



Sign customers up for **Leads and Measures** every chance you get!



Always ask customers if they would like to sign up for **Home Depot Credit**.



Remember to complete your monthly **inFocus Quiz** and any **training**.



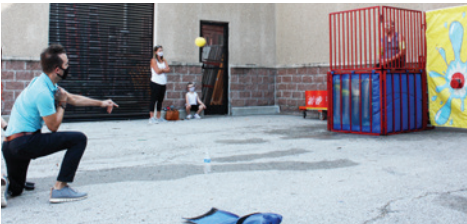
RANGE PEEL

Monthly Newsletter for The Home Depot
Store # 8460 • Tiffany Springs
Store Manager: Andrew Ormond

Vol. 6, No. 10 | **October 2020**



CASHIER APPRECIATION



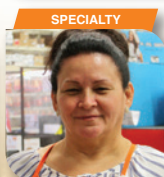
ASSOCIATES OF THE MONTH - SEPTEMBER 2020



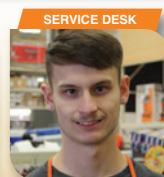
Moose Danuser



Kim Walker



Zelli Iokia



Blake Harris



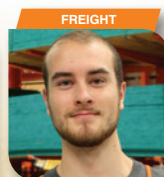
Skye Hardcastle



Lisa Daniels



Pam White



Nick Whorton



Gary Fox, D91

Q How long have you been with THD and what was your first position?

A *I've been working at The Home Depot for 1 and a half years. My first position was part-time Back Office associate.*

Q If you could have any position in the store, what would it be?

A *For me, I have the perfect position. I have a wide variety of responsibilities and I can support both customers and store associates.*

Q What did you do before working at THD?

A *I came out of retirement to work for The Home Depot. I like to keep active. Before retirement, I worked in the technical staffing industry.*

Q What's a hobby that you enjoy?

A *I really enjoy woodworking, furniture refinishing and landscaping.*

Q What's a meal you could eat over and over again?

A *Anything Mexican. Tacos and burritos are my favorite. Really I am a foodie. I like it all.*

Q What's your favorite part of working for THD?

A *I like the fact that the company has a true commitment to the community and to the associates. I like the variety of responsibilities and the people that I work with.*

Q What's your advice to new associates?

A *Keep your mind and your eyes open; show, don't point and work to keep everyone safe.*



BRAVO

BRAVO

BRAVO

BRAVO

BRAVO



Customer Feedback:



Store employee Kanyon was very helpful and knowledgeable about the flooring we were looking for. She saved us time and money! Always a bonus!



Customer Feedback:



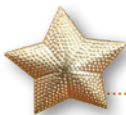
Very clean store and friendly staff. I would say that Cashier Juana would get a gold star in my book. If you were having a bad day and she checked you out, by the time you left the store, you would be in a better mood. Love her. When I'm in the store I will always go to her register.



Customer Feedback:



My trip to this Home Depot was a great experience. Sean & Andrew were so knowledgeable and helpful. I would highly recommend shopping at this Home Depot for all of your home improvement needs.



Customer Feedback:



Lisa in Millwork went above and beyond helping me pick out and load several entry doors and storm doors, all the hardware and much more. Her knowledge was impressive, but the fact that she made me feel like she really cared about me was the best part. I'll be needing her help while frequently working on the fixer upper I recently purchased in the area. Also, Patricia has been very friendly and helpful to me. I look for her every time I come to the store. Having a clean, well organized store, as well as employees like Lisa and Patricia, will keep me shopping at this Home Depot.



Emergency Sick/Personal Time Payout Election

Enrollment October 1-25
thd.co/payout

Payouts deposited on November 13

BIRTHDAYS

10/06	STEVEN J. Freight Team Associate
10/09	LIZ M. Cashier
10/17	CARL S. Garden DS
10/18	BROCK B. Pro Account Sales Associate
10/27	BLAKE S. Customer Service Desk
10/21	ERIN N. Appliance Associate
10/27	JOHN B. Plumbing Department Supervisor
10/27	PAM W. Head Cashier
10/29	LYNN H. Garden Sales Associate
10/31	BRAD K. Wall & Floor Sales Associate
10/31	KYLE S. Wall & Floor Sales Associate

ANNIVERSARIES

10/02	VANESSA L. Wall & Floor Sales Associate	8 yrs
10/04	MARK M. Wall & Floor Sales Associate	4 yrs
10/10	BOB P. Customer Service Desk DS	15 yrs
10/12	KATHRYN B. Cashier	4 yrs

