



Sign customers up for **Leads and Measures** every chance you get!



Always ask customers if they would like to sign up for **Home Depot Credit**.



Remember to complete your monthly **inFocus Quiz** and any **training**.



RANGE PEEL

Monthly Newsletter for The Home Depot
Store # 8460 • Tiffany Springs
Store Manager: Michael Laughlin

Vol. 8, No. 04 | April 2022



APRIL SHOWERS

BRING HOME DEPOT FLOWERS



THE MARCH 2022

ASSOCIATES OF THE MONTH

DS  JASON BICKNELL	SALES  BOB WASHAM	SPECIALTY  HOLLIE WAGNER	SERVICE DESK  BROCK LETT	OPS  RON MALONE
CASHIER  NIK SHINER	RECOVERY  HEATHER WHITWORTH	MET  SCOTT McBRIDE	FREIGHT  JAKOB SMITH	

HOMER AWARDED to Sam from Todd



HOMER AWARDED to Tanner from Jason



HOMER AWARDED to Brock from Gregory



HOMER AWARDED to Regan from Todd




Saint Patrick's Day
03 17 2022

8460 DEPARTMENT SUPERVISORS

 SONJA Associate Support	 DAVID Customer Services Order Fulfillment	 MICHAEL B PRO Services Tool Rental	 HUGO Lumber Bldg Materials Hardware	 BOB P Paint Millwork	 BRAD Flooring Kitchen/Bath Appliances	 VANESSA Cashiers Lot/Loaders Back Office	 JASON Garden Electrical Plumbing
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S U C C E S S S H A R I N G



68471
TIFFANY SPRINGS
 KANSAS CITY, MISSOURI



8460
 TIFFANY SPRINGS
VOICE OF THE
ASSOCIATE
 COMMITTEE

Thanks to the VOA committee for putting this all together from planning, cooking, decorating, designing, shopping, etc:
 Michael Laughlin | Sean Ragan | Sonja Nissley | Hollie Wagner | Kim Walker | Roxanne Bicknell |
 Gary Fox | Matt Haldeman | Juana Mendez | Heather Whitworth | Jerry Kanabel
SPECIAL THANKS to SM Michael for smoking the pork! **Delicious ★★★★★**

in FOCUS
ORANGE HANDED
 UNTIL CLOSE TO HOME
Pete Myers, Garden Associate
THE HOME DEPOT SAFETY TAKES EVERYONE
 EVERY second, EVERY decision, EVERY day safe.

THE HOME DEPOT MET MERCHANDISING EXECUTION TEAM
Megan Cundy, MET Associate
 Photo taken by Travis Hammett



Customer Feedback:



I phoned Hollie Wagner and she placed the order for my new Whirlpool Laundry Center for me. This was invaluable to me because I was concerned if I bought it online, I might not order the correct connections that I needed. I want to commend her knowledge and efficiency.



Customer Feedback:



I go to the Pro check out, only to not check myself out. Cara was my cashier. She is one of my favorite cashiers! She is always smiling. She's awesome.



Customer Feedback:



The employee that assisted us was Caleb. Caleb knew the product and assisted in conducting the customer receipt. Caleb explain the process of obtaining the Weber grill to the store and the assembly process thereafter. Caleb was very helpful and professional.



Customer Feedback:



A lovely lady, Rhonda, greeted me at the door and offered to help me. She found my boxes, loaded them into my cart, then pushed the cart for me, checked me out and took my boxes to my car and loaded them into my trunk. Another wonderful experience at Home Depot. Rhonda was such a big help and gives Home Depot a great image for customer friendly employees. Thank you Rhonda!



Customer Feedback:



I came into your store frantically 30 minutes before closing to look for a new microwave. I had no idea where to start and Robert Blalock from appliances was a joy to work with. He was very patient with me, while showing me different features on each of the available options. He explained all the pros and cons based on my price range and helped me pick the right microwave for my family. Robert made the check out process fast and easy and that's why I will always come back to this location.



Customer Feedback:



Tara came out into the parking lot and even though I'm fully capable, she went out of her way to help me load lumber out of the back of my truck onto a cart to help me return it. And I am talking 2x12x14's.



Customer Feedback:



Eric did a great job explaining details of the product we were interested in purchasing. Caleb and Matt were very good at the checkout, working to schedule delivery and processing the Home Depot credit card application. Overall we were very impressed with your associates we dealt with at your store.



Customer Feedback:



Jerry M at the door greeted me. David and Brock took the time to get my boxes for me. David and Tara checked me out. Caleb and Brock took my boxes to the car and loaded them. Jerry K in the lot told me to have a good day. It doesn't get any better than that! Another wonderful visit to your store. I never ever dread coming to Home Depot, I know the visit will be friendly, fast, pleasant and worthwhile. You always have what I want and your employees always treat me with respect. I love it! Thank you!!!



Welcome NEW HIRES

AALIYAH CARTER Hardware
ASHLEY WHITEBEAR Blinds/Wallpaper
CHARLIE BROOK Cashier
CHRIS QUICK Garden/Seasonal
DEEDEE JOHNSON Garden/Seasonal
JACKSON GABBERT Cashier
JAKOB SMITH Packout Team
KENNETH HERNANDEZ Cashier
MARCI CRUZ Lumber
MATT GREATHOUSE Deliveries
REECE CORDA Garden/Seasonal
SHAKAR AHMADPOUR Deliveries
STELLA MOH Packout Team
TABITHA RHINEHART Special Services

ANNIVERSARIES

04/01	DAYMON V. Order Fulfillment	3 yrs
04/03	ERIC W. Garden	3 yrs
04/05	BRAD K. Flooring DS	3 yrs
04/11	WARREN O. Hardware	15 yrs
04/17	JORDAN S. OASM	2 yrs
04/25	DANIEL K. Kitchen/Bath	3 yrs
04/25	RICHARD S. MET	2 yrs
04/27	JERRY M. Electrical/Greeter	11 yrs

BIRTHDAYS

04/01	SONJA N. ASDS
04/01	RON M. Receiving
04/03	KERI A. Paint
04/03	THOMAS S. Garden
04/04	TOM N. Garden
04/18	SCOTT M. MET
04/19	MARCUS S. Paint
04/19	NIK S. Cashier
04/29	VANESSA L. Front End DS