

Sign customers up for Leads and Measures every chance you get!



**RANGE PEE** 

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Always ask customers if they would like to sign up for **Home Depot Credit.** 



Remember to complete your monthly **inFocus Quiz** and any **training.** 

Monthly Newsletter for The Home Depot Store # 8460 • Tiffany Springs Store Manager: Michael Laughlin

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# THE JUNE 2021









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U SPRINGS

How long have you been with THD Q and what was your first position?

- Δ I have been here for over a year. My first position was at the service desk.
- If you could have any position in the store, what would it be?
- I wouldn't mind working in deliveries or garden. I've worked in deliveries before and it was fun getting to pick orders. I think it would be fun to work with all the plants out in the garden and get to spend time outdoors.
- What department would you never want to work in?
- А I wouldn't want to work in lumber.
- Q What did you do before working at THD?
- А I was a tutor for the kids at Bell Prairie.

How long have you been with THD

and what was your first position?

- What's a hobby that you enjoy?
- I enjoy reading, writing, sewing Α and traveling.
- Q What's a meal you could eat over and over again?
- А I could eat steak and potatoes over and over again.

#### $\cap$ What's your favorite part of working for THD?

I enjoy working with the people here. А It's also nice getting to know them. The people are pretty friendly here.

#### Q What's your advice to new associates?

А If you are ever unsure about anything, ask a coworker or supervisor. If they don't know, ask a manager.

D24

**Gracie** MITCHELL

s Order Pick UP Returns One

D31

Customer Service

ET US KN

#### А The end of July will mark my first year with THD. My first position was a sales associate in the paint dept.

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- If you could have any position in the store, what would it be?
- А If I could have any position in the store I would be the Home Depot Mascot.
- $\bigcirc$ What department would you never want to work in?
- Δ I haven't discovered what it's like to work in enough departments to determine this answer.
- Q What did you do before working at THD?
- А Before working at The Home Depot, I was a host at a restaurant for almost three years.

- Q What's a hobby that you enjoy?
- А A hobby of mine is spending time with my friends and family on the lake.
- Q What's a meal you could eat over and over again?
- Α A meal that I could eat over and over would have to be Shrimp Scampi.

#### Q What's your favorite part of working for THD?

А My favorite part of working for THD has been all of the friendships I've made with my coworkers.

#### Q What's your advice to new associates?

Α Bring a jacket with you to work in the winter... the store might be a little chilly!



# TIFFANY SPRINGS KANSAS CITY, MISSOURI

### Customer Feedback:

Eddie in the shades/blinds department was extremely helpful assisting me with a product return. He was understanding of my transaction and very friendly! Great employee!

## Customer Feedback:

Jordan found the products I was looking for by searching her phone and taking me directly to the correct bay.

# BRAV



Bench assembled by Hugo Bloomquist - Lumber DS

#### Customer Feedback:

Amy at self check out saw me having a hard time getting my card to scan and graciously got it going for me.





### Customer Feedback:



ENGAGE . THANA

INVOLVED

Please thank Norma. She helped update my Home Depot credit card and place an order online. We saved \$ thanks to Norma. She was very pleasant and willing to assist us.



# ANNIVERSARIES

07/03	KENNETH M. Freight Team	1 yr
07/10	ERIK B. Hardware	8 yrs
07/12	BLAKE H. Special Services	2 yrs
07/13	CHAISSIE C. Appliances	2 yrs
07/19	SCOTT M. MET	5 yrs
07/24	JOY E. Cashier	1 yr
07/24	LIZ M. Cashier	1 yr
07/24	NORIA G. Tool Rental	3 yrs
07/28	BRIAN S. Head Cashier / Vault	12 yrs
07/28	REGAN S. Millwork	1 yr
07/30	DEMETRIA R. Special Services	12 yrs

# BIRTHDAYS

07/03	JEFFREY P. Freight Team Associate	
07/06	LOGAN J. Cashier	
07/08	LAURA T. Garden Associate	
07/11	STEPHEN C. Electrical/Lighting	
07/13	LISA A-C. Millwork	
07/17	MEGAN C. MET	
07/24	NOWELL C. Garden	
07/24	ROB S. Head Cashier	
07/29	MERCAYDEZ S. Garden Associate	
07/31	KIM W. Paint/Garden	



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Heather in the

**Customer** Feedback:

Heather in the Paint dept did an amazing job to help us find a paint color that was very difficult to match. She even contacted Behr's rep to help solve the problem. She worked with us for over an hour to help us get everything set up perfectly. We couldn't have thanked her enough.



