



Sign customers up for
Leads and Measures
every chance you get!



Always ask customers if
they would like to sign up
for **Home Depot Credit**.



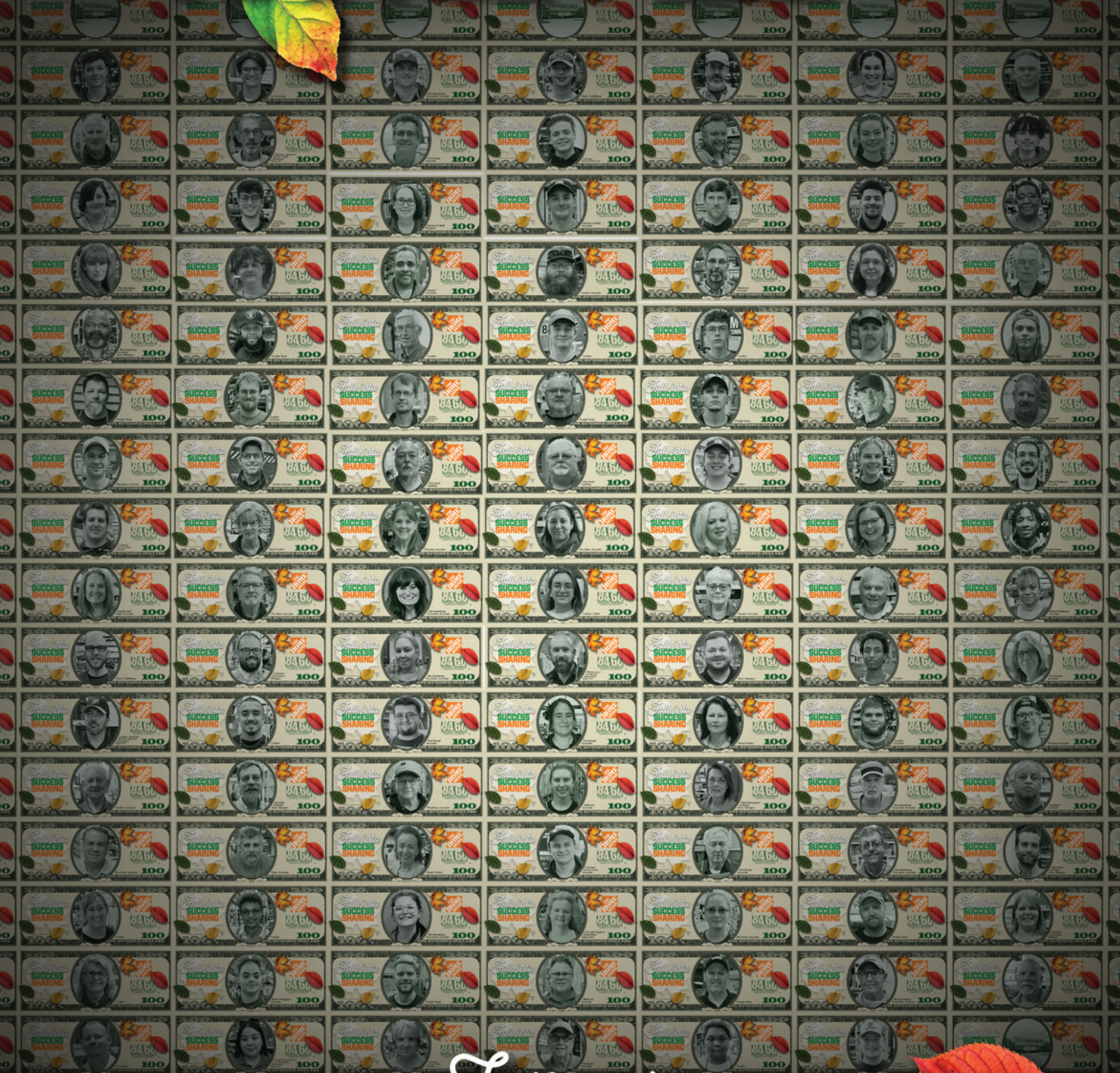
Remember to complete
your monthly **inFocus Quiz**
and any **training**.



RANGE PEEL

Monthly Newsletter for The Home Depot
Store # 8460 • Tiffany Springs
Store Manager: Michael Laughlin

Vol. 8, No. 10 | October 2022



Fall into

SUCCESS SHARING

A SUCCESSFUL AND ENJOYABLE 4 DAY EVENT

THE SEPTEMBER 2022

ASSOCIATES OF THE MONTH

DS VANESSA LOPEZ	SALES JUANA MENDEZ	SPECIALTY JOY PHILLIPS HLAVACEK	SERVICE DESK VIKKI KIDWELL	OPS JERRY KANABEL
CASHIER ALEXA GOSSETTE	RECOVERY HERSCHEL SAMPSON	MET MEGAN CUNDY	FREIGHT STELLA MOH	



