



Always ask customers if they would like to sign up for **Home Depot Credit.**



Remember to complete your monthly inFocus Quiz and any training.

Monthly Newsletter for The Home Depot Store # 8460 • Tiffany Springs Store Manager: Michael Laughlin

Vol. 9, No. 01 | January 2023



The DECEMBER 2022

ASSOCIATES # MONTH







SERVICE DESK

JORDAN
WEST











































BROCK LETT

- O How long have you been with THD and what positions have you held?
- A I have worked with The Home Depot for just about one year. Started off as Order Fulfillment Associate, then moved over to Customer Service Desk Associate to Service Desk Lead and as of January 2023 I will be Department Supervisor of D25 Hardware.
- What did you do before working at THD?
- A THD was my first real job, but I built custom wood furniture for a few years after high school.
- What hobbies do you enjoy?
- A I enjoy wood working and fixing things. I also love cooking and going to the gym.



- What's a meal you could eat over and over again?
- A The cravings box from Taco Bell.
 I always get a crunch wrap with
 chipotle ranch, a beefy 5-layer and
 nacho potato's. It's super good.
- If you could go anywhere for a vacation, where would you want to go?
- I've been there before, but I'd love to go back to Wyoming. I would probably ride horses, rock climb, that sort of thing.
- Who has influenced you the most in life?
- A Probably my dad, he's always said work hard and be nice to people.
- What's your favorite part of working for THD?
- A The people I work with. I like that I can come to work and laugh with friends. It makes work fun.
- What's your advice to associates?
- A Work hard and be proud of what you do, but don't forget to have a little fun while you're doing it.



I wanted to thank you for your generous donation to my Eagle Scout project. I sincerely appreciate your donation of mulch bags, gravel bags, pavers and landscape fabric staples. The Friends of Parkville Animal Shelter (FOPAS) will benefit from your donation. Along with other scouts from my troop and parent volunteers, we were able to make a large impact on their grounds.

Due to donations that I received, we were able to complete a garden along the side of the shelter, make a memorial garden with a seating area near the garden. In addition, we were able to provide items that will provide enrichment for the animals awaiting adoption.

Earning my Eagle Scout has been a lifelong goal. With the support of those that helped to contribute to my project, I was able to achieve this goal. I would not have been able to do this without your generous donation.

Thank you for supporting me as well as Friends of Parkville Animal Shelter.

Sincerely, Ben Parker



























Customer Feedback:

I used the app to search this store for black rubber mulch. When I got there, Tom assisted and told me there were none except brown and red. However, he took the time to go through the computers and then searched the store to find it for me. He did! Then he brought it to me and took all my bags to my car. I tried to give him a tip, but he kindly refused, saying it was his job to do what he was doing. Fabulous man with so much integrity and pride in his job.

Customer Feedback:

Caleb was very attentive to my needs. He not only showed me the aisle where I needed to go, but helped me select the perfect product from the numerous options available.

Customer Feedback:

Juana was so friendly and helpful. With employees like her, makes me want to only use Home Depot for all my repair needs.

Customer Feedback:

Travis was awesome. Super helpful with helping me find the blocks and helpful at checkout too.

Customer Feedback:

This year my wife and I visited our local Home Depot #8460 a number of times to buy Christmas decorations Including a new artificial pre-lit tree. During each visit we had the pleasure of having Lorie help us with our selections and answer any questions we had. She was very knowledgeable and friendly and a real asset to Home Depot.

Customer Feedback:

Cashier Trevyon was helpful, friendly and courteous.

Customer Feedback:

The cashier Alayna was polite and fast. She even wished me "Happy Holidays." She asked if I found everything OK. Just very polite!

Customer Feedback:

Sam and Matt were energetics and friendly when I walked in and Vanessa was friendly and helpful at self check out.

WELCOME

NEW HIRES

COREY COCHRAN Plumbing

KENNETH WILKINSON Tool Rental

KEVIN PYLYPCZUK Blinds/Wallpaper

KIEFER SMITH Lumber

MARIE DENISE LINDOR EURISTIL MET

PHILLIP JOHNSON Plumbing

SAMANTHA RINCON-VEGA Garden

TELSIE SZABO Special Services

TODD KOEHLY Blinds/Wallpaper

ANNIVERSARIES

| 01/09 | TRAVIS H. PRO Loader | 5 yrs |
|-------|----------------------|--------|
| 01/15 | ZACHARY S. Garden | 1 yr |
| 01/21 | KERI A. Paint | 6 yrs |
| 01/24 | ROBERT B. Appliances | 16 yrs |

BIRTHDAYS

| 01/02 | JOSH K. Special Services |
|-------|--------------------------|
| 01/07 | SAM G. Special Services |
| 01/11 | TOM O. MET |
| 01/13 | TODD R. Packout Team |
| 01/16 | AIDAN B. Lot |
| 01/23 | JUANA M. PRO Sales |
| 01/25 | BOB W. PRO Sales |
| 01/30 | REEVES. Plumbing |

REET 😭 ENGAGE 😭 THANK

We strive to create a place where everyone feels at home. Here, our associates are respected for who they are and for what they can do. Our company is stronger when we challenge each other to look at situations in new ways and when we can support every customer who walks through our doors and make them feel welcome, too.

NATIONAL MENTORING MONTH

POVERTY IN AMERICA AWARENESS MONTH

SLAVERY AND HUMAN TRAFFICKING AWARENESS MONTH

JAN 26

JAN 01 NEW YEAR'S

JAN 04 NATIONAL

DAY

JAN 06 COPTIC Orthodo) **CHRISTMAS**

JAN 07 MAHAYANA

NEW YEAR Buddhist

JAN 13

JAN 15 WORLD DAY

JAN 16 MARTIN LUTHER King, Jr. DAY

JAN 22 CHINESE **NEW YEAR** YEAR OF THE **RABBIT**

JAN 24 INTERNATIONAL DAY OF EDUCATION

INTERNATIONAL

JAN 27 INTERNATIONAL HOLOCAUST



This monthly newsletter is produced for The Home Depot store #8460 by the VOA (Voice of the Associate) committee. Editorial: Sonja Nissley. Graphic Design/Photography: Jerry Kanabel. Contributing Photography: Cynthia Horseman, Rhonda Jurgensen and Susan Jones. Proofing: Sonja Nissley.

