



Sign customers up for  
**Leads and Measures**  
every chance you get!



Always ask customers if  
they would like to sign up  
for **Home Depot Credit**.



Remember to complete  
your monthly **inFocus Quiz**  
and any **training**.



# RANGE PEEL

Monthly Newsletter for The Home Depot  
Store # 8460 • Tiffany Springs  
Store Manager: Michael Laughlin

Vol. 8, No. 03 | **March 2022**



**8460**  
TIFFANY SPRINGS  
KANSAS CITY, MISSOURI

# FREIGHT TEAM

THE FEBRUARY 2022

# ASSOCIATES OF THE MONTH



HOMER AWARDED to John B from Gregory



HOMER AWARDED to Jacob from Vanessa



HOMERS AWARDED from BRAVO to Cara from Pam



HOMERS AWARDED from BRAVO to Patricia from Jordan



HOMER AWARDED to Kim from Sonja



HOMER AWARDED to Gregory from Vanessa



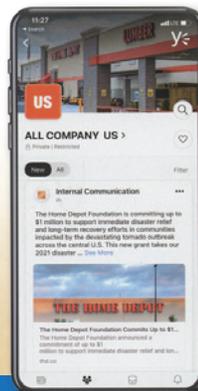
HOMER AWARDED to Brock

## Stay Connected with Yammer

Yammer is a communications tool available to all Home Depot associates. The mobile app makes it easy for you to connect and collaborate with coworkers and leaders, and praise them, too!

### Benefits of Yammer

- Connect with your leaders and peers
- Share and receive recognition
- Get answers to common questions
- Learn about The Home Depot's values in action
- Join communities and follow topics that interest you



Download the App  

**STEP 1**  
Search for "Yammer" in your phones App Store and download the free app.

**STEP 2**  
Click **Log in** and follow the steps to enter your own LDAP to homedepot.com (ex: abc1234@homedepot.com) in the email field and use your myApron password.

**STEP 3**  
You'll be directed to enter your LDAP and password.



# JOSH MILLER

## NIGHT OPERATIONS ASSISTANT STORE MANAGER



**Q How long have you been with THD and what was your first position?**

**A** *It'll be 13 years in May. I started off as part-time temporary Lawn and Garden associate. I have worked in D28 and 27 and night MET as an associate. As a Supervisor, I have worked in D25, D28 and MET.*

**Q What did you do before working at THD?**

**A** *I was a college and high school track and field coach. I also used to work for some other big box retailers.*

**Q What hobbies do you enjoy?**

**A** *I enjoy camping, performing music and I am a toy collector.*

**Q What is a meal that you could eat over and over again?**

**A** *Burgers - I would gladly pay you Tuesday for a hamburger today.*

**Q If you could go anywhere for a vacation, where would you want to go?**

**A** *Anywhere as long as I get to spend time with my family and see my son having fun.*

**Q Who has influenced you the most in life?**

**A** *Nobody in particular. I have had many great mentors in my life. I have also learned what not to do from leaders that have been not so great. Be observant and always ready to be a sponge for when you encounter someone who can make you better.*

**Q What's your favorite part of working for THD?**

**A** *The culture and values. I've gotten to witness and even experience the culture and use the value wheel so many times. This has led me to use the values and be part of the culture in my own path.*

**Q What's your advice to associates?**

**A** *Don't be afraid to step out of your comfort zone. That leap into cold water might be the best swim ever.*



# SUCCESS SHARING

## LET'S LUAU

**SNACKS**  
THURSDAY MARCH 24

**SMOKED PULLED PORK SANDWICH**  
SIDES AND DRINK INCLUDED  
FRIDAY MARCH 25

**SMOKED PULLED PORK SANDWICH**  
SIDES AND DRINK INCLUDED  
SATURDAY MARCH 26

**SNACKS**  
SUNDAY MARCH 27

[ SUCCESS SHARING PAYOUT - MARCH 25 ]

