



Sign customers up for **Leads and Measures** every chance you get!



Always ask customers if they would like to sign up for **Home Depot Credit**.



Remember to complete your monthly **inFocus Quiz** and any **training**.



# RANGE PEEL

Monthly Newsletter for The Home Depot  
Store # 8460 • Tiffany Springs  
Store Manager: Andrew Ormond

Vol. 6, No. 01 | January 2020



**NATIONAL LAW ENFORCEMENT APPRECIATION DAY**  
**NORTH PATROL DIVISION**  
**KANSAS CITY MISSOURI POLICE DEPARTMENT**



# NATIONAL LAW ENFORCEMENT APPRECIATION DAY



Across the country on **January 9th** each year, citizens take the lead to show support on **National Law Enforcement Appreciation Day**. Law Enforcement Officers of every rank and file have chosen a profession that puts their life on the line every day for their communities.

Store Manager Andrew and OASM Ryan headed out to the Kansas City North Patrol Police Division armed with Thank You cards and gift bags for all of the officers and staff. The bags were stuffed with candy, granola, chips and some sweet THD Gear. Office Lance Lenz extended the offer for Andrew and Ryan to bring their sons along so they could see the facility and take a tour! It was a great time and really well received by all! The overwhelming message was **THANK YOU!**



**Maryette Lorsung, DS 25/26/27/28**

- Q** How long have you been with THD and what positions have you held?
- A** Started in 2015 started in the Garden Center.
- Q** If you could have any position in the store, what would it be?
- A** Making sure all our customers are happy. Approach, discover needs and make sure they get what they need with us or outside the store. Customer Expediter in all departments.
- Q** What department would you never want to work in?
- A** Lumber and Receiving.
- Q** What did you do before working at THD?
- A** After The Mess, Inc - Commercial Construction for large buildings - performed a final clean before opening in Colorado.
- Q** What's a hobby that you enjoy?
- A** Design - Floral, Home, Exterior buildings
- Q** What's a meal you can eat over and over again?
- A** Mexican.
- Q** What's your favorite part of working for THD?
- A** Making people happy. Helping then ending in a smile or a happy "I'll see you again".
- Q** What's your advice to new associates?
- A** You give great customer service first by being involved.



## ASSOCIATES OF THE MONTH - DECEMBER 2019



**Hugo Blomquist**



**Conor Miller**



**Gary Fox**



**Vikki Kidwell**



**Juana Mendez**



**Erica Rodriguez**



**Richard Reuser**





**Michael Hayden, D 21/22**

- Q How long have you been with THD and what positions have you held?**
- A** *I have been with The Home Depot for about eight months, but I was gone for 2 1/2 months because I broke my foot.*
- Q If you could have any position in the store, what would it be?**
- A** *Right now I work in lumber but if I was to work in a different department I would work in tools, because I have two years experience with tools/hardware.*
- Q What department would you never want to work in?**
- A** *I would not like working in garden if it was super hot or cold outside.*
- Q What did you do before working at THD?**
- A** *Before I worked at The Home Depot I worked at Lowe's.*
- Q What's a hobby that you enjoy?**
- A** *I enjoy playing video games in my free time on the computer I built.*
- Q What's a meal you can eat over and over again?**
- A** *Pizza.*
- Q What's your favorite part of working for THD?**
- A** *My favorite part about working at The Home Depot is to learn about the building industry.*
- Q What's your advice to new associates?**
- A** *Don't stress about things.*







# 8460 SECRET SANTA GIFT EXCHANGE



## BIRTHDAYS



01/02	<b>JOSH K.</b> <i>Customer Service Associate</i>
01/02	<b>PATRICIA S.</b> <i>Order Fulfillment Associate</i>
01/11	<b>JOEL P.</b> <i>Customer Service Associate</i>
01/13	<b>RICHARD R.</b> <i>Freight Team Associate</i>
01/20	<b>MARK M.</b> <i>Hardware Sales Associate</i>
01/22	<b>NORMA H.</b> <i>Customer Service Associate</i>
01/23	<b>JUANA M.</b> <i>Bilingual Pro Cashier</i>
01/24	<b>LAINA B.</b> <i>Cashier</i>
01/25	<b>LEYTON P.</b> <i>Garden Sales Associate</i>

## ANNIVERSARIES

01/09	<b>TRAVIS H.</b> <i>Pro Lot Loader</i>	2 yrs
01/16	<b>GRANT V.</b> <i>Tool Rental Sales Associate</i>	2 yrs
01/21	<b>ALEX G.</b> <i>Hardware Service Associate</i>	3 yrs
01/24	<b>ROBERT B.</b> <i>Appliance Sales Associate</i>	13 yrs

### Customer Feedback:



I love The Home Depot and their layout. They have what I need and more. The employees are always fantastic, helpful and super friendly. Norma, who helped me tonight, is super awesome and it's employees like her, that make me keep going back.

