



Sign customers up for  
**Leads and Measures**  
every chance you get!



Always ask customers if  
they would like to sign up  
for **Home Depot Credit**.



Remember to complete  
your monthly **inFocus Quiz**  
and any **training**.



# RANGE PEEL

Monthly Newsletter for The Home Depot  
Store # 8460 • Tiffany Springs  
Store Manager: Michael Laughlin

Vol. 7, No. 03 | **March 2021**





HOMER AWARD

ZELII



HOMER AWARD

CINDY



HOMER AWARD

CHEYENNE



HOMER AWARD

KIM



Heather Whitworth, D24

**Q** How long have you been with THD and what positions have you held?

**A** 1 year, 3 months. I held several positions including Freight, Hardware and now Paint DH.

**Q** What did you do before working at THD?

**A** I Spent 12 years as a barber. I currently cut hair in my free time. I am also a licensed massage therapist which I do part time since THD is my full time gig.

**Q** What hobbies do you enjoy?

**A** Walking my dog.

**Q** What a meal you could eat over and over again?

**A** Tacos.

**Q** If you could go anywhere for a vacation, where would you want to go?

**A** St. Lucia.

**Q** Who has influenced you the most in life?

**A** My great grandparents.

**Q** What's your favorite part of working for THD?

**A** How the company takes care of their associates. I like our stores atmosphere.

**Q** What's your advice to associates?

**A** Learn something new every day and help out where you can.

☆☆☆ ASSOCIATES OF THE MONTH - FEBRUARY 2020 ☆☆☆



Bob Pritchett

Lorelei Siddall

Lisa Anderson-Carey

Cindy Jackson

Conor Miller



Rob Smith

Kathie Spry

Megan Cundy

Nick Whorton





**Conor Miller, D93**

**Q How long have you been with THD and what was your first position?**

**A** *Two years. My first position was a seasonal garden associate.*

**Q If you could have any position in the store, what would it be?**

**A** *Working in the garden. I love all of the plants and being outside during the summer.*

**Q What department would you never want to work in?**

**A** *Millwork. Too many things I could mess up with someone's special order.*

**Q What did you do before working at THD?**

**A** *I was tossing pizzas for three years at a Papa Murphy's.*

**Q What's a hobby that you enjoy?**

**A** *I like playing video games and watching anime. Oh, and I love food, so I do enjoy cooking every now and then.*

**Q What's a meal you could eat over and over again?**

**A** *I love Irish food. One of my favorite things to have is a Reuben and a good beer.*

**Q What's your favorite part of working for THD?**

**A** *I love working as a team with everyone and the smiles we get to put on our customer's faces.*

**Q What's your advice to new associates?**

**A** *If you're ever confused about anything ask your peers for advice. Most everyone here is always willing to help if you just ask.*



Lorie getting her **Grill On!**



Lynn is reminding us that **Spring** is just around the corner!



Lorelei is checking out our new wooden tables and pergola in the **Greenhouse!**



Lisa keeping it **Clean & Sanitized** after every transaction



Rhonda and Lorie making sure **Kids** get their workshop kits!



Lot associate Adam wiping down carts so that our customers will have a **Safe & Healthy** shopping experience



Dale filling **Deliveries** while maintaining **inFocus Safety** procedures



Official Branded Merchandise

<https://www.bdasites.com/thdgear>





### Customer Feedback:



A girl named Kathryn (Kat) greeted me then asked what I was looking for, she was very friendly and genuinely seem to care that I find what I was looking for and showed me where it was. I will definitely be coming back just because of her service.

### Customer Feedback:



People like Claire, who go the "extra mile" to look into an inventory discrepancy and hunt down the paint that should have been on the shelves and appeared out of stock but ended up finding the paint and saving me a trip. She could have told me to come back, but reached out for help with her manager and they located it.

### Customer Feedback:



Thanks for taking the time to check on our needs for a washer and dryer. Looking up costs, sizes, comparing brands and models. Thank you Cynthia from the beginning and Robert for the completion.

### Customer Feedback:



Accidentally left my paint in my car and the cold ruined it. John B. was super helpful. He tried to see if we could save it, but unfortunately we couldn't. I bought more because it was my mistake and he gave me a discount. I really appreciate it and didn't expect it at all. Definitely made my day! Demetria is the one that checked me out and she was super nice and friendly!

