



Sign customers up for **Leads and Measures** every chance you get!



Always ask customers if they would like to sign up for **Home Depot Credit**.



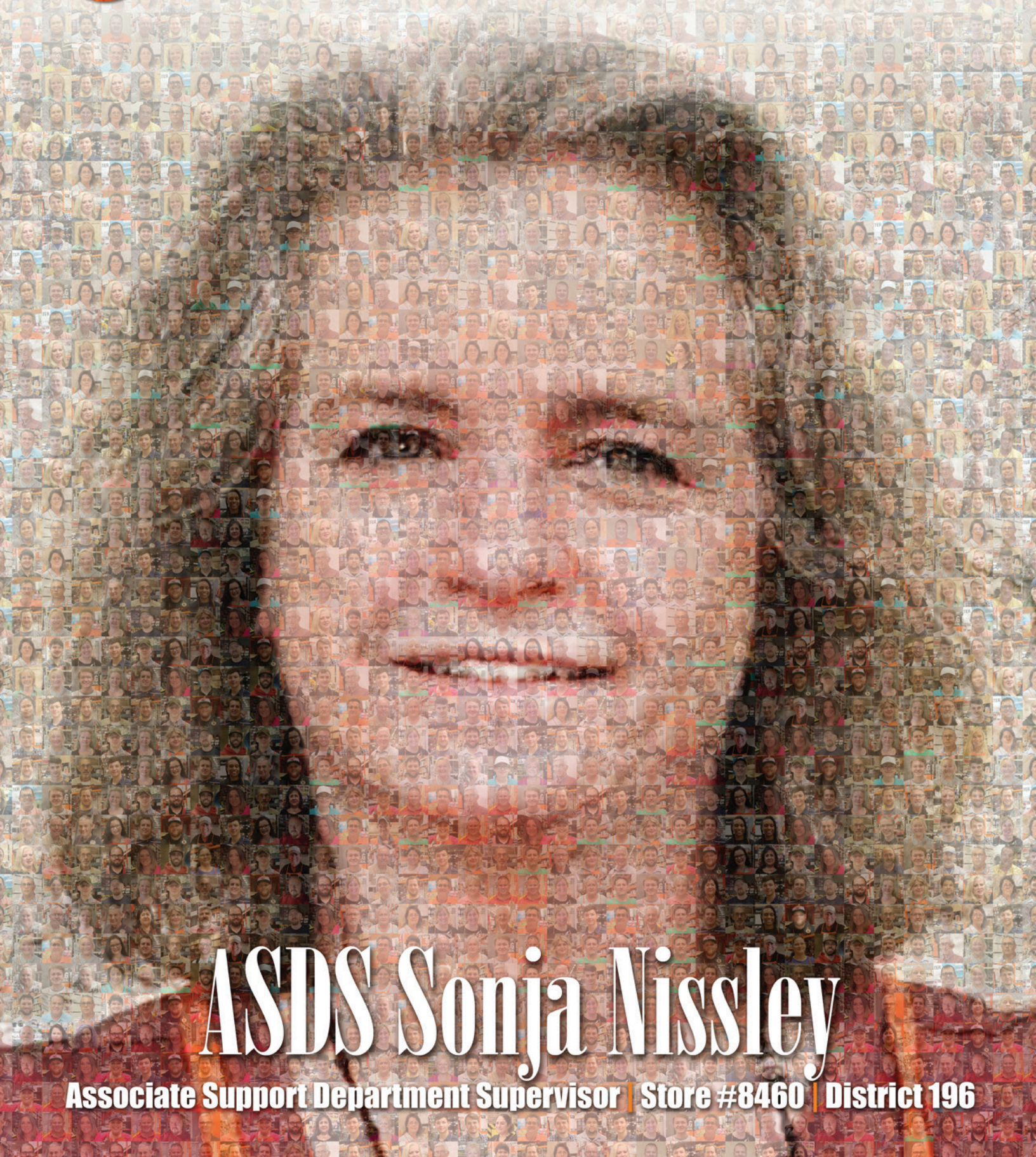
Remember to complete your monthly **inFocus Quiz** and any **training**.



