

Sign customers up for Leads and Measures every chance you get!



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GE

Always ask customers if they would like to sign up for Home Depot Credit.



Remember to complete your monthly inFocus Quiz FOCUS and any training.

> Monthly Newsletter for The Home Depot Store # 8460 • Tiffany Springs Store Manager: Andrew Ormond



# MERCHANDISING EXECUTION TEAM

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MEDCHANDISING EXECUTION TEAM

8-452-CHD-R OM510815



AHUSKY





### Tim "Moose" Danuser, SDS

- Q How long have you been with THD and what positions have you held?
- A 104 days, a rookie. I was hired to be the Plumbing Department Supervisor. Recently moved to the Specialty Department Supervisor role.

# Q What did you do before working at THD?

- A I was in the Army for 24 years, taught JROTC for 5 years. I have worked for various property management companies and have been active in Home Remodeling with older and newer homes.
- Q What hobbies do you enjoy?
- A Furniture making and hanging out with my kids at the pool!
- Q What's a meal you could eat over and over again?
- A The Wisconsin meal; Brats with kraut, mustard and some good ole Wisconsin Beer.
- Q If you could go anywhere for a vacation, where would you want to go?
- A To the beach, south Alabama coast with the kids. Beach, ocean, food and beer. Dang let's go today!.
- Q Who has Influenced you the most in life?
- A I joined the Army right out of high school and can't really pinpoint one person. I have a top 10 of most influential people in my Army career. I've tried to focus my life on a poem I found a very long time ago when I was just getting started in the Army. It's helped me in more ways than I can count.
- Q What's your advice to associates?

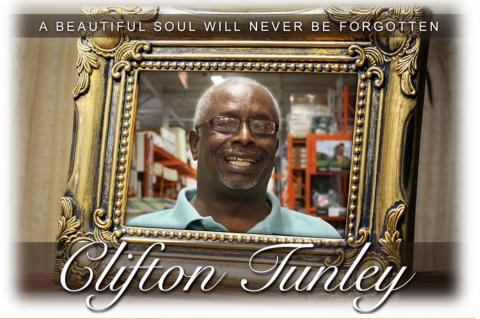
Work hard, work right and don't settle for easy and safe. Try doing something that's hard and challenging to you.



### Jacob Marrs, D29

- Q How long have you been with THD and what was your first position?
- A I've been with THD for 11 months and my first position was cashier.
- Q If you could have any position in the store, what would it be?
- A Lot associate.
- Q What department would you never want to work in?
- A Hardware.
- Q What did you do before working at THD?
- A I worked at HyVee as a Frozen/ Dairy associate.
- Q What's a hobby that you enjoy?
- A Building race cars.
- Q What's a meal you can eat over and over again?
- A Hamburgers and Brats.
- Q What's your favorite part of working for THD?
- A The people I work with.
- Q If there was one thing you could change about 8460, or THD in general, what would it be?
- A Nothing, The Home Depot is perfect.
- Q What's your advice to new associates?
- A Work hard and just do your job.







SHOWING APPRECIATION FOR EVERYTHING YOU DO.



THANKS TO ALL WHO PARTICIPATED!

### Customer Feedback:

Moose was magical, as he simply turned to the side and immediately saw what I was looking for! Moose made me feel appreciated by actually engaging in conversation. Later, Jake at the returns desk, was outstanding! I had to return a few defective items and Jake was pleasant and went above and beyond. It is very difficult to find stores that make the customer feel appreciated anymore. Grocery stores to movie theaters, apathetic. Glad The Home Depot makes this old man feel valued and appreciated.













DO





## Ratulations Demetria Roe & Brian Shattuck









# HIR

**BLAKE HARRIS** – Service Desk

**MARYETTE LORSUNG** – Hardware

### )AY BIRTH

08/02SAM C. Tool Rental Service Technician08/03TODD M. PRO Department Supervisor08/04PETE M. Garden Sales Associate08/06CYNTHIA H. Kitchen & Bath Designer08/06JEFFERSON W. Customer Service Associate08/06JEFFERSON W. Customer Service Associate08/06JEFFERSON W. Customer Service Associate08/06JEFFERSON W. Customer Service Associate08/06KATHRYN B. Cashier08/06KEYRON B. Freight Team Associate08/06BRANDON D. Tool Rental Department Supervisor08/13LORIE B. Garden Sales Associate08/14KATHY F. Customer Order Specialist08/18HOLLIE W. Appliances Sales Associate08/19SHERRIE H. Garden Sales Associate08/23HERSCHEL S. Cashier08/25ERIK B. Hardware Department Supervisor		
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08/23 HERSCHEL S. Cashier 08/25 ERIK B.		•••••
08/23 Cashier	08/23	
08/25 ERIK B.		
08/25		
Hardware Department Supervisor	08/25	
		Hardware Department Supervisor

# ANNIVERSARIES

08/01	STACY M. Receiving Supervisor	8 yrs
08/21	JACOB M. Flooring Sales Associate	1 yr
08/21	<b>RICHARD R.</b> Freight Team Associate	2 yrs
08/31	HOLLIE W. Appliance Sales Associate	1 yr





This monthly newsletter is produced for The Home Depot store #8460 by the VOA (Voice of the Associates) committee. Editorial Contributions: Sonja Nissley. Graphic Design: Jerry Kanabel. Contributing Photography: Andrew Ormond, Sonja Nissley, Teresa Whitworth, Tim "Moose" Danuser and Trinidy Goerke. Content Proofing: Sonja Nissley.

