



Sign customers up for
Leads and Measures
every chance you get!



Always ask customers if
they would like to sign up
for **Home Depot Credit**.



Remember to complete
your monthly **inFocus Quiz**
and any **training**.



RANGE PEEL

Monthly Newsletter for The Home Depot
Store # 8460 • Tiffany Springs
Store Manager: Michael Laughlin

Vol. 7, No. 09 | September 2021



THE AUGUST 2021

ASSOCIATES OF THE MONTH

DS	SALES	SPECIALTY	SERVICE DESK	OPS	CASHIER	RECOVERY	MET	FREIGHT
 TODD MILLER	 WARREN OLVERA	 HOLLIE WAGNER	 CALEB HASTINGS	 TRAVIS HAMMETT	 ROXANNE BICKNELL	 PAM WHITE	 SCOTT MCBRIDE	 TROY ALEXANDER



MICHAEL BARR



8460
TIFFANY SPRINGS
KANSAS CITY, MISSOURI

- Q** How long have you been with THD and what positions have you held?
- A** 22 years. I have been Freight DH, Lumber DH, Receiving DH, Hardware DH and IMA associate.
- Q** What did you do before working at THD?
- A** Sears Home Improvement Specialist.
- Q** What hobbies do you enjoy?
- A** Golf, Disc Golf, Woodworking and watching Football.
- Q** What's a meal you could eat over and over again?
- A** Hamburgers never get old.
- Q** If you could go anywhere for a vacation, where would you want to go?
- A** Any Caribbean Island that has multiple golf courses.
- Q** Who has influenced you the most in life?
- A** My grandparents taught me to always look on the brighter side of things and appreciate all the good things in my life.
- Q** What's your favorite part of working for THD?
- A** Being able to help customers throughout the whole project. Building relationships with customers and associates throughout my 22 years with The Home Depot.
- Q** What's your advice to associates?
- A** Hard work always shows and taking pride in your responsibilities makes for a better work environment. GO CHIEFS!!

SAYING FAREWELL TO CARL SPAIN

GARDEN DEPARTMENT SUPERVISOR



Cookies provided by Hollie Wagner



[DIVERSITY • EQUITY • INCLUSION]

NATIONAL HISPANIC HERITAGE MONTH

- 1** A celebration of Hispanic Heritage was first formally recognized in 1968 by President Lyndon B. Johnson.
- 2** Mexican-Americans comprise almost two-thirds of the US Latino population.
- 3** National Hispanic Month begins on September 15 and ends on October 15.
- 4** Tacos, Empanadas and Mole are some traditional foods served to celebrate national Hispanic Heritage Month.

Contributed by Roxanne Bicknell, Head Cashier

A SPECIAL SHOUT-OUT TO OUR AMAZING OVERNIGHT FREIGHT TEAM

WE APPRECIATE ALL YOU DO HERE AT 8460!

THE HOME DEPOT

8460
TIFFANY SPRINGS
KANSAS CITY, MISSOURI



Customer Feedback:



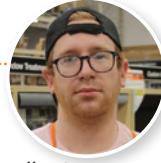
I was attempting to purchase a Dewalt oscillating tool which is one of the tools kept in a locked cage. Not seeing an employee in the hardware department, I went to the courtesy desk. A gentleman named John offered to assist me. When John reached the case where the tool would be, none were there. He checked his device which showed two in the store and a shelf location no one recognized. Instead of giving up like many people would, John kept looking until he found the item and made the sale. I would like to say thank you very much to John who kept me from having a wasted trip to the store, because of his persistence in finding the item I needed.

Customer Feedback:



Juana is always great at check out. Her personality and professionalism are top-notch.

Customer Feedback:



The clerk Parker was so excellent, he answered every question, was very helpful and willing to spend enough time to complete the sale. It was a very positive experience. Parker made it easy for me to call him back and do another order by phone after doing some measurements at home. He was just as capable and helpful on the call, as he was in the store.

Customer Feedback:



The fellow at the Returns counter, Caleb, was super awesome. Fast, efficient, personable and very friendly. Mega kudos to him - great employee!!

Customer Feedback:



Our salesman, Robert Blaylock took really good care of us. Super employee!

Customer Feedback:



John G went above and beyond to find the specific product that I was looking for. He was extremely patient with me and didn't mind climbing the ladder to locate the product.

Customer Feedback:



Cooper made my return as quick and easy as I would imagine to be physically possible. I was in and out in a matter of about 30 seconds. Very convenient and much appreciated.

NEW HIRES

ALLYN THOMAS Deliveries
DILLON ALDERSON Cashier
TJ GUTHRIE Cashier

TRANSFERS

MICHAEL BARR from 3008 Gladstone PRO DS
SETH KILBOURN from 3026 Lee's Summit Freight

ANNIVERSARIES

09/03	JOSH K. Special Services	5 yrs
09/04	MATT H. Special Services	13 yrs
09/16	LISA D. Cashier	6 yrs
09/17	CYNTHIA H. Kitchen & Bath Designer	18 yrs
09/17	SHEA H. Cashier	5 yrs
09/18	GREGORY G. MASM	8 yrs
09/25	JOSH L. MET	1 yr
09/26	NADINE R. MET	1 yr

BIRTHDAYS

09/02	CIARA H. Cashier
09/04	SARAH H. Hardware Associate
09/04	TAYLOR M. Lot Associate
09/05	ERIC W. Garden Associate
09/05	MATT H. Deliveries DS
09/14	LIAN H. Cashier
09/16	ROBERT B. Appliance Associate
09/20	SUSIE A. Cashier
09/26	MARK M. Blinds/Wallpaper Associate
09/28	TROY A. Packout Team
09/28	BILL ST. M. Tool Rental Associate

EDUCATION SUPPORT



TUITION REIMBURSEMENT FOR ASSOCIATES

The Home Depot will reimburse you for tuition, books and fees.



PREPARE FOR YOUR CHILD'S COLLEGE

Experts to help you, as a parent, navigate through preparing, getting into and paying for college.



SAVE ON YOUR COLLEGE TUITION

Associates have access to academic & college finance advisors to help you achieve your educational goals. You can also score lower tuition costs by using EdAssist's network of 200+ colleges.

COLLEGE SCHOLARSHIPS FOR CHILDREN OF ASSOCIATES

Each year 1,000 scholarships are awarded to eligible children of associates in amounts up to \$2,500.



For more benefits to help support you and your family, visit livetheorangelife.com/benefits4u.



8460
TIFFANY SPRINGS
KANSAS CITY, MISSOURI

This monthly newsletter is produced for The Home Depot store #8460 by the VOA (Voice of the Associate) committee. Editorial Contributions: Sonja Nissley. Graphic Design/Photography: Jerry Kanabel. Contributing Photography: Hollie Wagner and Travis Hammett. Cookies for Carl and Michael: Hollie Wagner. Content Proofing: Sonja Nissley.

8460
TIFFANY SPRINGS
VOICE OF THE ASSOCIATE
COMMITTEE