## NEW HIRES

<b>ANNIE O'KEEFE</b> – Appliances
<b>AVERY MERRBACH</b> – Order Fulfillment
<b>GLEN WOODY</b> – Lumber
<b>JANYIA BRADLEY</b> – Cashier
<b>MARTEZ PINKARD</b> – Garden
<b>MAXIMAS AVILES</b> – Cashier
<b>MIKE JOHNSON</b> – Garden Recovery
<b>NIKOLAS SHINER</b> – Cashier
<b>ROGELIO ZAVALA</b> – Garden
<b>TROY ALEXANDER</b> – Garden Recovery
<b>ZACK STINNETT</b> – Cashier

## BIRTHDAYS

<b>03/02</b> <b>CONOR M.</b> Tool Rental
<b>03/05</b> <b>CARA P.</b> Cashier
<b>03/07</b> <b>CALEB H.</b> Deliveries
<b>03/12</b> <b>HAROLD P.</b> Lumber
<b>03/12</b> <b>JACOB W.</b> Freight DS
<b>03/22</b> <b>LARRY A.</b> PRO Sales
<b>03/22</b> <b>LISA D.</b> Cashier
<b>03/23</b> <b>ROBERT S.</b> Special Services
<b>03/23</b> <b>TRAVIS H.</b> PRO Loader
<b>03/25</b> <b>BRICE M.</b> Freight
<b>03/26</b> <b>CLAIRE M.</b> Paint
<b>03/27</b> <b>HEATHER W.</b> Paint DS
<b>03/28</b> <b>JERRY K.</b> Lot
<b>03/29</b> <b>KATHIE S.</b> Cashier

## ANNIVERSARIES

<b>03/01</b> <b>GARY F.</b> Office	<b>2 yrs</b>
<b>03/01</b> <b>TRINIDY G.</b> PRO DS	<b>3 yrs</b>
<b>03/04</b> <b>NICK S.</b> Garden	<b>1 yr</b>
<b>03/04</b> <b>SAM C.</b> Tool Rental	<b>5 yrs</b>
<b>03/05</b> <b>STEVEN J.</b> Freight	<b>2 yrs</b>
<b>03/06</b> <b>LARRY A.</b> PRO Sales	<b>3 yrs</b>
<b>03/08</b> <b>LORIE B.</b> Garden	<b>7 yrs</b>
<b>03/10</b> <b>DANIEL R.</b> Loss Prevention	<b>1 yr</b>
<b>03/10</b> <b>MADDISEN C.</b> Cashier	<b>1 yr</b>
<b>03/10</b> <b>TOM N.</b> Garden	<b>7 yrs</b>
<b>03/15</b> <b>PAM W.</b> Head Cashier	<b>22 yrs</b>
<b>03/17</b> <b>LORELEI S.</b> Garden	<b>1 yr</b>
<b>03/17</b> <b>EDDIE A.</b> Lumber	<b>3 yrs</b>
<b>03/17</b> <b>KIM W.</b> Paint	<b>20 yrs</b>
<b>03/18</b> <b>ADAM S.</b> Lot	<b>1 yr</b>
<b>03/18</b> <b>CARL S.</b> Garden DS	<b>16 yrs</b>
<b>03/18</b> <b>SONJA N.</b> ASDS	<b>21 yrs</b>
<b>03/19</b> <b>STEPHEN C.</b> Lighting	<b>2 yrs</b>
<b>03/20</b> <b>MAK G.</b> Lumber	<b>1 yr</b>
<b>03/20</b> <b>ARMANDO S.</b> Deliveries	<b>2 yrs</b>
<b>03/21</b> <b>CHUCK W.</b> Plumbing	<b>9 yrs</b>
<b>03/22</b> <b>SUSIE A.</b> Cashier	<b>22 yrs</b>
<b>03/27</b> <b>MEGAN C.</b> MET	<b>3 yrs</b>
<b>03/30</b> <b>KATHIE S.</b> Cashier	<b>1 yr</b>
<b>03/30</b> <b>CONOR M.</b> Tool Rental	<b>2 yrs</b>
<b>03/30</b> <b>BILL ST. M.</b> Tool Rental	<b>8 yrs</b>



To all my fellow Lot Associates, you know how it is when you leave for the day and as you walk to your car, you see that "LONE CART" still in the lot? You can imagine my horror when I saw this when they landed on MARS!



Shirley Harper @Shi... · Feb 20  
Replying to @JerryKanabel @Melissa\_DHRM196 and 2 others  
Some times the lot guys need an extra thanks. Between bringing in carts in below zero weather and keeping a clean lot on an incredibly busy day. It is nice when we see it and say thanks. Better yet even help where we can.



This monthly newsletter is produced for The Home Depot store #8460 by the VOA (Voice of the Associate) committee. Editorial Contributions: Sonja Nissley and Kim Walker. Graphic Design: Jerry Kanabel. Contributing Photography: Hollie Wagner and Kim Walker. Content Proofing: Sonja Nissley.

