



Sign customers up for  
**Leads and Measures**  
every chance you get!



Always ask customers if  
they would like to sign up  
for **Home Depot Credit**.



Remember to complete  
your monthly **inFocus Quiz**  
and any **training**.



# RANGE PEEL

Monthly Newsletter for The Home Depot  
Store # 8460 • Tiffany Springs  
Store Manager: Michael Laughlin

Vol. 10, No. 02 | February 2024



# BLACK HISTORY MONTH

2024  
JANUARY  
2024

# The ASSOCIATES OF THE MONTH

DS



**MICHAEL BARR**

SALES



**JOHN REEVES**

SPECIALTY



**SUZANNE JOHNSON**

SERVICE DESK



**LESLIE ELLISON**

OPS



**CLARENCE AITKEN**

CASHIER



**NOAH CAMACHO**

RECOVERY



**ESMERALDA MENDEZ**

MET



**NICK KUPEC**

FREIGHT



**KEN MILLER**



**HOMER** awarded to DS Joy from SM Michael



**HOMER** awarded to Denise for being #1 associate for measures



**MILESTONE HOMER** awarded to Erik from SM Michael



DS Brad presents **SPECIALIST OF THE MONTH** to Todd M.



**HOMERS** for Excellent Customer Service to Cynthia and Tim



**MILESTONE HOMER** awarded to Vikki from SM Michael



**HOMER** awarded to Clarence from DS Heather



**HOMER** awarded to Bob from DS Todd



Congratulations with a **HOMER** to Todd for closing out the year strong with a window sale for **\$26,400!!**



**HOMER** awarded to Erik from DS Tanner



**MILESTONE HOMER** awarded to Denise from SM Michael



**HOMER** awarded to Rocky from DS Eddie

# #safetystartswithme



## Q4 FRONT END RECOGNITION WINTER WONDERLAND

**Drive FRIENDLINESS & ACCURACY**  
FRONT END RECOGNITION  
ASSIST • SCAN • HANDLE

### STORE CELEBRATION



<b>DAY ONE MOTIVATION MONDAY</b> RECOGNIZE ASSOCIATES WITH A BRAVO	<b>DAY TWO TREAT TUESDAY</b> COOKIES AND TREATS TO CELEBRATE YOU!	<b>DAY THREE WINTER WONDERLAND WEDNESDAY</b> WEAR YOUR FAVORITE WINTER APPAREL OR ACCESSORY	<b>DAY FOUR DOUGHNUTS FOR DEPARTMENTS</b> DOUGHNUTS FOR DEPARTMENTS CELEBRATING 090 - 094 - 031	<b>DAY FIVE FAN FRIDAY</b> WEAR YOUR FAVORITE SPORTS THEMED APPAREL	<b>DAY SIX ALL THAT GLITTERS</b> GLITTER AND GOLD TO CELEBRATE THE NEW FISCAL YEAR! 8460 TIFFANY SPIN KANAWA CITY MISSOURI
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orange @heart



VOICE OF THE ASSOCIATE



8460 TIFFANY SPRINGS KANSAS CITY, MISSOURI



Customer Feedback:



I had both a return and pick up. I half expected a hassle because I didn't have a receipt for the return because your computers had a glitch and wouldn't print one. But the young lady was nice and polite. It was no problem to her. She was expedient, fast and polite with a smile. Her name was Telsie.



Customer Feedback:



Will helped me at check out - he was interested in making the process as simple as possible for me. Even though I did need his help after I told him "I was fine", He stayed close enough (without hovering) to be available when I had a question. Will cares about his customers experiences.



Customer Feedback:



Juana is always great to work with. She always greets you by your first name, she is friendly and always knows how to answer questions. She always asks if there is anything else she could help you with. She is awesome!



Monthly BRAVO Cards are designed for associates to give and receive praise to one another for going above and beyond.

SHOW SOMEONE YOUR APPRECIATION TODAY!



NEW HIRES

CLARENCE AITKEN Deliveries

JOHN UNDERHILL Asset Protection



ANNIVERSARIES

02/02	RHONDA J. CXM	18 yrs
02/05	PARKER V. Flooring	5 yrs
02/05	ROB S. Head Cashier	6 yrs
02/06	LYNN H. Garden	5 yrs
02/08	JACOB W. Lumber	5 yrs
02/11	LYLE P. Plumbing	10 yrs
02/12	TALEEA W. Head Cashier	2 yrs
02/13	CARA P. Pro Sales	5 yrs
02/25	JERRY K. Lot	9 yrs

BIRTHDAYS

02/02	ALONDRA L. Head Cashier
02/14	JERRY M. Electrical
02/20	COOPER D. Blinds/Wallpaper
02/22	NICK K. MET
02/28	JOY C. Department Supervisor



DIVERSITY, EQUITY & INCLUSION

FEB 2024

We strive to create a place where everyone feels at home. Here, our associates are respected for who they are and for what they can do. Our company is stronger when we challenge each other to look at situations in new ways and when we can support every customer who walks through our doors and make them feel welcome, too.

- AMERICAN HEART MONTH
- BLACK HISTORY MONTH

02/01	National Freedom Day
02/04	Rosa Parks Day
02/06	Safer Internet Day
02/10	Chinese New Year (Year of the Dragon)
02/11	Intl. Day of Women & Girls in Science
02/12	International Epilepsy Day
02/13	Mardi Gras

02/14	Ash Wednesday
02/14	Valentine's Day
01/07	Nirvana Day (Buddhist)
01/13	International Childhood Cancer Day
01/15	Family Day (Canada)
02/20	World Day of Social Justice



This monthly newsletter is produced for The Home Depot store #8460 by the VOA (Voice of the Associate) committee. Editorial: Sonja Nissley. Graphic Design/Photography: Jerry Kanabel. Contributing Photography: Gregory Grant, Heather Archbold, Rich Westover and Telsie Szabo. Proofing: Sonja Nissley.

