



Sign customers up for **Leads and Measures** every chance you get!



Always ask customers if they would like to sign up for **Home Depot Credit**.



Remember to complete your monthly **inFocus Quiz** and any **training**.

RANGE PEEL

Monthly Newsletter for The Home Depot
Store # 8460 • Tiffany Springs
Store Manager: Michael Laughlin

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8460

TIFFANY SPRINGS

KANSAS CITY, MISSOURI



SM MICHAEL



OASM SEAN



MASM GREGORY



SASM PHIL



NOASM RHONDA



CXM MATT



CXM SUSAN

THE NOVEMBER 2022

ASSOCIATES OF THE MONTH





VANESSA LOPEZ

Q How long have you been with THD and what positions have you held?

A I've been working for HD for 10 years now. Started off as a bilingual Pro Cashier then went to Head Cashier, FES, Specialty DH and flooring DH, now back to FES.

Q What did you do before working at THD?

A Prior to HD I worked as a manager at Cricket Communications.

Q What hobbies do you enjoy?

A I really enjoy cooking for my family, listening to music and dancing.

Q What's a meal you could eat over and over again?

A Mexican food, because why would you want to eat anything else, it's the best food ever made!

Q If you could go anywhere for a vacation, where would you want to go?

A I would love to take my family to Maui to enjoy the beaches and view.

Q Who has influenced you the most in life?

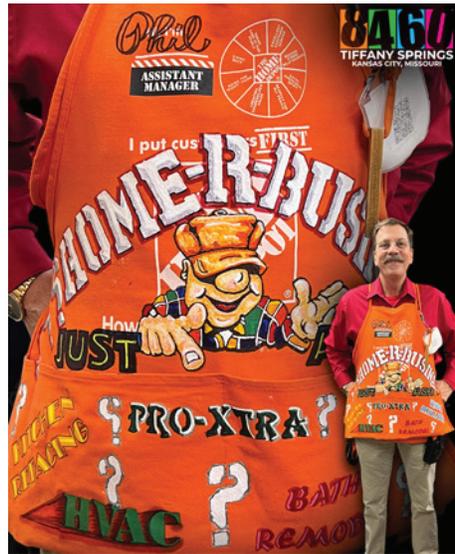
A My abuelita influenced my life the most growing up. I am the person I am today because of her.

Q What's your favorite part of working for THD?

A I love interacting with different people every day and being able to help when needed. THD is like a second family to me.

Q What's your advice to associates?

A Take your time to do things right and if you're not sure about something don't be afraid to ask someone. I've been here a long time and I still don't know everything. Make it a goal to learn something new every day!



We have some very creative associates here at #8460. This apron was designed, hand-drawn and painted by our own Specialty ASM, Phil. He is a walking billboard for Specialty Services!



Our CXM Susan brought laughter to all the associates and customers on Black Friday sporting her festive Turkey Head!



DAVID SCOTT

Q How long have you been with THD and what positions have you held?

A I have worked at The Home Depot for just over two years. I started out as the Service Desk opener, moved to the Lead position and now I am the Service Desk Supervisor.

Q What did you do before working at THD?

A I worked with companies in the hospitality industry putting together direct marketing campaigns.

Q What hobbies do you enjoy?

A Reading nonfiction books and working in my yard.

Q What's a meal you could eat over and over again?

A Steak cooked medium, baked potato with butter.

Q If you could go anywhere for a vacation, where would you want to go?

A North east US. It is a beautiful part of the country. I like the light houses, rocky beaches and history associated with that part of the country.

Q Who has influenced you the most in life?

A My dad instilled in me a work ethic not to quit until the job is done.

Q What's your favorite part of working for THD?

A My favorite part of working at THD is the challenges, every day, that the service desk presents. It's rewarding to solve a customers issues or help the customer find what they are looking for.

Q What's your advice to associates?

A Work hard, ask questions and learn something new every day.

HOME DEPOT For the HOLIDAYS

Photograph taken by Kim Walker



Henry Joiner, Grandson of MET Associate Tom O'Donnell

Photo by Tom O'Donnell



Customer Feedback:

Brock helped me find the right leaf vacuum that would work with the batteries I already had at home. The service was incredible.



Customer Feedback:

Ron in paint helped me select the appropriate paint for my exterior door, asking questions on how much sun exposure it would get. He also offered advice on the type of roller to use to avoid getting bubbles in the finish. He was very helpful and went out of his way to help me. There was a line in self check out and Sean invited me to follow him to a register where he quickly checked me out. I appreciated not having to wait in line because I had several other errands to run.



Customer Feedback:

I came into the store with a whole list of items my husband gave me of things to get. To say I was overwhelmed is an understatement, however Caleb saw that I was distraught and helped me find each item on my list. He was extremely nice and professional. For items I didn't understand I asked him to explain it to me as if I was 5 and he carefully explained and made sure I understood the process of one of the items I got. I felt so much better at the end of the trip! Thank you Caleb for going above and beyond.



Customer Feedback:

Phil was so helpful the minute I walked in the store. He was multitasking but still asked if he could help me. I told him what I needed and he immediately went and got my large boxes and hauled them onto my cart. The store was extremely busy but Phil took the time to get me to the counter, he rang me up and checked me out and then helped me get my large packages in my car. I just had a wonderful experience and that was why I love shopping at The Home Depot.



WELCOME NEW HIRES



AARON QUINN Floor and Wall
ALAYNA HARRIS Cashier
ANDREW RANDAZZO Freight
BRENNAN POWELL Hardware
BRODY LUEDERS Cashier
CARTER DAVIDSON Cashier
DILLON ALDERSON OFA
JAKE DAY Cashier
SADO ABDI Plumbing
ZACH OSMAN Freight

ANNIVERSARIES

12/02	JEFFREY P. Freight	5 yrs
12/05	VIKKI K. Service Desk	8 yrs
12/15	BROCK L. Service Desk	1 yr
12/21	HEATHER W. Cashier	3 yrs

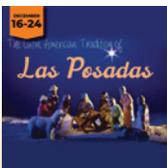
BIRTHDAYS

12/01	EDDIE A. Lumber
12/07	ROXANNE B. Head Cashier
12/09	DILLON A. Deliveries
12/10	BAILEIGH K. MET
12/13	ANDREW R. Packout Team
12/15	JAKOB S. Packout Team
12/19	RICHARD S, JR. MET
12/25	BOB P. DS
12/29	ARMANDO S. Deliveries



DIVERSITY EQUITY & INCLUSION

We strive to create a place where everyone feels at home. Here, our associates are respected for who they are and for what they can do. Our company is stronger when we challenge each other to look at situations in new ways and when we can support every customer who walks through our doors and make them feel welcome, too.



This monthly newsletter is produced for The Home Depot store #8460 by the VOA (Voice of the Associate) committee. Editorial: Sonja Nissley. Graphic Design/Photography: Jerry Kanabel. Contributing Photography: Kim Walker, Matt Haldeman, Michael Laughlin and Tom O'Donnell. Proofing: Sonja Nissley.

