



Sign customers up for **Leads and Measures** every chance you get!



Always ask customers if they would like to sign up for **Home Depot Credit**.



Remember to complete your monthly **inFocus Quiz** and any **training**.



RANGE PEEL

Monthly Newsletter for The Home Depot
Store # 8460 • Tiffany Springs
Store Manager: Michael Laughlin

Vol. 8, No. 06 | June 2022



TOOL RENTAL

This graphic created with Photoshop is only for entertainment value. 8460 takes safety seriously and would never allow this to actually happen.

THE MAY 2022

ASSOCIATES OF THE MONTH



HOMER AWARDED to Eric from SM Michael

HOMER AWARDED to Eddie from CXM Rhonda



THD CREDIT ACHIEVEMENT AWARD Number TWO in the District

Awarded to Esmeralda from Craig Pronske



THD CREDIT ACHIEVEMENT AWARD Number ONE in the District

Awarded to Head Cashier Jacob from Craig Pronske

8460
TIFFANY SPRINGS
VOICE OF THE ASSOCIATE

Before taking your VOA Survey, consider recalling some of the activities and celebrations that our VOA committee has provided over the last year. We look forward to even more exciting events in the near future.



SAFETY CELEBRATION FOOD TRUCK



SUCCESS SHARING CELEBRATION GOODIES - FOOD TRUCKS



HALLOWEEN COSTUME CONTEST



WINTER WONDERLAND CELEBRATION GOODIES - FOOD TRUCKS

REGIONAL SPECIALTY WALK JUNE 07 | 2022



HOLIDAY GIFT BAGS



SUCCESS SHARING LUAU COOKOUT



SAFETY CELEBRATION TACOS



HEALTHY FRESH FRUIT AND VEGGIES



SEVERAL FOOD TRUCKS



FUN FUND RAISER FOR YEAR END PARTY

Tool Rental



Customer Feedback:



Caleb from the returns department helped me, by not only unlocking an item I was wanting to purchase, but carried it up to the customer service desk and checked me out with the most urgency and wonderful demeanor. He absolutely made this experience one of the best that I've ever had at a Home Depot, so thank you Caleb so much for making my day brighter with your smile and great attitude. Keep up your fantastic service.



Customer Feedback:



I'm retired military and was denied a discount in gardening, despite my ID. I went to the customer service desk and spoke with Tara. Tara is by far the best agent I've ever dealt with. She saw my frustration and went above and beyond. She granted the discount and explained the new policy and what to do for the next time. She was courteous, upbeat, proactive, ambitious and attentive. She even helped me, without my asking, with the heavy bags of salt and even loading them into the car. Truly the best!



Customer Feedback:



This location, because of Mike (Pro services supervisor), Juana and Larry, is really the only location I ever want to visit, shop in and conduct business. They are the best of the best and it obviously shows with store leadership from the very top all the way to the bottom. Because of ProServices my business has grown tremendously. They are a major key factor in the development and growth of my company.



Customer Feedback:



Robert Blaylock, appliance specialist Went beyond the usual customer service to assist me with my return and re-order of appliances. Not just once, but TWICE! He is so kind, knows what he is doing and does it well. He should be commended for his work.



Customer Feedback:



Cashier Susie in the Garden Department was very nice and very helpful. She made sure I had extra plastic to put in my car since I was buying lots of plants and had forgotten to bring any paper or anything to protect my car interior from dirt, etc.



Customer Feedback:



David and Nik took care of my situation, which others present, were unwilling to do. Their diligence and expertise was more than appreciated! Loyalty and perseverance by David and Nik are the exact reason I will be loyal to Home Depot. Thank you!

Welcome NEW HIRES

ADAM CATLIN	Paint
JASON WELLS BROWNELL	Garden
JESSE ZMOOS	Plumbing
TERRIA ROBINSON	Hardware

ANNIVERSARIES

06/03	SKYLER A. MET	2 yrs
06/06	TOM O. MET	14 yrs
06/11	SEAN R. ASM	21 yrs
06/18	NADINE O. Tool Rental	17 yrs

BIRTHDAYS

06/06	VIKKI K. Special Services
06/13	JASON B. Dept Supervisor
06/14	BROCK L. Deliveries
06/16	RYLEIGH T. Cashier
06/17	ISAAC H. Cashier
06/19	DAYMON V. Deliveries
06/19	THOMAS B. Tool Rental
06/22	REGAN S. Deliveries
06/29	BRIAN B. Plumbing



Isaac Harter, Cashier

SAFETY TAKES EVERYONE
EVERY second, EVERY decision, EVERY day safe.

USE THE RIGHT CART FOR THE LOAD



SHOPPING CART



FLAT CART



SHEET GOODS CART



LUMBER CART