> <b>Malcolm X Day (USA)</b>
<b>05/20</b> <b>Victoria Day (Canada)</b>

<b>05/20</b> <b>International Human Resources Day</b>
<b>05/21</b> <b>World Day for Cultural Diversity for Dialogue and Development</b>
<b>05/23</b> <b>Declaration of the Bab (Baha'i)</b>
<b>05/26</b> <b>Arbor Day</b>
<b>05/27</b> <b>Memorial Day</b>
<b>05/29</b> <b>Ascension of Baha'u'llah (Baha'i)</b>



This monthly newsletter is produced for The Home Depot store #8460 by the VOA (Voice of the Associate) committee. Editorial: Sonja Nissley. Graphic Design/Photography: Jerry Kanabel. Contributing Photography: Gary Fox, Heather Archbold, Rich Westover, Silvia Sansone, Telsie Szabo and Travis Hammett. Proofing: Sonja Nissley.

