



Sign customers up for **Leads and Measures** every chance you get!



Always ask customers if they would like to sign up for **Home Depot Credit**.



Remember to complete your monthly **inFocus Quiz** and any **training**.



# RANGE PEEL

Monthly Newsletter for The Home Depot Store # 8460 • Tiffany Springs Store Manager: Michael Laughlin

Vol. 7, No. 08 | August 2021



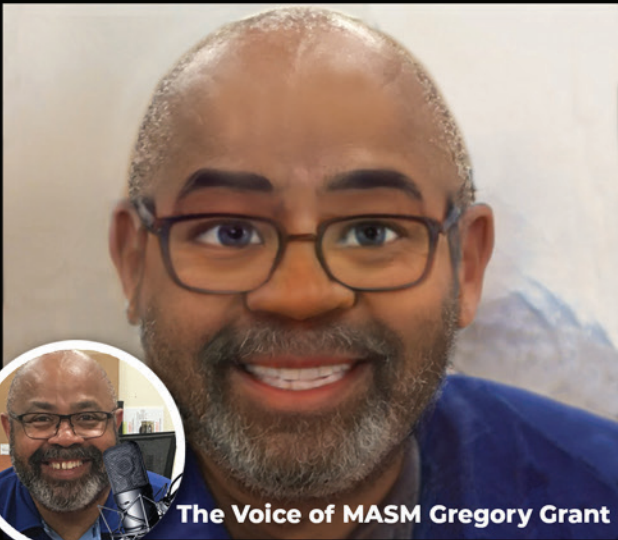
## The Adventures of **BAKU**



The Voice of SM Michael Laughlin



The Voice of SASM Sean Ragan



The Voice of MASM Gregory Grant



The Voice of OASM Jordan Smith

THIS SUMMERS MOST ANTICIPATED

# ANIMATION MOVIE





Thanks to everyone that put this all together; grilling, baking, set up!  
 Michael | Hollie | Kim | Sonja | Todd | Trinity and the VOA Committee



Homer given to Alfredo from Specialty DS Brad



VOA Awarded Homers from BRAVO to Jason and Maryette



# THE JULY 2021 ASSOCIATES OF THE MONTH

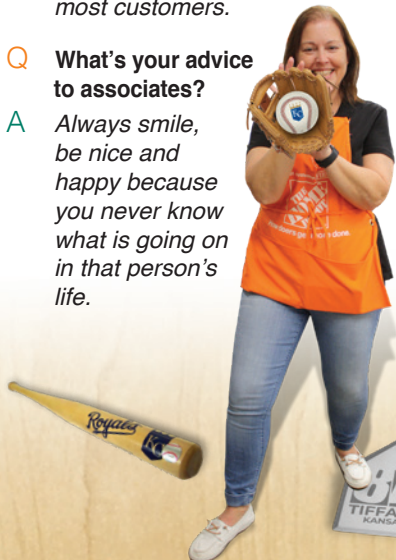
DS	SALES	SPECIALTY	SERVICE DESK	OPS	CASHIER	RECOVERY	MET	FREIGHT
 <b>RHONDA JURGENSEN</b>	 <b>LORIE BURNETT</b>	 <b>CYNTHIA HORSEMAN</b>	 <b>DAVID SCOTT</b>	 <b>GARY FOX</b>	 <b>LOGAN JOHNSON</b>	 <b>JUANA MENDEZ</b>	 <b>RICHARD SULE</b>	 <b>LISA HINN</b>



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## TABITHA RICH

- Q** How long have you been with THD and what positions have you held?
- A** 9 1/2 years. Cashier, Head Cashier, Service Desk, Vault, back up Paint Desk, helped out in Appliances and Garden.
- Q** What did you do before working at THD?
- A** I work full-time at North Kansas City Hospital in the Cardiac Cath Lab and have been there 12 years and part time here at THD for 9 1/2 years.
- Q** What hobbies do you enjoy?
- A** Tennis, Golf, Royals Baseball, Walking and Football K-State.
- Q** What's a meal you could eat over and over again?
- A** Mexican Food.
- Q** If you could go anywhere for a vacation, where would that be?
- A** Europe or back to Sanibel Florida.
- Q** Who has influenced you the most in life?
- A** My grandmother, she always said to make every day the best day of your life because it may be your last.
- Q** What's your favorite part of working for THD?
- A** The people I work with and most customers.
- Q** What's your advice to associates?
- A** Always smile, be nice and happy because you never know what is going on in that person's life.



