



Sign customers up for **Leads and Measures** every chance you get!



Always ask customers if they would like to sign up for **Home Depot Credit**.



Remember to complete your monthly **inFocus Quiz** and any **training**.



# RANGE PEEL

Monthly Newsletter for The Home Depot  
Store # 8460 • Tiffany Springs  
Store Manager: Michael Laughlin

Vol. 9, No. 03 | **March 2023**



*Cynthia Horseman*

# KITCHEN DESIGNER



FROM  
FEBRUARY  
2023

# The ASSOCIATES OF THE MONTH

DS



**SONJA**  
NISSLEY

SALES



**RON**  
WALTERS

SPECIALTY



**TODD**  
MILLER

SERVICE DESK



**TELSIE**  
SZABO

OPS



**TANNER**  
ALDERSON

CASHIER




**ESMERALDA**  
MENDEZ

RECOVERY




**JAKE**  
DAY

MET



**MEGAN**  
CUNDY

FREIGHT



**KEN**  
MILLER

PLATINUM LEVEL HOMER AWARDED  
to DS Nick S. from SM Michael



GOLD LEVEL HOMER AWARDED  
to Shea from SM Michael



HOMER AWARDED  
to Telsie from DS David



HOMER AWARDED  
to Megan from MET DS Devin



HOMER AWARDED  
to Alex from MET DS Devin



HOMER AWARDED  
to Linda from MET DS Devin



HOMER - Specialist of the Month  
to Todd M from DS Brad



HOMER AWARDED  
to Bob from DS Vanessa



HOMER - Above and Beyond  
to Todd K from DS Brad







## MATT GREATHOUSE

**Q** How long have you been with THD and what was your first position?

**A** I started last March and was hired as an OFA. Shortly after starting I was moved to the Customer Service desk.

**Q** If you could have any position in the store, what would it be?

**A** Not sure, maybe a Lead over Garden or OFA. I enjoy working outside.

**Q** What department would you never want to work in?

**A** Cashier.

**Q** What did you do before working at THD?

**A** I ran a steel mill, operating industrial robots.

**Q** What's a hobby that you enjoy?

**A** Gardening is a big hobby of mine. I enjoy creating and building things. I spend most of my free time working in my yard and raising chickens.

**Q** What's a meal you could eat over and over again?

**A** My favorite meal would have to be seaweed and rice.

**Q** What's your favorite part of working for THD?

**A** The people I work with are pretty great and knowledgeable. They are always ready to help teach new skills.

**Q** What's your advice to new associates?

**A** Put in 110% and you will always be on top.



## SUCCESS SHARING CELEBRATION

THURSDAY MARCH 16 FRIDAY MARCH 17 SATURDAY MARCH 18 SUNDAY MARCH 19



PAYOUT MARCH 24



## Benefits4U

New Associate	Wellness	Retirement	Career
Money	Moving	Cancer	Divorce
Pets	Death	Education	Giving Back
Elders	Marriage	Travel	Family
Overwhelmed	Sickness	Taking Care of You	Military



Cashier Brody

THANK YOU for shopping at the Tiffany Springs Home Depot.



TIFFANY SPRINGS KANSAS CITY, MISSOURI

Photo by: MET Associate Travis Hammett



# WELCOME NEW HIRES



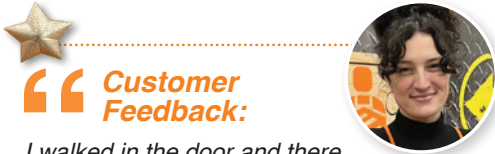
<b>CALEB BRAZEAL</b> <i>Cashier</i>
<b>HECTOR HERNANDEZ</b> <i>Loss Prevention</i>
<b>JACKSON WHITWORTH</b> <i>Garden</i>
<b>MARIAH BROWN</b> <i>Cashier</i>

# BIRTHDAYS

03/03	<b>WARREN O.</b> <i>Hardware</i>
03/05	<b>CARA P.</b> <i>PRO Sales</i>
03/05	<b>COREY C.</b> <i>Plumbing</i>
03/06	<b>SHOLAYE T.</b> <i>Cashier</i>
03/07	<b>CALEB H.</b> <i>DS</i>
03/12	<b>JACOB W.</b> <i>Lumber</i>
03/14	<b>JOHN B.</b> <i>Lumber</i>
03/17	<b>HEATHER A.</b> <i>Special Services</i>
03/20	<b>DANIELLE C.</b> <i>Deliveries</i>
03/23	<b>RIN L.</b> <i>Hardware</i>
03/23	<b>DAVID S.</b> <i>DS</i>
03/23	<b>TRAVIS H.</b> <i>MET</i>
03/27	<b>HEATHER W.</b> <i>Cashier</i>
03/28	<b>JERRY K.</b> <i>Lot</i>

