



Sign customers up for
Leads and Measures
every chance you get!



Always ask customers if
they would like to sign up
for **Home Depot Credit**.



Remember to complete
your monthly **inFocus Quiz**
and any **training**.



RANGE PEEL

Monthly Newsletter for The Home Depot
Store # 8460 • Tiffany Springs
Store Manager: Michael Laughlin

Vol. 7, No. 01 | January 2021



D21-22 Lumber/Building Materials



D24 Paint



D25 Hardware



D26 Plumbing



D27 Electrical/Lighting



D28 Garden



D51-94 Service/Fulfillment



D58 Freight Team



D42 PRO



D18 Tool Rental



D90-96 Front End



D93 Receiving



MET



ASDS



Merchandising ASM



Operations ASM



Specialty ASM



Store Manager

8460
TIFFANY SPRINGS
KANSAS CITY, MISSOURI

CHRISTMAS 2020



Devin Mauk, MET Supervisor

Q How long have you been with THD and what positions have you held?

A 10 years in February. I was a Cashier for 6 months, in Paint for 2.5 years and MET overnight reset team for 3 years. I have been a MET supervisor for almost 4 years.

Q What did you do before working at THD?

A I was a bartender for many years. Then I had a kid. Late nights and a toddler don't mix well together.

Q What hobbies do you enjoy?

A I love watching my husband and daughter race BMX bikes. I enjoy camping, hiking and pretty much anything outdoors.

Q What's a meal you could eat over and over again?

A I love pasta.

Q If you could go anywhere for a vacation, where would you want to go?

A Anywhere sunny and warm near the ocean. I've also always wanted to go zip lining in the rainforest canopy.

Q Who has influenced you the most in life?

A My mother. She has always taught me to be strong and independent.

Q What's your favorite part of working for THD?

A Seeing a big reset completed. I feel a sense of pride when my team has made big changes in the store and it looks amazing.

Q What's your advice to associates?

A Stay busy but have fun at the same time. It makes the day go by so much faster.



THANKS to Hollie, Sonja and Jerry for their work on the gift bags

★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ASSOCIATES OF THE MONTH - DECEMBER 2020 ★ ★ ★ ★ ★ ★ ★ ★ ★ ★





Blake Harris, D31

- Q** How long have you been with THD and what was your first position?
- A** 2 years at the customer service desk and I am still there.
- Q** If you could have any position in the store, what would it be?
- A** An Assistant Store Manager.
- Q** What department would you never want to work in?
- A** There is not a department that I wouldn't work in.
- Q** What did you do before working at THD?
- A** Worked for Pizza Hut.
- Q** What's a hobby that you enjoy?
- A** Racing.
- Q** What's a meal you could eat over and over again?
- A** Pizza and hot chips.
- Q** What's your favorite part of working for THD?
- A** Helping customers and other associates here.
- Q** What's your advice to new associates?
- A** It's a great job and a great place to move up in. I've been here for 2 years and it's my favorite job. Everyone here is nice and open to others.

PHOTOS BY KIM WALKER



in
FOCUS TEAM



**STORE MANAGER
Michael Laughlin**



**OPS MANAGER
Ryan Sundeen**



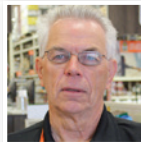
**MAPM
Alex Kohler**



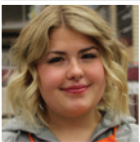
**INFOCUS CAPTIN
Trinity Goerke**



**Eddie
Triana**



**Gary
Fox**



**Kanyon
Hardcastle**



**Megan
Smith**



**Patricia
Sutton**



**Pete
Myers**



**Travis
Hammett**





Customer Feedback:



Maryette, Mak and Eddie have become regular, friendly faces that recognize me on site. They know their products and stay with me from start to finish finding what I need. They always suggest items I may have forgotten. These three are competent, industrious, good-natured and I really think they are the example of what an associate should be.



Customer Feedback:



Cynthia was very helpful. She took the time to listen to my questions and then provided me with the information I needed, to make my decision. I actually started this process at a different location and did not get the level of assistance I was looking for. Thanks Cynthia.

Customer Feedback:



We were looking for a product but could not locate it. Heather approached us and asked if we needed help finding something. She was able to locate the item in a few minutes and gave it to Rhonda to help us check out. Rhonda was very accommodating as well and we were on our way out the door very quickly.



Customer Feedback:



Travis and Adam helped me with my boxes. They helped not only, lifting the boxes into the cart, but pushed the cart to check out and then out to my car to unload the heavy boxes into my trunk. These employees are keepers.



Customer Feedback:



I don't go to hardware stores but I needed some things for a project. I ended up very happy with the experience. Todd was extremely nice, helpful and kind. I was building a project for my pet that is extremely sick and I needed help cutting some PVC pipe. Todd was very helpful. Thanks for the kindness.



BIRTHDAYS



01/02	JOSH K. Special Services
01/02	PATRICIA S. Packout Team
01/09	BRYN R. Cashier
01/11	IVAN B. Packout Team
01/11	TOM O. MET
01/13	RICHARD R. Packout Team
01/17	ZOE B. Cashier
01/22	NORMA H-T. Special Services
01/23	JUANA M. PRO Cashier
01/25	KURT H. Garden
01/26	JOSH L. MET
01/26	LORELEI S. Garden
01/30	JOHN R. Plumbing
01/30	STEPHEN H. Packout Team



ANNIVERSARIES

01/09	TRAVIS H. PRO Loader	3 yrs
01/16	GRANT V. Tool Rental	3 yrs
01/24	ROBERT B. Appliance Associate	14 yrs
01/27	LISA H. Packout Team	4 yr