# CONGRATULATIONS on your promotion to MASM @ 3021



## WE ARE SO PROUD OF YOU!



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## NICK SCHOTT

- Q** How long have you been with THD and what was your first position?
- A** I have been with The Home Depot for one year and four months as a garden associate.
- Q** If you could have any position in the store, what would it be?
- A** Honestly I'm happy in garden but I wouldn't mind being in paint.
- Q** What department would you never want to work in?
- A** I'd say probably Millwork, too much sitting.
- Q** What did you do before working at THD?
- A** I was a service desk/sales associate for Kohl's.
- Q** What's a hobby that you enjoy?
- A** I enjoy being with friends and video games.
- Q** What's a meal you could eat over and over again?
- A** General Tso's and Chicken Lo Mein, I love Chinese food.
- Q** What's your favorite part of working for THD?
- A** I love working with management and the other associates. Everyone is really kind and I don't mind helping out.
- Q** What's your advice to new associates?
- A** Don't be afraid to ask for help and always put effort and time into what you're doing.



**PLEASE BE KIND :**

While coming into work, or back from lunch.. if you see a lone cart, please push it into the cart corral. No one wants their vehicle hit by a rolling cart or blocking a space from parking. Thank You!



**Customer Feedback:**



Caleb was fantastic! He helped me with check out and even checked to see if I needed assistance loading while I was juggling my baby and a flat cart of materials.



**Customer Feedback:**



Vikki was very helpful and immediately said she would match the price on the item I purchased that day that your competitor was advertising at a much lower price.



**Customer Feedback:**



Juana the cashier was great and shared her experience installing the same flooring. Jerry did a great job helping us load our flooring boxes into our truck. And Eddie at the flooring desk, had great advice.



**Customer Feedback:**



Norma went above and beyond more than I ever thought an employee could go! She helped us with everything we had questions with and if I needed help! She was such a sweetheart and I will definitely come back and ask for her to help us.



**ANNIVERSARIES**

08/01	<b>STACY M.</b> Receiving DS	10 yrs
08/14	<b>PATRICIA S.</b> Garden	2 yrs
08/15	<b>JEREMIAH M.</b> Freight	1 yr
08/15	<b>MARCUS S.</b> Paint	1 yr
08/16	<b>MICHAEL L.</b> Store Manager	9 yrs
08/17	<b>CARTER M.</b> Cashier	2 yrs
08/21	<b>TODD R.</b> Freight	4 yrs
08/31	<b>HOLLIE W.</b> Project Services	3 yrs

**BIRTHDAYS**



08/01	<b>PHILIP D.</b> Freight Team Associate
08/02	<b>KATHERINE R.</b> Paint Associate
08/02	<b>SAM C.</b> Tool Rental Associate
08/03	<b>TODD M.</b> Electrical/Lighting DS
08/04	<b>PETE M.</b> Garden Associate
08/06	<b>CYNTHIA H.</b> Kitchen/Bath Designer
08/06	<b>JAKE W.</b> Special Services Associate
08/06	<b>JOHN GUTHRIE</b> Electrical/Lighting
08/06	<b>KATHRYN B.</b> Special Services Associate
08/08	<b>ROHELIO Z.</b> Garden Associate
08/09	<b>NICK S.</b> Garden Associate
08/11	<b>DEVIN M.</b> MET Team DS
08/13	<b>BRANDON D.</b> Tool Rental DS
08/13	<b>LORIE B.</b> Garden Associate
08/14	<b>KATHY F.</b> Project Services COS
08/18	<b>HOLLIE W.</b> Project Services
08/19	<b>CHAISSIE C.</b> Appliances
08/20	<b>ADAM S.</b> Lot
08/21	<b>JOHN GERLT</b> Electrical/Lighting
08/22	<b>DANIEL R.</b> Loss Prevention
08/23	<b>GRACIE M.</b> Special Services Associate
08/23	<b>HERSCHEL S.</b> Cashier
08/25	<b>ERIK B.</b> Hardware DS

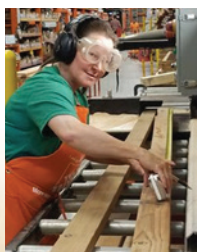
**Customer Feedback:**



I had to return an item because it was defective. Things go wrong but it's how things are handled that make a difference. David was very thorough and navigated a very complicated situation to conclusion. He found a solution for every obstacle that presented it self. Very patient, kind and thorough. My transaction was very complicated. I had my 89 year old, disabled veteran father with me. David realized that this would take time so he took my number and let me leave. Now at first you would suspect that "out of sight - out of mind" would apply but I got several calls to resolve the issue within a very short time. Great Service.



**THE HOME DEPOT SAFETY IS PERSONAL**



**ZONE OF SAFETY**



This monthly newsletter is produced for The Home Depot store #8460 by the VOA (Voice of the Associate) committee. Editorial Contributions: Sonja Nissley. Graphic Design/Photography: Jerry Kanabel. Contributing Photography: Brad Keiser and Hollie Wagner. Content Proofing: Sonja Nissley.

