



Sign customers up for
Leads and Measures
every chance you get!



Always ask customers if
they would like to sign up
for **Home Depot Credit**.



Remember to complete
your monthly **inFocus Quiz**
and any **training**.



RANGE PEEL

Monthly Newsletter for The Home Depot
Store # 8460 • Tiffany Springs
Store Manager: Michael Laughlin

Vol. 7, No. 05 | **May 2021**



TOP FOCUS





Maddisen Clevenger, D90

Q How long have you been with THD and what was your first position?

A Little over a year, I'm a cashier.

Q If you could have any position in the store, what would it be?

A Service Desk, I like how fast paced the environment can be.

Q What department would you never want to work in?

A Hardware, lots of little pieces to always put back and many tools to fully learn about.

Q What did you do before working at THD?

A I worked at Jose Peppers as an expo, host and server.

Q What's a hobby that you enjoy?

A Swimming, specifically at the lake.

Q What's a meal you could eat over and over again?

A Pasta, no contest.

Q What's your favorite part of working for THD?

A The bonds you're able to create with other associates as well as loyal customers. And you're able to learn something new every day.

Q What's your advice to new associates?

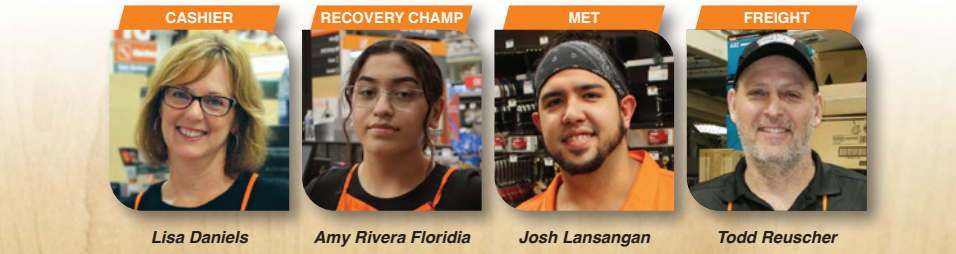
A At any chance, expand your knowledge of other departments. Always reach out to your peers because they're here to help. Take pride in what you do.



Safety Celebration



☆☆☆ ASSOCIATES OF THE MONTH - APRIL 2021 ☆☆☆



MOTHER'S DAY
Thanks to Sean, Hollie and Kim for putting this together to honor motherhood superheros @ 8460.



Grant Verhulst, D78

- Q** How long have you been with THD and what was your first position?
- A** *I've spent all three years at the Tool Rental desk.*
- Q** If you could have any position in the store, what would it be?
- A** *My job now.*
- Q** What department would you never want to work in?
- A** *Plumbing or Electrical.*
- Q** What did you do before working at THD?
- A** *I was a carpenter's apprentice before I started working here and going to college.*
- Q** What's a hobby that you enjoy?
- A** *I'm pretty crazy about fishing. Kayak fishing is the best.*
- Q** What's a meal you could eat over and over again?
- A** *Burnt Ends from Joe's KC.*
- Q** What's your favorite part of working for THD?
- A** *I learn a lot working in my department.*
- Q** What's your advice to new associates?
- A** *Work in Tool Rental.*



Proud to be included in the inaugural **TIME100 Most Influential Companies** list. Thank you to our associates, suppliers and partners for their continued hard work and partnership in serving our customers and communities.



Busy Saturday in Garden ... Everyone chips in to help



Carter working the Appliance Showroom



Associate of the Month

COS Kathy F



Associate of the Month

Order Fulfillment Annette



Cara assisting customer with purchase in self-checkout



VOA Recognizes those BRAVOS

Head Cashier Pam

PRO Loader Travis

Given to fellow Associates!



Nick filling and facing in the Paint Department



Blake pulling and staging BOPIS orders



Tool Rental DH, Brandon helping out with watering plants in Garden

We're proud to be recognized by **Forbes** as one of **America's Best Employers for Diversity in 2021**.

The Home Depot is proud to be named the **2021 LinkedIn Top Companies** list, a ranking of the **50 best workplaces** to grow your career.



Customer Feedback:

Checkout was very enjoyable this morning because of Juana. It is nice to talk to somebody who seems happy all the time! She always takes the time to greet and engage with the customers about the projects they are working on. Hire more people like her, it keeps customers coming back.



Customer Feedback:

Larry at the Pro Desk worked with me by phone for 40 minutes and found exactly what I needed. A difficult to find item at the best price available. Definitely above and beyond in friendliness, patience, professionalism and diligence. Thanks Larry!



Customer Feedback:

Susie assisted me with an item that was missing a part and corrected the situation. She went above and beyond what I expected. Good employees are hard to find. Susie is a keeper!



Customer Feedback:

Associate Tezz was very helpful finding what I needed and even lifted it into my cart and helped me read the fine print, since I did not have my glasses.



BIRTHDAYS

05/01	GRANT V. Tool Rental
05/02	MAK G. Lumber
05/04	MICHAEL H. Lumber
05/06	DENNIS A. PRO Sales
05/09	LOGAN H. Millwork
05/10	LYLE P. Plumbing
05/13	BRIAN S. Head Cashier/Vault
05/16	MARYETTE L. Electrical
05/17	BLAKE H. Special Services
05/20	NADINE R. MET
05/21	STACY M. Receiving
05/24	KANYON H. Special Services
05/24	SKYE H. Order Fulfillment
05/27	NORIA G. Tool Rental
05/28	JJ. Order Fulfillment
05/29	LISA H. Freight
05/30	MADDISEN C. Cashier

ANNIVERSARIES

05/01	KURT H. Garden	1 yr
05/01	ZOE B. Cashier	1 yr
05/03	JOHN G. Electrical	8 yrs
05/04	DALE K. Order Fulfillment	1 yr
05/05	ROXANNE B. Head Cashier	9 yrs
05/05	LAURA T. Garden	1 yr
05/09	BRAIN B. DS	23 yrs
05/11	RYAN P. Freight	1 yr
05/11	T. BRICE M. Freight	1 yr
05/12	NOWELL C. Garden	1 yr
05/13	TODD MILLER Electrical/Lighting DS	30 yrs
05/13	JUANA M. PRO Cashier	7 yrs
05/17	AVA S. Cashier	2 yrs
05/20	MEGAN S. MET	1 yr
05/22	ALFREDO C. Order Fulfillment	1 yr
05/22	GRACIE M. Special Services	1 yr
05/22	SKYE H. Order Fulfillment	1 yr
05/26	BRITTNEY G. Special Services	1 yr
05/28	RON M. Receiving	7 yrs
05/29	LUCI S. Service Desk	1 yr

Customer Feedback:

Cashier Roxanne, is infectious. I look for her to check me out every time I come into the store because I know she will make me smile and will help me find whatever I need.



Customer Feedback:

Eddie A. asked what I was looking for, I told him I need a STRAIGHT 2x4, he said no problem and started looking through a pile of 2x4's to find, as close to perfect as possible for me.



Customer Feedback:

John Buxton went out of his way to help us with the correct product including a refund with the incorrect light bulb color. He made sure, that before we walked out the door, that we had the correct bulbs. Thanks John for going the extra mile!



Customer Feedback:

Associate named Caleb gave great instant service and helped in all areas!



Customer Feedback:

Robert Blaylock was super knowledgeable, friendly and patient while we went through the credit process and purchase.