# RANGE PEEL

Monthly Newsletter for The Home Depot  
Store # 8460 • Tiffany Springs  
Store Manager: Andrew Ormond

Vol. 6, No. 07 | July 2020



# ASDS Sonja Nissley

**Associate Support Department Supervisor | Store #8460 | District 196**





# Did you know?

Associate Support Department Supervisor

Associate Support Department Supervisor (ASDS) are the central point of contact for store associates and provide direct support to the store leadership team. ASDSs are responsible for developing associate schedules and for assisting with hourly staffing, orientation and training processes. They assist with timely completion of hourly performance reviews and support the Store Manager in hourly succession planning. ASDSs coordinate service and recognition awards. They also support a productive work environment by ensuring maintenance on the hiring kiosk, break room, training room and communication boards. They are also responsible for ensuring that hourly HR records are properly sent to the HRSC. Due to the sensitivity of information handled, ASDSs must maintain strict confidentiality. ASDSs report directly to the Store Manager, with dotted-line reporting to the District Human Resources Manager.



**Bob Pritchett, D31 DS**

- Q How long have you been with THD and what positions have you held?**
- A** *Twenty years. I was DS over several departments and also Merchandising Assistant Store Manager.*
- Q What did you do before working at THD?**
- A** *Operations Manager for Montgomery Wards.*
- Q What hobbies do you enjoy?**
- A** *Motorcycles, video games and writing.*
- Q What's a meal you could eat over and over again?**
- A** *Any kind of red meat.*
- Q If you could go anywhere for a vacation, where would you want to go?**
- A** *– Heaven –*
- Q Who has influenced you the most in life?**
- A** *My father and my son.*
- Q What's your favorite part of working for THD?**
- A** *Working with people.*
- Q What's your advice to associates?**
- A** *Learn as much as you can, have fun along the way and you can go as far as you want!*

# Congratulations!



ASM Sean receives another well deserved Homer Award!



Chris Griese with his new and first, ASM apron. Congrats Chris! We will miss you, but we are extremely PROUD of you!



Congratulations to Nadine for 15 Years of Service with The Home Depot.



Mark getting a Homer Award from Vanessa!



Andrew presents "Z" with a Homer Award!



## ASSOCIATES OF THE MONTH - JUNE 2020



Sonja Nissley



Tom Nixon



Hollie Wagner



Vikki Kidwell



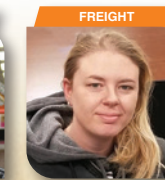
Armondo Somoza



Shea Hill



Jacob Murphy



Heather Whitworth





**Eric Warren D28**

**Q How long have you been with THD and what was your first position?**

**A** *I've worked for the THD continuously for a little over a year and I began working overnight garden recovery.*

**Q If you could have any position in the store, what would it be?**

**A** *I honestly wouldn't mind working pretty much anywhere in the store. Tool Rental could be interesting.*

**Q What department would you never want to work in?**

**A** *Millwork.*

**Q What did you do before working at THD?**

**A** *I worked at the local Kmart until the store closed.*

**Q What's a hobby that you enjoy?**

**A** *I quite enjoy wood carving.*

**Q What's a meal you can eat over and over again?**

**A** *I could eat Mei Fun all the time. It is like Lo Mein but with thin white noodles and more veggies.*

**Q What's your favorite part of working for THD?**

**A** *I enjoy helping customers find what they need and figure out how to accomplish their project.*

**Q What's your advice to new associates?**

**A** *Recognize that you can't know where everything is in the store. Don't hesitate to look up products or ask an experienced associate.*



**Moose presents Lynn with a Homer award from a VOC raving about Lynn!**



**Bryn receives Homer Award from Andrew.**



**Kurt's first Homer Award.**







**Customer Feedback:**



Chase helped us at the paint counter and he couldn't have been more helpful! He also was very educated on where other products we needed were, throughout the store. Chase is a great asset to your store.