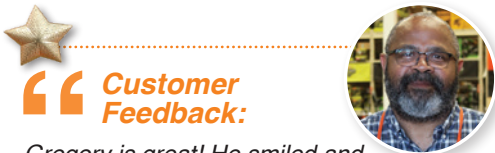
# ANNIVERSARIES

03/01	<b>GARY F.</b> <i>Office</i>	4 yrs
03/04	<b>SAM C.</b> <i>Tool Rental</i>	7 yrs
03/05	<b>NIK S.</b> <i>Tool Rental</i>	2 yrs
03/05	<b>TROY A.</b> <i>Packout Team</i>	2 yrs
03/06	<b>LARRY A.</b> <i>PRO Sales</i>	5 yrs
03/08	<b>LORIE B.</b> <i>Garden</i>	9 yrs
03/09	<b>JAKOB S.</b> <i>Packout Team</i>	1 yr
03/10	<b>TABITHA R.</b> <i>Office</i>	11 yrs
03/10	<b>TOM N.</b> <i>Garden</i>	9 yrs
03/15	<b>PAM W.</b> <i>Head Cashier</i>	24 yrs
03/16	<b>MATT G.</b> <i>Deliveries</i>	1 yr
03/17	<b>EDDIE A.</b> <i>Lumber</i>	5 yrs
03/17	<b>KIM W.</b> <i>Paint</i>	22 yrs
03/17	<b>LOGAN J.</b> <i>Cashier</i>	2 yrs
03/18	<b>ADAM S.</b> <i>Deliveries</i>	3 yrs
03/18	<b>SONJA N.</b> <i>ASDS</i>	23 yrs
03/19	<b>ALONDRA L.</b> <i>Head Cashier</i>	4 yrs
03/20	<b>ARMANDO S.</b> <i>Deliveries</i>	4 yrs
03/22	<b>SUSIE.</b> <i>Cashier</i>	24 yrs
03/23	<b>JACKSON G.</b> <i>Cashier</i>	1 yr
03/27	<b>MEGAN C.</b> <i>MET</i>	5 yrs
03/30	<b>BILL ST M.</b> <i>Tool Rental</i>	10 yrs



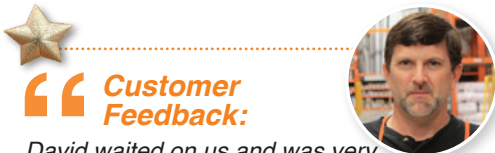
## Customer Feedback:

I walked in the door and there was someone doing a return, Heather immediately smiled and called me over to help me. Most people who do returns seem rude, but Heather was genuinely friendly and kind. She had a great attitude and made my return simple and easy. I'll come back to this store because of her and the fact that I was approached by your employees many, many times.



## Customer Feedback:

Gregory is great! He smiled and asked about my day and what projects I was doing. He took an interest in helping me.



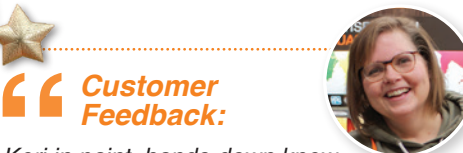
## Customer Feedback:

David waited on us and was very helpful with an online purchase that was damaged. He returned our money and re-ordered another one to be delivered to the store so it would be checked out before we pick it up. He was very nice and courteous. Very much appreciated him.



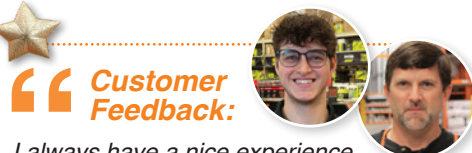
## Customer Feedback:

Lyle was a tremendous help in the plumbing section and helped me find everything I needed to replace my water heater. Taleea was the customer service associate that helped me figure out how to add the purchase onto my special financing and how to link my military discount to my account. Lyle and Taleea were absolutely outstanding.



## Customer Feedback:

Keri in paint, hands-down knew her stuff. I told her about my project for my John Deere loving kid and she said, "We can match the color". She went and found a John Deere box and matched the color perfectly. Not only was she knowledgeable and kind she was charismatic and made me feel like my project was the most important.



## Customer Feedback:

I always have a nice experience when I visit your store. Your employees never disappoint me. They are always helpful, friendly and kind. This visit Cooper greeted me at the door and helped me with my boxes and even took the time to lift them into my trunk of the car. David was very friendly and greeted me also and made it a point to help. They made my trip to your store a very pleasant one and helped me get in and out of the store in such a pleasant way. Very professional young men and it was a pleasure visiting your store, thank you!



# DIVERSITY, EQUITY & INCLUSION

We strive to create a place where everyone feels at home. Here, our associates are respected for who they are and for what they can do. Our company is stronger when we challenge each other to look at situations in new ways and when we can support every customer who walks through our doors and make them feel welcome, too.

DEVELOPMENTAL DISABILITIES AWARENESS MONTH			GREEK-AMERICAN HERITAGE MONTH			NATIONAL KIDNEY MONTH			
ETHNIC EQUALITY MONTH			IRISH-AMERICAN HERITAGE MONTH			NATIONAL MULTIPLE SCLEROSIS AWARENESS MONTH			
GENDER EQUALITY MONTH			NATIONAL COLON CANCER AWARENESS MONTH			NATIONAL WOMEN'S HISTORY MONTH			
MARCH 03	MARCH 06	MARCH 08	MARCH 14	MARCH 15	MARCH 17	MARCH 21	MARCH 23	MARCH 23	MARCH 31
EMPLOYEE APPRECIATION DAY	PURIM (JEWISH)	INTERNATIONAL WOMEN'S DAY	PI π DAY	EQUAL PAY DAY	ST. PATRICK'S DAY	WORLD DOWN SYNDROME DAY PERSIAN NEW YEAR (NOWRUZ)	RAMADAN BEGINS (ISLAM)	INTERNATIONAL DAY OF REMEMBRANCE OF THE VICTIMS OF SLAVERY AND THE TRANSATLANTIC SLAVE TRADE	INTERNATIONAL TRANSGENDER DAY OF VISIBILITY



This monthly newsletter is produced for The Home Depot store #8460 by the VOA (Voice of the Associate) committee. Editorial: Sonja Nissley. Graphic Design/Photography: Jerry Kanabel. Contributing Photography: David Scott, Sonja Nissley and Travis Hammett. Proofing: Sonja Nissley.

