



Sign customers up for **Leads and Measures** every chance you get!



Always ask customers if they would like to sign up for **Home Depot Credit**.



Remember to complete your monthly **inFocus Quiz** and any **training**.



RANGE PEEL

Monthly Newsletter for The Home Depot
Store # 8460 • Tiffany Springs
Store Manager: Michael Laughlin

Vol. 8, No. 07 | July 2022



THE JUNE 2022

ASSOCIATES OF THE MONTH



STARS AND STRIPES FOREVER AT 8460 ★ TIFFANY SPRINGS ★ KANSAS CITY, MISSOURI





CHRIS QUICK

ASSET PROTECTION



Q How long have you been with THD and what positions have you held?

A *Four months Asset Protection at HD. 13 years of asset protection experience. Home Depot is only my second employer/job.*

Q What did you do before working at THD?

A *I was the asset protection manager for Walmart in Overland Park and Olathe, Kansas and State Line Road, Kansas City, Missouri. I was with Walmart for 13 years - 1st job out of High School through College.*

Q What hobbies do you enjoy?

A *I love spending time with my wife, going to new places and adventuring with our four dogs.*

Q What's a meal you could eat over and over again?

A *I love Mexican food, if I could have a street taco cart always following me, I'd be perfectly content.*

Q If you could go anywhere for a vacation, where would you want to go?

A *My wife and I have traveled many places internationally - but I would just love a week on the beaches in Fiji.*

Q Who has influenced you the most in life?

A *Influenced my career? I have always had a law enforcement career in mind. My grandfather was DEA and was the arresting officer of Johnny Cash.*



The one that influenced me to grow and become a responsible adult? That would be my wife!

Q What's your favorite part of working for THD?

A *I love communicating with associates and creating an environment where AP and associates are partners. Many stores see AP as the bad guy. But here, I have seen associates very engaged with AP - and it's amazing!*

Q What's your advice to associates?

A *"You can't be old and wise, without being young and stupid." That being said, think about the definition of "INTEGRITY". Live it at work, Live it at home. "COMMIT" and you'll be amazed where life will take you.*



th of July



Customer Feedback:



Jesse that was working in the plumbing section was amazing. Every time I go into most home improvement stores, employees refused to make eye contact or engage with me (presumably to keep from working). Jesse wasn't like that at all. I was frustrated dealing with online stuff and other stores (Lowe's and Menard's). Jesse took the time to answer my questions and was extremely helpful. He is an asset to your company. He helped me load the heavy items while in plumbing, took me through the check out process and loaded the items into my vehicle. All the while, with a very positive attitude!



Customer Feedback:



Caleb and Demetria were outstanding while handling my request. I went in to purchase a new Traeger grill. Caleb quickly and efficiently rang me up and immediately went to get the Traeger for me. He helped me by loading it into my truck and I was on my way. Caleb and Demetria both made sure I had everything I needed and was satisfied with my service, all the while, also helping other customers! It was the quickest, most efficient and friendliest interaction I have had at any hardware store, ever. Thank You both!



Customer Feedback:



Your employees are simply wonderful! Jerry greeted me as I walked from my car to the garden area. He was taking care of the carts. Jerry has helped me many times before and gave me such a nice wonderful cheery hello. It's just wonderful seeing all your employees smiling faces. Also, please recognize Nik, the cashier. Another friendly employee that simply made my day as did Jerry. Take care of them, they are worth their weight in Gold!!!



Customer Feedback:



Esmeralda, the cashier, was very sweet and patient in counting and recounting my individual plants I was purchasing, to make sure I was being charged correctly. Also, Tom in Garden was busy stacking dirt but he stopped and went and got me a cart, so nice of him to stop and help me. Two GREAT employees!



WELCOME NEW HIRES



GAVIN BOLEY Lumber

MOHAMED HASHI Order Fulfillment

ANNIVERSARIES

07/03	KENNETH M. Freight	2 yrs
07/10	ERIK B. Hardware	9 yrs
07/19	SCOTT M. MET	6 yrs
07/24	NORIA G. Tool Rental	7 yrs
07/24	JOY C. Head Cashier	2 yrs
07/24	LIZ M. Cashier/Paint	2 yrs
07/28	REGAN S. Millwork	2 yrs
07/28	DILLON A. Service Desk	1 yr
07/30	DEMETRIA R. Service Desk	13 yrs

BIRTHDAYS

07/01	ESMERALDA M. Cashier
07/03	JEFFREY P. Freight
07/03	MICHAEL B. PRO DS
07/06	LOGAN J. Tool Rental
07/08	LAURA T. Garden
07/13	TALEEA W. Flooring
07/15	SHAKAR A. Order Fulfillment
07/16	DYLAN T. Garden
07/17	MEGAN C. MET
07/26	JACKSON G. Cashier
07/30	ALEX V. MET
07/31	KIM W. Garden/Paint