DIVERSITY EQUITY & INCLUSION

Gracias por todo lo que haces aquí en 8460

NATIONAL HISPANIC HERITAGE MONTH
September 15 to October 15

8460 TIFFANY SPRINGS KANSAS CITY, MISSOURI

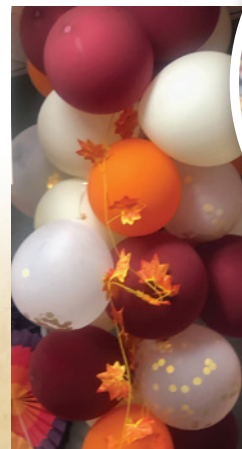
GOING ABOVE AND BEYOND
Congratulations Esmeralda

8460 TIFFANY SPRINGS KANSAS CITY, MISSOURI

THE HOME DEPOT CREDIT SERVICES

ESMERALDA

Fall into SUCCESS SHARING



CXM

CUSTOMER EXPERIENCE MANAGER



SUSAN JONES

- Q What hobbies do you enjoy?
- A Camping; bonfires, scrapbooking, spending time with my family.
- Q What's a meal you could eat over and over again?
- A Steak Gorgonzola
- Q If you could go anywhere for a vacation, where would you want to go?
- A The beach... toes in the sand and drink in the hand :)
- Q Who has influenced you the most in life?
- A My grandmother. The most selfless person I know.
- Q What's your favorite part of working for THD?
- A The people, associates and customers. Love having fun and seeing happy customers.
- Q What's your advice to associates?
- A Don't be afraid to try something new. Want to learn something? We'll teach you!



- Q How long have you been with THD and what positions have you held?
- A Almost 2 years. Service desk, Front End Supervisor, Specialty Supervisor and CXM
- Q What did you do before working at THD?
- A I had the pleasure of being a stay at home mom for 15 years.



Thanks to Chef Kim Walker for cooking chicken and waffles all day long for everyone. It was appreciated and enjoyed by all.





Customer Feedback:



Jason was the best representative of your company I have ever spoken with. He went out of his way to help me with not-so-common questions, even making additional phone calls to answer them. Very friendly guy and a model employee, totally raised my opinion about assistance with technical help at The Home Depot.



Customer Feedback:



Cooper went out of his way to help me with a return on a leaf blower I purchased that wasn't working. He went and tried to find a replacement and when they didn't have one in stock, he quickly ordered one for me. Thanks Cooper!



Customer Feedback:



Esmeralda was very helpful and efficient. Her offer to apply for a Home Depot credit card was timely and valuable! She is a great staffer!



Customer Feedback:



Sam and Caleb were AMAZING! Sam helped me rent a shampooer and was incredibly nice. Caleb helped me submit this compliment for Sam and was incredibly kind as well. This Tiffany Spring Home Depot is the best I've ever been to. Wonderful customer experience!



Customer Feedback:



This is a very clean and well organized store. Many others I go to are very cluttered and this one is not. Jackson was a breath of fresh air. Kind, courteous and very helpful something rarely seen today! Jackson helped me to change my transaction after a last second phone call from my wife. He jumped right in and got me taken care of. Great job!



Customer Feedback:



His name is Brock. He looked up the model number to be sure it matched what I needed and literally opened boxes to be sure it was the exact item. It took looking at several boxes to find what I needed. He was patient, knowledgeable and friendly. He made me feel like a valued customer.

WELCOME NEW HIRES



AARON CUMMINGS Garden
ALEXANDER RAMIREZ NUNEZ Service Desk
BRANDI ROATH Deliveries
DANIELLE COPPLE Deliveries
RAHMON WHEELER MET
SAMYA POUNDS Cashier

ANNIVERSARIES

10/02	VANESSA L. Front End DS	10 yrs
10/04	ALEXANDER V. MET	1 yr
10/04	MARK M. Flooring	6 yrs
10/10	BOB P. Plumbing DS	17 yrs
10/16	CALEB H. Paint DS	2 yrs
10/23	CASEY S. Cashier	1 yr
10/26	JOHN GERLT Electrical	2 yrs
10/26	JOHN REEVES Plumbing	2 yrs
10/27	BAILEIGH K. MET	2 yrs

BIRTHDAYS

10/04	JOHN S. Cashier/Order Fulfillment
10/06	KERRY B. Packout Team
10/06	STEVEN J. Packout Team
10/09	LIZ M. Cashier/Paint
10/13	MOHAMED H. Cashier
10/13	SKYLER A. MET
10/23	PARKER V. Flooring
10/27	MARICELA C. Blinds/Wallpaper
10/27	PAM W. Head Cashier
10/31	BRAD K. Flooring DS

Your benefits are a big deal. livetheorangelife.com/ae

ENROLL:
OCT. 26 - NOV. 16
for benefits beginning
Jan. 1, 2023

Learn more at livetheorangelife.com/benefits4u

ORANGLIFE
Live. Grow. Win.

DON'T TAKE THE RISK THIS SEASON GET A FREE FLU SHOT!

The Home Depot's 2022-2023 Flu Vaccine Certificates are in the breakroom, or go to:
livethehealthyorangelife.com/flu-certificates