



Sign customers up for **Leads and Measures** every chance you get!



Always ask customers if they would like to sign up for **Home Depot Credit**.



Remember to complete your monthly **inFocus Quiz** and any **training**.



RANGE PEEL

Monthly Newsletter for The Home Depot
Store # 8460 • Tiffany Springs
Store Manager: Andrew Ormond

Vol. 6, No. 02 | February 2020



CHIEFS



CONGRATULATES OUR KANSAS CITY

CHIEFS

[SUPER BOWL CHAMPIONS]



Kanyon Hardcastle, D 23

Q How long have you been with THD and what positions have you held?
A A little over a year and my first position was a cashier.

Q If you could have any position in the store, what would it be?
A Not really for sure. I like a little bit of everything. I would like to learn every department.

Q What department would you never want to work in?
A Overnight, because I don't like staying up late.

Q What did you do before working at THD?
A I worked at Sprouts as a floater, so I did a little bit of every department.

Q What's a hobby that you enjoy?
A I really like doing other people's make up and skin care. I have always enjoyed making people look pretty and comfortable in their own skin.

Q What's a meal you can eat over and over again?
A I like a bit of everything, Honestly I don't have a favorite meal.

Q What's your favorite part of working for THD?
A I really enjoy the customers. I'm always having good conversations and learning new things. Also the people I work with. Shout out to Kat because she is the real MVP.

Q What's your advice to new associates?
A Be kind, work hard and don't let anyone get to you.



Installed by Blake and Jerry Cheerleader Norma Sign painted by Chase

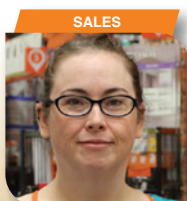
50 50 Years from when the **KC Chiefs** won their last Super Bowl and this is the **50th Issue** of the **Orange Peel**



ASSOCIATES OF THE MONTH - JANUARY 2020



Stacy Mackley



Cynthia Horseman



Patricia Sutton



Jackie Friar



Roxanne Bicknell



Hannah Taylor



Jeffrey Peterman



Cullin Renk, D 24

- Q How long have you been with THD and what positions have you held?**
- A** 11 months, I started as a Seasonal Garden hire.
- Q If you could have any position in the store, what would it be?**
- A** Any specialty job / paint department supervisor.
- Q What department would you never want to work in?**
- A** Garden.
- Q What did you do before working at THD?**
- A** Store manager at a BBQ restaurant.
- Q What's a hobby that you enjoy?**
- A** Working with computers and other electronics.
- Q What's a meal you can eat over and over again?**
- A** Chicken Alfredo or Taco Bell
- Q What's your favorite part of working for THD?**
- A** The family atmosphere and the connection between the store manager and associates.
- Q If there was one thing you could change about 8460, or THD in general, what would it be?**
- A** More asset protection in the store.
- Q What's your advice to new associates?**
- A** Don't be afraid to ask for help, we were all in your position at one point.



Recognizing a couple great associates, Eddie from Lumber and Cynthia who rocks that K&B design. Their dedication to customer service is second to none!



Trinity was recognized from Regional Vice President, Scott Sweeney, with an award for Outstanding DS: Northern Plains- District 196. Way to go Trinity, we are all proud of you!



Customer Feedback:

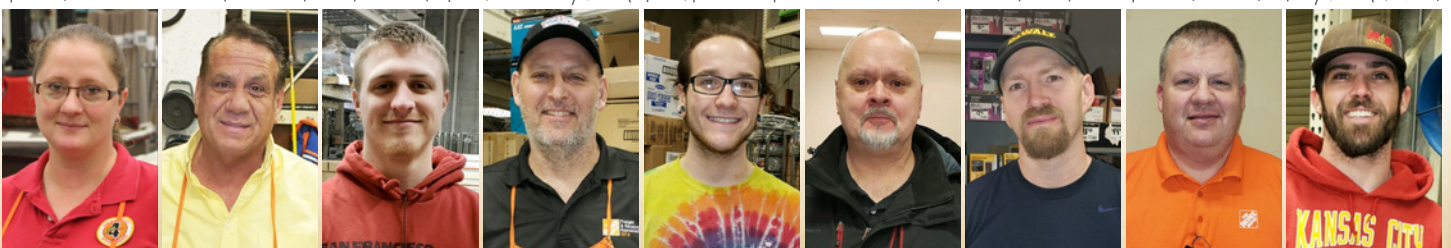
I have been shopping at this Home Depot for 10 years and have always found the staff very friendly and kind. My two daughters and I have participated so far in 88 projects in the Kids Workshop. Ms. Lorie is always there with a smile and is so helpful when we receive our projects at the Kid's Workshop.



Customer Feedback:

I'm doing a bathroom remodel. Chuck went out of his way to walk me through the plumbing step by step and taught me some new things that saved me time and money. I'm lucky he was there.

D93 RECEIVING AND D38 FREIGHT TEAM



DS Stacy Ron DS Jacob Richard Gabe Jeffrey Steven Phillip Derrick



8460 ASSOCIATE PARTY ★ Ameristar KCMO



NEW HIRES

CURSTON LOVELACE – Freight
DERRICK HOLCOMB – Freight
DIANE PIERCE – Service Desk
MICHELLE PALMERIN – Garden
SHELBY O'ROURKE – Garden

BIRTHDAYS

02/02 CINDY J. Customer Service Associate
02/04 JANICE O. Garden Sales Associate
02/05 EDWARD M. Flooring Sales Associate
02/07 ROGER B. Customer Service Greeter
02/10 HUGO B. Customer Service Associate
02/14 JERRY M. Electrical Sales Associate
02/23 JOHN J. Plumbing Sales Associate

ANNIVERSARIES

02/02 HERSCHEL S. Cashier	7 yrs
02/02 RHONDA J. Electrical/Lighting DS	14 yrs
02/03 JOHN B. Paint DS	19 yrs
02/05 ROB S. Head Cashier	2 yrs
02/06 LYNN H. Garden Sales Associate	1 yr
02/08 JACOB W. Freight DS	1 yr
02/08 MIGUEL M. MET	1 yr
02/09 LISA A. Millwork Sales Associate	2 yrs
02/11 LYLE P. Plumbing Sales Associate	6 yrs
02/12 HAROLD P. Lumber Sales Associate	1 yr
02/13 CARA P. Cashier	1 yr
02/16 MATTHEW H. MET	2 yrs
02/20 EDDIE T. Service Dept Lead	1 yr
02/23 CHRIS G. Special Services DS	4 yrs
02/23 CHRIS S. Millwork Sales Associate	3 yrs
02/25 DEVIN M. MET Supervisor	9 yrs
02/25 JERRY K. Lot Associate	5 yrs
02/26 JOHN J. Plumbing Sales Associate	2 yrs
02/27 PETE M. Garden Sales Associate	6 yrs



This monthly newsletter is produced for The Home Depot store #8460 by the VOA (Voice of the Associate) committee.
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 Moose Danuser, Norma Harris-Tavares and Stacy Mackley. Content Proofing: Sonja Nissley.