**Customer Feedback:**



I would like to acknowledge Eddie. He was extremely helpful, polite, courteous and professional! He helped me find the correct item I specifically needed. He explained how to use this with tips to make my project of stabilizing a fence post successful. I wish every employee exemplified his demeanor.

**Customer Feedback:**



I highly recommend the Home Depot on Skyview Ave. Customer service in the Appliance section was excellent!! Robert gave me his undivided attention and answered all my questions professionally and in detail. I wasn't pressured at any time. While we were finishing up, customers were lining up, he acknowledged them and said he would be right with them after he was finished with me.

**Customer Feedback:**



The customer service was outstanding. Jerry and Max helped me load my purchase in the flooring department, went with me through the check out and then loaded my car with my purchase. They were friendly, courteous and very helpful. The manager is to be commended for the way his store is run and the great people he has employed.



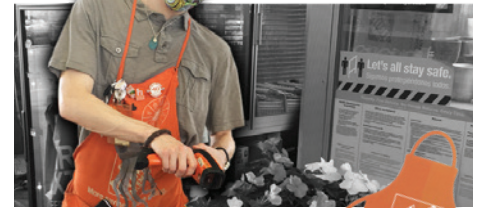
Thanks to Hollie and Sonja for putting together these wonderful Father's Day gifts.



Perfect display of TEAM WORK. SASM Sean, Lumber associate Eddie and Garden associate Kurt loading pavers onto a customer's trailer.



Mark and Brad working on Kathy's newly renovated office space.



**NEW HIRES**

<b>JEFF WULFF</b> – Receiving
<b>KEN MILLER</b> – Freight
<b>LEXI STINNETT</b> – Cashier
<b>SARAH HALER</b> – Hardware

**BIRTHDAYS**

<b>07/02</b>	<b>CHUCK W.</b> Plumbing Associate
<b>07/03</b>	<b>JEFFREY P.</b> Freight Team Associate
<b>07/08</b>	<b>LAURA T.</b> Garden Sales Associate
<b>07/09</b>	<b>GABE B.</b> Freight Team Associate
<b>07/09</b>	<b>ZELII I.</b> Customer Service Associate
<b>07/11</b>	<b>STEPHEN C.</b> Electrical Associate
<b>07/13</b>	<b>LISA A.C.</b> Millwork Sales Associate
<b>07/17</b>	<b>MEGAN C.</b> MET Team Associate
<b>07/18</b>	<b>JOHN P.</b> Lot Associate
<b>07/20</b>	<b>ELTON M.</b> Electrical Associate
<b>07/24</b>	<b>NOWELL C.</b> Garden Sales Associate
<b>07/24</b>	<b>ROB S.</b> Head Cashier
<b>07/26</b>	<b>CHASE G.</b> Paint Sales Associate

**ANNIVERSARIES**

<b>07/07</b>	<b>MARC M.</b> Hardware Associate	<b>3 yrs</b>
<b>07/10</b>	<b>ERIK B.</b> Hardware DS	<b>7 yrs</b>
<b>07/12</b>	<b>BLAKE H.</b> Customer Service Associate	<b>1 yr</b>
<b>07/19</b>	<b>SCOTT M.</b> MET Team Associate	<b>4 yrs</b>
<b>07/24</b>	<b>NORIA G.</b> Tool Rental Sales Associate	<b>5 yrs</b>
<b>07/28</b>	<b>BRIAN S.</b> Head Cashier	<b>11 yrs</b>
<b>07/30</b>	<b>DEMETRIA R.</b> Customer Service Associate	<b>11 yrs</b>



This monthly newsletter is produced for The Home Depot store #8460 by the VOA (Voice of the Associate) committee. Editorial Contributions: Sonja Nissley. Graphic Design: Jerry Kanabel. Contributing Photography: Andrew Ormond, Hollie Wagner, Lisa Anderson-Carey, Moose Danuser and Sonja Nissley. Content Proofing: Andrew Ormond and Sonja Nissley.

