



Sign customers up for **Leads and Measures** every chance you get!



Always ask customers if they would like to sign up for **Home Depot Credit**.



Remember to complete your monthly **inFocus Quiz** and any **training**.



RANGE PEEL

Monthly Newsletter for The Home Depot
Store # 8460 • Tiffany Springs
Store Manager: Michael Laughlin

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NEW ASSOCIATE COACHES





Brittney Gerling, D31

Q How long have you been with THD and what was your first position?

A *Almost one year and I've been at the service desk the whole time.*

Q If you could have any position in the store, what would it be?

A *I don't think I would like being in any other department so I think I'll stick with the service desk.*

Q What department would you never want to work in?

A *Probably Millwork or Flooring.*

Q What did you do before working at THD?

A *I worked at a summer camp down in Branson, Missouri for three years.*

Q What's a hobby that you enjoy?

A *I really like hiking and spending time outside.*

Q What's a meal you could eat over and over again?

A *I could probably have spaghetti every day for the rest of my life and be happy, or soup. I really like soup.*

Q What's your favorite part of working for THD?

A *The people. Everyone is pretty friendly for the most part.*

Q What's your advice to new associates?

A *Just be nice to everyone and work hard.*



**HOMER AWARD
HAROLD**



**HOMER AWARD
MICHAEL H**



**VOC RECOGNITION
JOY**



**HOMER AWARD
JOHN G**



**BRAVO/HOMER AWARDS
TRAVIS & LYLE**

★ ★ ★ **ASSOCIATES OF THE MONTH - MARCH 2021** ★ ★ ★



Erik Brumbaugh



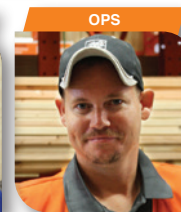
Eddie Alvarez



Cynthia Horseman



Kathy Paiz



Travis Hammett



Susie Almaraz



Maddisen Clevenger



Megan Smith



Steven Jones





Parker Vicroy, D23/59

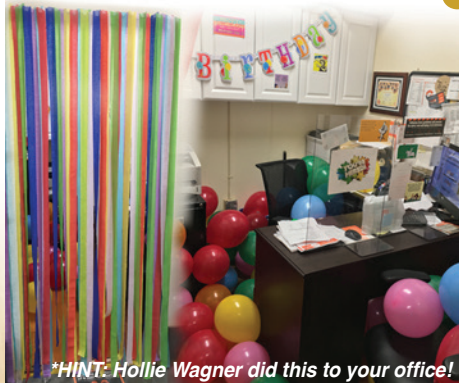
- Q** How long have you been with THD and what was your first position?
- A** I started in freight a little over two years ago in South Lincoln Nebraska.
- Q** If you could have any position in the store, what would it be?
- A** Anywhere in flooring.
- Q** What department would you never want to work in?
- A** Electrical, Plumbing or Lumber.
- Q** What did you do before working at THD?
- A** I was a Corpsman in the Navy.
- Q** What's a hobby that you enjoy?
- A** I love running, lifting and watching soccer.
- Q** What's a meal you could eat over and over again?
- A** I could eat pistachios every day for the rest of my life.
- Q** What's your favorite part of working for THD?
- A** I like that this job is somewhat physically demanding.
- Q** What's your advice to new associates?
- A** Ask questions, because someone in the store will have an answer.



THIS IS WHAT HAPPENS WHEN THE

ASDS!

IS NOT IN HER OFFICE ON HER BIRTHDAY



THE HOME DEPOT SAFETY IS PERSONAL

I pledge to make safety MY first priority and to work safe for myself, my family, my customers and my fellow associates.

ORANGE PROMISE

- Convenience
- Value
- Quality
- Customer Service
- Building Strong Relationships
- Entrepreneurial Spirit
- Respect for All People
- Creating a Diverse and Inclusive Workplace
- Doing the Right Thing

#whyIworksafe



Customer Feedback:



Todd helped me pick out the right sprayer for what I needed. He was very knowledgeable with both types of sprayers that were on the shelf. Todd was very helpful to me on getting the one with the right price.

Customer Feedback:



Lisa was amazing! We are changing our French doors into sliding glass doors and she was so informative and so patient. She made this experience absolutely painless. I was so surprised how much information she had on the project that we are doing. She is a true asset to your organization and because of her we are now thinking about doing our window replacements through Home Depot.

Customer Feedback:



Juana ALWAYS has a pleasant and smiling face when I walk in. She greets me by name and always makes sure to help with anything I need.

Customer Feedback:



Your salesman Gary was exceptional. He greeted me at the door, walked me to the product, made suggestions on my project and product choices. Top notch service.

Customer Feedback:



Carter was AWESOME! Super friendly, non-discriminatory and professional. I have not always had the best experience at Home Depot, but Carter made my day and keeps me coming to your store over your competitors.

Customer Feedback:



Sam was an exceptional employee that companies need more of. He took extra steps to take care of what I needed when renting the equipment. He was super great.

Customer Feedback:



I came in a few minutes before closing to get a last-minute item I needed for my project and was feeling overwhelmed and anxious. Roxanne was very calm and pleasant and made me feel relaxed. Thank You!!!

Customer Feedback:



Your employees are truly interested in helping your customers. A lady by the name of Joy help to actually find the product I wanted. She took the time to locate it and then Jerry helped me get the heavy boxes to the cashier, then to my car and into my trunk. It was just wonderful how your employees take care of your customers, they really do care and they really do work hard. I am so happy when I spot Jerry because I know I'm not going to have to worry about anything. He takes care of it all. He always goes the extra mile and always asks how I'm doing. Visiting your store is like visiting family.

Customer Feedback:



Robert Blaylock provided excellent service as we were looking for new home appliances.

Customer Feedback:



Norma was very helpful and pleasant. Had damaged to two of six glass covers... she exchanged in a quick and friendly manner.

NEW HIRES

AMY RIVERA FLORIDA – Cashier
ANNETTE WAITE – Order Fulfillment
CIARA HARRISON – Cashier
GRANT KINGERY – Cashier
JACK LOWE – Freight
JJ NEVILLE – Order Fulfillment
LOGAN JOHNSON – Cashier
SAVANNAH STIPEK – Garden

BIRTHDAYS

04/01	RON M. Receiving
04/01	SONJA N. ASDS
04/04	TOM N. Garden
04/18	ALFREDO C. Special Services
04/18	SCOTT M. MET
04/19	MARCUS S. Paint
04/19	NIKOLAS S. Cashier
04/27	JACOB M. Head Cashier

ANNIVERSARIES

04/03	AARON H. Special Services	1 yr
04/03	ERIC W. Garden	2 yrs
04/05	BRAD K. Specialty DS	2 yrs
04/05	BRADON D. Tool Rental DS	5 yrs
04/08	JACOB M. Head Cashier	6 yrs
04/11	WARREN O. Hardware	14 yrs
04/25	MARIAH E. Garden	1 yr
04/25	RICHARD S. MET	1 yr
04/27	JERRY M. Electrical/Lighting	10 yrs

Customer Feedback:



Regan tracked down and retrieved an item that was showing in stock online, from the top shelf for me with the lift equipment. Very nice young lady!



This monthly newsletter is produced for The Home Depot store #8460 by the VOA (Voice of the Associate) committee. Editorial Contributions: Sonja Nissley and Kim Walker. Graphic Design: Jerry Kanabel. Contributing Photography: Hollie Wagner, John Buxton, Kim Walker, Michael Laughlin, Todd Miller and Trinidy Goerke. Content Proofing: Sonja Nissley.

