



Sign customers up for **Leads and Measures** every chance you get!



Always ask customers if they would like to sign up for **Home Depot Credit**.



Remember to complete your monthly **inFocus Quiz** and any **training**.



RANGE PEEL

Monthly Newsletter for The Home Depot Store # 8460 • Tiffany Springs
Store Manager: Michael Laughlin

Vol. 10, No. 01 | January 2024

 <p>MICHAEL LAUGHLIN Store Manager</p>	 <p>SEAN RAGAN Operations Assistant Store Manager</p>	 <p>GREGORY GRANT Merchandising Assistant Store Manager</p>	 <p>RICH WESTOVER Specialty Assistant Store Manager</p>
 <p>HAYDEN LUEKE Night Operations Assistant Store Manager</p>	 <p>RHONDA JURGENSEN Customer Experience Manager</p>	 <p>MICHAEL BARR PRO / Tool Rental Supervisor</p>	 <p>BRAD KEISER Flooring / Blinds / Appliances Supervisor</p>
 <p>SONJA NISSLEY Associate Support Department Supervisor</p>	 <p>MATT GREATHOUSE Garden Supervisor</p>	 <p>DANIEL WALLACE Paint / Millwork Supervisor</p>	 <p>HEATHER ARCHBOLD Services Supervisor</p>
 <p>EDDIE ALVAREZ Lumber Supervisor</p>	 <p>JOY CORNETT Checkout Supervisor</p>	 <p>TODD KOEHLI Plumbing / Electrical Supervisor</p>	 <p>TANNER ALDERSON Hardware Supervisor</p>

2023 DECEMBER

The ASSOCIATES OF THE MONTH

DS



JOY CORNETT

SALES



KIEFER SMITH

SPECIALTY



JUANA MENDEZ

SERVICE DESK



VIKKI KIDWELL

OPS



RON MALONE

CASHIER



ESMERALDA MENDEZ

RECOVERY



ALONDRA LARA-LEININGER

MET



MARIE LINDOR EURISTIL

FREIGHT



KERRY BROWN



DISTRICT SPECIALIST OF THE MONTH awarded to Denise from SM Michael



HOMER awarded to SASM Rich from SM Michael



MILESTONE HOMERS awarded to Lyle (Plumbing) and John G (Electrical/Lighting)



HOMER awarded to Bri from DS Matt G



MILESTONE HOMER awarded to Rob from SM Michael



HOMER awarded to Kjell from DS Heather



MILESTONE HOMER awarded to Eddie from SM Michael



HOMER awarded to Todd M. Excellent customer service. VOC complimenting his great service



HOMER awarded to Rocky from DS Eddie



HOMER awarded to Warren from DS Tanner



HOMER awarded to Cara from DS Eddie



REGIONAL VICE PRESIDENT SCOTT SWEENEY

Visited our Store on January 4, 2024



RVP Scott Sweeney along with DM Kelly Connors present Store Manager Michael Laughlin with the **Character During Tough Times Award**. It was given for keeping our store in great condition while also covering other stores in the district.



RVP Scott Sweeney presents DS Heather Archbold with the **Vice President Recognition Award**.



RVP Scott Sweeney presents **Vice President Recognition Awards** to our 8460 Associates Rich Sule Jr and Bri Kruse.



RVP Scott Sweeney acknowledges 8460 Cashier Esmeralda Mendez for achieving **Credit Champion Golden Belt Award** from last month.



Let Us Know How We're Doing
TAKE THE SURVEY
January 22 – February 18



Juana recognized as a **Q3 PRO CHAMPION!**
Presented by PRO DS Michael Barr



HOMER awarded to Cooper for going above and beyond and helping out in all departments

8460 GIVING BACK

SASM Rich assembled a team of associates to build a much needed ramp for our customer.

Thanks Jacob W, Cooper, Parker and Rich.

Photos by Kim Walker





ALONG WITH ALL OF THE HOPE AND PROMISES THE NEW YEAR BRINGS, IT ALSO BRINGS US PLENTY OF EXCITING OPPORTUNITIES TO WORK TOGETHER.



Customer Feedback:

I cannot sing the praises of Heather enough. I was already emotional and stressed as I am a teacher and I had already had a difficult time trying to place my order with a purchase order earlier this month. Some materials never came and I didn't order enough of others and she took the time to help me get what I needed and took so much stress off of my day. I was so thankful that she was the one helping me today.



