



Always ask customers if they would like to sign up for **Home Depot Credit.**



Remember to complete your monthly inFocus Quiz and any training.

IGE P

Monthly Newsletter for The Home Depot Store # 8460 • Tiffany Springs Store Manager: Michael Laughlin

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The ASSOCIATES SE MONTH





















HOMER awarded to DS Joy from SM Michael



HOMER awarded to Denise for being #1 associate for measures



MILESTONE HOMER awarded to Erik from SM Michael



DS Brad presents **SPECIALIST OF THE MONTH** to Todd M.



HOMERS for Excellent Customer Service to Cynthia and Tim



MILESTONE HOMER awarded to Vikki from SM Michael



HOMER awarded to Clarence from DS Heather



HOMER awarded to Bob from DS Todd



Congratulations with a **HOMER** to Todd for closing out the year strong with a window sale for \$26,400!!



HOMER awarded to Erik from DS Tanner



MILESTONE HOMER awarded to Denise from SM Michael



HOMER awarded to Rocky from DS Eddie

















Customer Feedback:

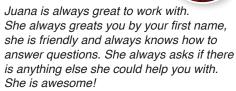
up. I half

I had both a return and pick up. I half expected a hassle because I didn't have a receipt for the return because your computers had a glitch and wouldn't print one. But the young lady was nice and polite. It was no problem to her. She was expedient, fast and polite with a smile. Her name was Telsie.

Customer Feedback:

Will helped me at check out - he was interested in making the process as simple as possible for me. Even though I did need his help after I told him "I was fine", He stayed close enough (without hovering) to be available when I had a question. Will cares about his customers experiences.

Customer Feedback:



Monthly BRAVO Cards are designed for associates to give and receive praise to one another for going above and beyond.

SHOW SOMEONE YOUR APPRECIATION TODAY



NEW HIRES

CLARENCE AITKEN Deliveries

JOHN UNDERHILL Asset Protection

ANNIVERSARIES

RHONDA J. CXM	18 yrs
PARKER V. Flooring	5 yrs
ROB S. Head Cashier	6 yrs
LYNN H. Garden	5 yrs
JACOB W. Lumber	5 yrs
LYLE P. Plumbing	10 yrs
TALEEA W. Head Cashier	2 yrs
CARA P. Pro Sales	5 yrs
JERRY K. Lot	9 yrs
	PARKER V. Flooring ROB S. Head Cashier LYNN H. Garden JACOB W. Lumber LYLE P. Plumbing TALEEA W. Head Cashier CARA P. Pro Sales

BIRTHDAYS

02/02	ALONDRA L. Head Cashier
02/14	JERRY M. Electrical
02/20	COOPER D. Blinds/Wallpaper
02/22	NICK K. MET
02/28	JOY C. Department Supervisor



DIVERSITY, EQUITY & INCLUSION

We strive to create a place where everyone feels at home. Here, our associates are respected for who they are and for what they can do. Our company is stronger when we challenge each other to look at situations in new ways and when we can support every customer who walks through our doors and make them feel welcome, too.

AMERICAN HEART MONTH

BLACK HISTORY MONTH

National Freedom Day
Rosa Parks Day
Safer Internet Day
Chinese New Year (Year of the Dragon)
Intl. Day of Women & Girls in Science
International Epilepsy Day
Mardi Gras

02/14	Ash Wednesday
02/14	Valentine's Day
01/07	Nirvana Day (Buddhist)
01/13	International Childhood Cancer Day
01/15	Family Day (Canada)
02/20	World Day of Social Justice



