



Sign customers up for **Leads and Measures** every chance you get!



Always ask customers if they would like to sign up for **Home Depot Credit**.



Remember to complete your monthly **inFocus Quiz** and any **training**.



# RANGE PEEL

Monthly Newsletter for The Home Depot  
Store # 8460 • Tiffany Springs  
Store Manager: Michael Laughlin

Vol. 7, No. 06 | June 2021



SATISFACTION  
GUARANTEED

YOUR PERFECT COLOR  
GUARANTEED

BEHR ONE-COAT HIDE GUARANTEED  
STARTING AT  
**\$39.98**

Was \$49.98  
NEW LOWER PRICE

EXCLUSIVE Golden White Pure White Multi-Surface Paint & Primer in One



**8460**  
Tiffany Springs  
Tiffany Springs, Missouri

GET TO KNOW OUR NEW  
**OPERATIONS**  
ASSISTANT STORE MANAGER



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**Q** How long have you been with THD and what positions have you held?

**A** I have been with The Home Depot for just over a year. I started as a temporary service desk associate and got promoted to service desk supervisor about 2.5 months in.

**Q** What did you do before working at THD?

**A** I graduated from Buena Vista University with degrees in business and accounting. Worked in taxes for nine months and worked in banking for six years.

CONGRATULATIONS TODD



30  
YEARS  
OF SERVICE

Todd Miller  
Northern Plains Region  
2021



Todd Miller

THE MAY 2021  
**ASSOCIATES** OF THE MONTH

DS	SALES	SPECIALTY	SERVICE DESK	OPS	CASHIER	RECOVERY	MET	FREIGHT
								
BRAD KEISER	KIM WALKER	HOLLIE WAGNER	BRITTNEY GERLING	PATRICIA SUTTON	CIARA HARRISON	LIZ MENDEZ		JACK LOWE

**Q What hobbies do you enjoy?**

**A** *I really enjoy true crime. If you know any good books, podcasts or shows around true crime please share them with me! Otherwise I love walking my puppy, Jasmine, and playing cards.*

**Q What's a meal you could eat over and over again?**

**A** *That's a tough one... Probably Hawaiian pizza, but I can always go for Texas Roadhouse rolls and butter too! Find a way to put those together and I will be happy!*

**Q If you could go anywhere for a vacation, where would you want to go?**

**A** *I would love to go to Germany on a vacation. My brother served three years over there in the Air Force and got to experience a lot of places that sound fun!*

**Q Who has influenced you the most in life?**

**A** *My parents have influenced me in different ways. My dad taught me hardwork, effort and independence, while my mom taught me people skills and strong/open communication.*

**Q What's your favorite part of working for THD?**

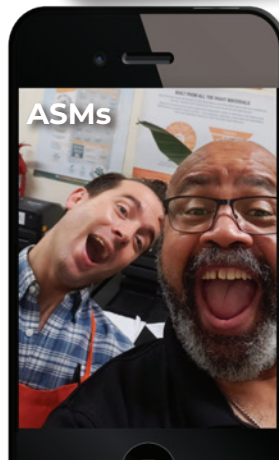
**A** *I love meeting the amazing associates and being part of the Orange team, but a close second is always having opportunities to take on new challenges.*

**Q What's your advice to associates?**

**A** *Don't be afraid to communicate your aspirations and goals! There are people who can and want to help you achieve and find your passion, but no one will know if you don't share! ■*



These great associates worked at 8460, then went off to college and are now BACK for the summer. So proud of all of you and happy to see your smiling faces back in the store.





### Customer Feedback:



Cynthia Horseman was super helpful and very friendly. You have a great asset in her and the way she treats customers.



### Customer Feedback:



The two young men that assisted me were just fantastic! They were happy to be working and even loaded my new lawn mower for me in my car. The two young men, Caleb and Cooper were exceptional! They actually made my day. Home Depot is lucky to have them as employees.



### Customer Feedback:



The appliance specialist, Robert Blaylock, was very friendly, knowledgeable and helpful. Have not had that good of an experience in a long time. Transaction was very easy and fast, exactly what I was looking for.



### Customer Feedback:



The reason I come to this Home Depot is because of a guy named Travis. Travis is always right there to help me out with loading materials or explaining something to me. It's almost like he's my personal Home Depot guy, although I'm sure he helps many other customers and puts a smile on their faces as well.



### Customer Feedback:



The help I received from a man named Gary made my experience great. Gary made sure I had what I needed, hunted down the grill, took it to the cashier, helped me load and even offered to wipe it down since it was wet from being outside. Employees like Gary are what bring me back to your store. There are many options these days, but someone that goes above and beyond is rare.



### Customer Feedback:



Friendly customer service help. Cashier Vikki was able to help me locate the product I was looking for.

## NEW HIRES

<b>ALEJANDRO MARTINEZ</b> Special Services
<b>JONATHAN EVERAGE</b> Packout Team
<b>KYLER MEINHARDT</b> Garden/Seasonal
<b>MASON KEVER</b> Lumber
<b>MCKENZIE KIDD</b> Garden/Seasonal
<b>NICK WRIGHT</b> Deliveries

## BIRTHDAYS

06/06	<b>VIKKI K.</b> Special Services
06/13	<b>JASON B.</b> Blinds/Wallpaper
06/19	<b>THOMAS B.</b> Tool Rental
06/20	<b>EDDIE T.</b> Blinds/Wallpaper
06/22	<b>REGAN S.</b> Deliveries
06/28	<b>RHONDA J.</b> Front End DS
06/29	<b>BRIAN B.</b> Plumbing

## ANNIVERSARIES

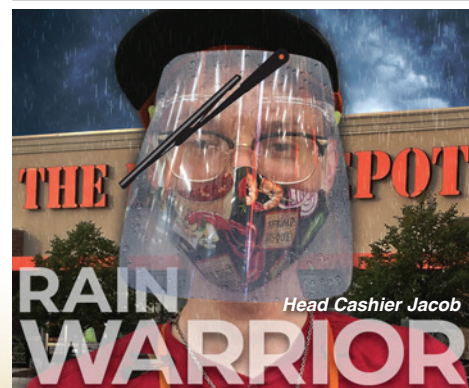
06/01	<b>KATHERINE R.</b> Paint	1 yr
06/03	<b>SKYLER A.</b> MET	1 yr
06/06	<b>TOM O.</b> MET	13 yrs
06/11	<b>MICHAEL H.</b> Lumber	2 yrs
06/11	<b>SEAN R.</b> SASM	20 yrs
06/18	<b>NADINE O.</b> Plumbing	16 yrs
06/26	<b>MARYETTE L.</b> Electrical/Lighting	2 yrs
06/30	<b>SARAH H.</b> Hardware	1 yr



**HOMER AWARDS**  
Stephen and Heather  
VOA recognized BRAVO



**HOMER AWARD**  
to Lisa in Millwork  
from Specialty DS Brad



**RAIN WARRIOR**  
Head Cashier Jacob