Customer Feedback:

Tonii is amazing. This is the third pick up order we've had with her. She is enthusiastic about her job and so very kind. She even remembers us by name! What a fantastic member of your team. As a small business owner, this type of employee is definitely one to celebrate!



NEW HIRES

- BRIAN BURSEY** Order Fulfillment
- JOHN STIPEK** Flooring Sales
- KIRBY TAYLOR** Cashier



ANNIVERSARIES

01/04	TELSIE S. Special Services	1 yr
01/07	TODD K Dept Supervisor	1 yr
01/07	PHILLIP J. Plumbing	1 yr
01/09	TRAVIS H MET	6 yrs
01/13	RICH W SASM	9 yrs
01/21	KERI A. Paint	7 yrs
01/24	ROBERT B. Appliances	17 yrs
01/28	ALEXA R. Freight	1 yr



Customer Feedback:

I was assisted by Tanner during this visit. There were multiple things that I was looking for and he took the time away from whatever else he was doing to walk throughout the store and provide his advice and recommendations. His service was greatly appreciated! Tanner is a good guy.



Customer Feedback:

I always visit The Home Depot because I get good service from the employees. I always ask for Jerry and I am so well taken care of, I keep coming back. I asked Leslie at the Service Desk, to please page Jerry and Leslie was busy but took the time to see if Jerry was working that day. Leslie was a delight and very efficient. Jerry helped me with my purchase and was so nice to get them to my car and in the trunk. It is so nice to see a smiling familiar face when I come to The Home Depot and Jerry is like family. Leslie and Jerry are your best advertisements to your wonderful store. All of your employees have been so helpful. I keep coming back and will continue to choose The Home Depot over all others because of your gracious and friendly staff.



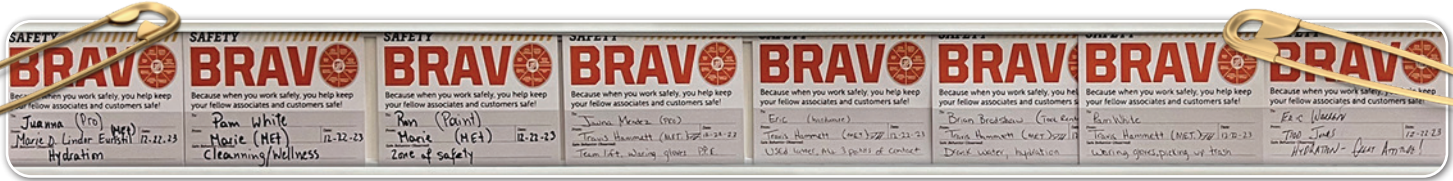
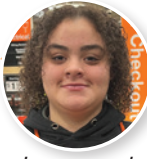
BIRTHDAYS

01/02	JOSH K. Special Services
01/07	SAM G. Special Services
01/11	TOM O. MET
01/13	TODD R. Packout Team
01/17	CLARENCE A. Deliveries
01/19	BRIAN B. Deliveries
01/23	BREZA C. Cashier
01/23	JUANA M. PRO Sales
01/27	JIMENA H. Garden
01/30	JOHN R. Plumbing



Customer Feedback:

Your associate at customer service named Taleea was awesome. Thank you for being a friendly face and for the doggie treats.



DIVERSITY, EQUITY & INCLUSION

JAN 2024

We strive to create a place where everyone feels at home. Here, our associates are respected for who they are and for what they can do. Our company is stronger when we challenge each other to look at situations in new ways and when we can support every customer who walks through our doors and make them feel welcome, too.

- NATIONAL MENTORING MONTH
- POVERTY IN AMERICA AWARENESS MONTH
- SLAVERY AND HUMAN TRAFFICKING AWARENESS MONTH

01/01	New Year's Day
01/04	World Braille Day
01/07	Coptic Orthodox Christmas
01/13	Maghi (Sikh)
01/15	Martin Luther King, Jr. Day

01/21	World Religion Day
01/24	International Day of Education
01/25	Mahayana New Year (Buddhist)
01/26	International Customs Day
01/27	International Holocaust Remembrance Day



This monthly newsletter is produced for The Home Depot store #8460 by the VOA (Voice of the Associate) committee. Editorial: Sonja Nissley. Graphic Design/Photography: Jerry Kanabel. Contributing Photography: Gregory Grant, Heather Archbold, Kim Walker, Michael Laughlin, Rich Westover and Sonja Nissley Proofing: Sonja Nissley.

