



Sign customers up for
Leads and Measures
every chance you get!



Always ask customers if
they would like to sign up
for **Home Depot Credit**.



Remember to complete
your monthly **inFocus Quiz**
and any **training**.



RANGE PEEL

Monthly Newsletter for The Home Depot
Store # 8460 • Tiffany Springs
Store Manager: Michael Laughlin

Vol. 7, No. 12 | **December 2021**



*To each of you, we thank you for your dedication all year long.
We wish you an abundance of peace, prosperity and happiness.
Looking forward to all the opportunities and experiences
2022 has to offer our wonderful 8460 team!*

THE NOVEMBER 2021

ASSOCIATES OF THE MONTH

DS	SALES	SPECIALTY	SERVICE DESK	OPS	CASHIER	RECOVERY	MET	FREIGHT
								
MICHAEL BARR	AARON KIRBY	JOY PHILLIPS	DILLON ALDERSON	ARMANDO SOMOZA	ROXANNE BICKNELL	TJ GUTHRIE	BAILEIGH KIENZLE	KERRY BROWN

HOMER AWARD
Joy from Todd



HOMER AWARDS
Hollie and David



From VOA recognized BRAVO

HOMER AWARD
Aaron from Todd



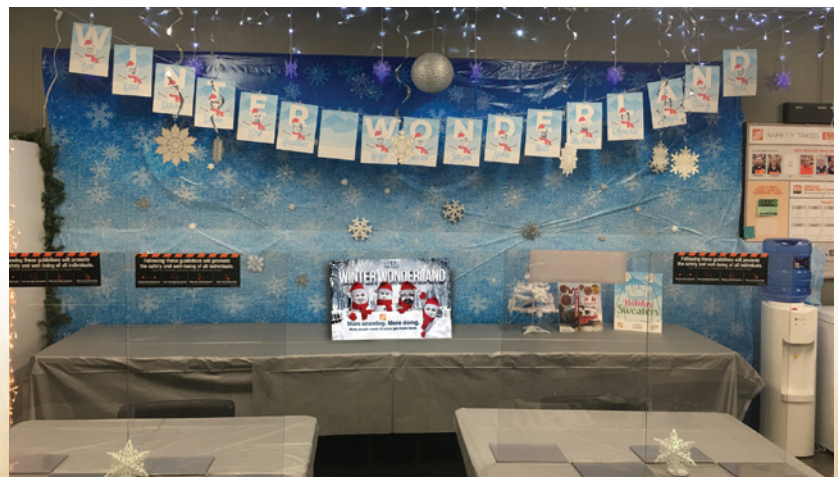
HOMER AWARD
Reeves from Todd



HOMER AWARD
Stephen from Todd

8460
TIFFANY SPRINGS
VOICE OF THE
ASSOCIATE
COMMITTEE

WINTER WONDERLAND WINTER WONDERLAND





Flooring Associate "Z"



WINTER WONDERLAND



Black Friday FOOD TRUCK
 NOVEMBER 26, 2021
 Egg Rolls • Rangoon • Beef with Broccoli
 General Tso's Chicken • Kung Pao Chicken • Lo Mein

洪朝 HUNG DYNASTY
 HUNG DY

More snowing
More doing

How people
made of snow
get more done



Customer Feedback:

My favorite cashier Juana was there today. She always remembers my name when I come in and has an amazing attitude. She makes my day! Please thank her for the extra effort she puts forth in making customers feel welcome!



Customer Feedback:

No other store offers the kind of customer service that you have at this Home Depot. You are unique and exceptional in customer service because of your employees. ALL OF THEM. Michael the store manager, should be proud! He has done a terrific job of training and supporting such a wonderful crew. He must be doing something right because everyone who works there sure like him. I don't want to leave anyone out; thank you Sean, Dillon, Eric, Bob, Caleb and Jerry.



Customer Feedback:

Robert assisted my mom and I and was so great! He immediately noticed our presence in the appliance section and answered all questions thoroughly and efficiently. He knew the information well and off the top of his head. So happy with his positive and friendly attitude. He made it a great experience.



Customer Feedback:

Daymon was great. He took me to the area and made sure I found the item I wanted and then took me back to customer service and checked me out. Fantastic service.



Customer Feedback:

I was looking at the paint and Katherine approached me and asked how she could help. I was very overwhelmed with all the colors. She helped me narrow paint choices down and was very knowledgeable. I'm so thankful she was so willing to help because I finally found the paint that was perfect for my home thanks to Katherine's help.



Customer Feedback:

A young lady, Regan, working in millwork came over to help me. It wasn't her department, but she took the time to stop her work and help me. Herschel was great in helping me check out. I had a very nice experience and both were extremely helpful.



Customer Feedback:

The associate Lisa was extremely professional, knowledgeable and very pleasant to talk to. She is one of the better ones I've ever seen in 40 years of working in the trades! She's a keeper! Honestly I wish half the people I come across took their job as serious as she does!



Customer(s) Feedback:

Caleb was super friendly, ready to help me, I didn't have to wait. He knows his job and I was extremely impressed with his speed of taking care of my transaction.



Caleb took care of me this morning on a return. He was extremely attentive, quick, but friendly. I appreciate the assertiveness of him doing his job... Allowed me to move about my day.

NEW HIRES

AALEA YAGER Cashier
BROCK LETT OFA
DEVONTAE' KING MET
KENDRA SMITH Asset Protection
LEAH MITCHELL Cashier
LEXI STINNETT OFA
MATT LACHOWITZER OFA
MAX GUERRERO Lot
TARA BARNETT Service Desk

ANNIVERSARIES

12/01	DENNIS A. PRO Sales	24 yrs
12/02	JEFFREY P. Packout Team	4 yrs
12/03	PHILIP D. Packout Team	2 yrs
12/05	VIKKI K. Special Services	7 yrs
12/21	HEATHER W. Paint DS	2 yrs

BIRTHDAYS

12/07	ROXANNE B. Head Cashier
12/09	DILLON A. Special Services
12/10	BAILEIGH K. MET
12/10	MIKE J. Packout Team
12/19	RICHARD S. MET
12/20	CHRISTOF G.S. Tool Rental
12/23	AARON H. Special Services
12/25	BOB P. Plumbing DS
12/29	ARMANDO S. Deliveries
12/29	JUSTIN A. Packout Team
12/30	JEREMIAH M. Packout Team

Caleb did a great job getting us to an open check out. He sought us out, rather than just waiting for someone to come to him. He took the initiative to get us to an open register and get us out the door quickly. We appreciate his initiative and friendliness.

I only shop at this store and everyone is extremely nice and helpful. Love shopping there! Caleb certainly did not have to load nine large bags in our van, but he did so on his own and with a great attitude.

Caleb was very helpful, probably the most helpful employee I've ever had at any Home Depot.



This monthly newsletter is produced for The Home Depot store #8460 by the VOA (Voice of the Associate) committee. Editorial Contributions: Sonja Nissley. Graphic Design/Photography: Jerry Kanabel. Contributing Photography: Brad Keiser, Hollie Wagner, Kim Walker and Todd Miller. Content Proofing: Sonja Nissley.