8460 TIFFANY SPRINGS  
VOICE OF THE ASSOCIATE COMMITTEE

\*Floral decorations by Kim Walker

# THE HOME DEPOT

A PERSON WHO FEELS APPRECIATED WILL ALWAYS DO MORE THAN WHAT IS EXPECTED



## Welcome NEW HIRES

ADNAN FARAH *Garden*

DAVID WEBERLIST *Freight*

DAVID WOMACK *Asset Protection*

JORDON HILSINGER *Cashier*

NORMA HOUTMAN *Flooring*

RAELAH MCMILLAN *Hardware*

REYANNA SAWYER *Freight*

ROBERT WASHAM *Garden*

RYLEIGH SIMS *Plumbing*

RYLEIGH TOUART *Cashier*

SOFIA GUERRERO *Garden*

TALEEA WILSON *Flooring*

THOMAS SWENEY *Garden*

ZAHVIYRE HUNTER *Garden*



### Customer Feedback:



I purchased a Milwaukee 18 inch bag a couple of months ago. The airport broke the handle that pulls up the bag. Gracie switched out my old Milwaukee bag and replaced it with a new one. I never knew the bag had any warranty. Gracie was so helpful she made my day. I think she went above and beyond for me, I really appreciated Gracie's help. Keep up the great work. Thank you.



### Customer Feedback:



Hollie was the sale associate who spoke with me about the product and made sure there was one in stock. Hollie is a wonderful asset to your company. Parker retrieved the product from storage, completed the transaction and helped us load the product. Hollie and Parker are wonderful sales associates. They completely answered questions, made sure product was in stock, completed our purchase and made sure our questions were answered.



### Customer Feedback:



I was assisted by Caleb at customer service. He helped me by looking in the system to see if the exact lightbulb I was looking for was available, and it was not. He went to the trouble to read all of the details on the lightbulbs that I brought into the store to see if the ones that I had selected myself were compatible. When I was still uncertain, he let me know about Home Depot's return policy. Because of his help, I went ahead with my purchase. Hire more people like Caleb!



### Customer Feedback:



Eddie in lumber was extremely helpful in getting the boards that we needed and assisting us with cutting them so we could take them home with us. He provided excellent customer service and gave us tips and advice for our project.



### Customer Feedback:



Keri in the paint department helped me find the correct stain that I needed to complete my project.

Marcus in the paint department answered all my questions with explanations I could understand. He was patient, friendly and knows his products.



### Customer Feedback:



Norma checked me out at the service desk. She handled the transaction with efficiency and speed. I found her to be very polite and kind toward me as she tolerated my questions about my product purchase. I will be back because Norma represents Home Depot in a professional manner caring about the customer service she extends as a representative of Home Depot. It's hard to find caring employees at stores lately.

## ANNIVERSARIES

03/01	GARY F. <i>Office</i>	3 yrs
03/04	SAM C. <i>Tool Rental</i>	6 yrs
03/05	NIK S. <i>Cashier</i>	1 yr
03/05	STEVEN J. <i>Packout Team</i>	3 yrs
03/05	TROY A. <i>Packout Team</i>	1 yr
03/08	LORIE B. <i>Garden</i>	8 yrs
03/10	JOY P. <i>Flooring</i>	1 yr
03/10	TABITHA R. <i>Office</i>	10 yrs
03/10	TOM N. <i>Garden</i>	8 yrs
03/15	PAM W. <i>Head Cashier</i>	23 yrs
03/17	CIARA H. <i>Head Cashier</i>	1 yr
03/17	EDDIE A. <i>Lumber</i>	4 yrs
03/17	KIM W. <i>Paint</i>	21 yrs
03/17	LOGAN J. <i>Cashier</i>	1 yr
03/18	ADAM S. <i>Cashier</i>	2 yrs
03/18	SONJA N. <i>ASDS</i>	22 yrs
03/20	ARMANDO S. <i>Deliveries</i>	3 yrs
03/22	SUSIE A. <i>Cashier</i>	23 yrs
03/30	BILL ST M. <i>Tool Rental</i>	9 yrs

## BIRTHDAYS

03/03	WARREN O. <i>Hardware</i>
03/05	CARA P. <i>PRO Sales</i>
03/07	CALEB H. <i>Service Desk</i>
03/12	HAROLD P. <i>Lumber</i>
03/12	JACOB W. <i>Lumber</i>
03/23	DAVID S. <i>Service Desk DS</i>
03/23	TRAVIS H. <i>PRO Loader</i>
03/27	HEATHER W. <i>PRO Cashier</i>
03/28	JERRY K. <i>Lot / Graphic Design</i>
03/30	MARINA S. <i>MET</i>



This monthly newsletter is produced for The Home Depot store #8460 by the VOA (Voice of the Associate) committee. Editorial Contributions: Sonja Nissley. Graphic Design/Photography: Jerry Kanabel. Contributing Photography: Kim Walker. Content Proofing: Sonja Nissley.

