



Sign customers up for
Leads and Measures
every chance you get!



Always ask customers if
they would like to sign up
for **Home Depot Credit**.



Remember to complete
your monthly **inFocus Quiz**
and any **training**.



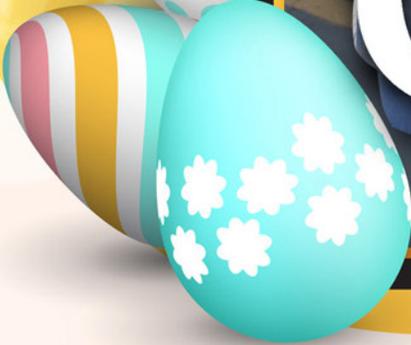
RANGE PEEL

Monthly Newsletter for The Home Depot
Store # 8460 • Tiffany Springs
Store Manager: Andrew Ormond

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Easter



CUSTOMER APPRECIATION

THANK YOU for shopping Store #8460 Tiffany Springs



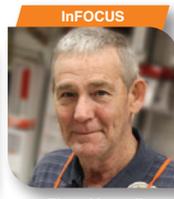
Hollie Wagner, D70

- Q How long have you been with THD and what was your first position?
- A September 5, 2018 was my first day. I've been in appliances the entire time.
- Q If you could have any position in the store, what would it be?
- A I actually really like where I am at. Not sure what other department I would want to learn right now.
- Q What department would you never want to work in?
- A Garden. Seasonal allergies are not fun and flowers make my head hurt.

- Q What did you do before working at THD?
- A Before coming here I did daycare in my home for 11 1/2 years.
- Q What's a hobby that you enjoy?
- A Baking.
- Q What's a meal you can eat over and over again?
- A Not a certain food, but I really like Mexican food and salads.
- Q What's your favorite part of working for THD?
- A I actually enjoy all the people!
- Q If there was one thing you could change about 8460, or THD in general, what would it be?
- A Corporate saying we're over staffed on hours when we clearly aren't. And all of the constant call outs and how they're dealt with.

- Q What's your advice to new associates?
- A Don't be afraid to ask questions. That's the best way to learn.

☆☆☆ ASSOCIATES OF THE MONTH ☆☆☆





Megan Cundy, MET

Q How long have you been with THD and what was your first position?

A 1 year, MET.

Q If you could have any position in the store, what would it be?

A I enjoy the MET Team.

Q What department would you never want to work in?

A Service Desk is always too busy for my tastes or Lumber.

Q What did you do before working at THD?

A Personal care aid and doing MET-like tasks in a seasonal store at Zona Rosa until it became permanent.

Q What's a hobby that you enjoy?

A Writing, movies and rescuing cats. I foster difficult and feral cats when they have kittens, so the kittens have a chance at adoption, while the ferrel will likely be TNR'd (Tapped, Neutered, Released) Keeps the cat population down.

Q What's a meal you can eat over and over again?

A Deep fried tacos or the shrimp Po' boy from Mudbug's.

Q What's your favorite part of working for THD?

A The environment. Even when you know things are challenging, I find THD employees usually still try their best. I also enjoy getting enough exercise to avoid the gym.

Q If there was one thing you could change about 8460, or THD in general, what would it be?

A Better acknowledgment and resolution to any struggles felt by the associates. I love my job most days and hate seeing any part of the staff overwhelmed.

Q What's your advice to new associates?

A Take a moment to take in faces and names and use that to help learn your job environment. Don't be afraid to ask questions. Take it in stride.

SPECIAL VISIT WITH



THANKS TO SONJA AND HOLLIE

FOR PUTTING TOGETHER THE

Mother's Day

SWEET TREATS



A Mother's Work is never done, but a treat this sweet should make her more fun.



BIRTHDAYS

05/01	GRANT V. <i>Tool Rental Associate</i>
05/02	JACKIE F. <i>Customer Service Associate</i>
05/06	DENNIS A. <i>Pro Sales Associate</i>
05/08	SYDNI D. <i>Cashier</i>
05/10	LYLE P. <i>Plumbing Sales Associate</i>
05/13	BRIAN S. <i>Head Cashier</i>
05/21	STACY M. <i>Receiving Supervisor</i>
05/24	KANYON H. <i>Cashier</i>
05/27	NORIA G. <i>Tool Rental Associate</i>
06/01	CHRIS G. <i>Special Services Dept Supervisor</i>
06/04	WILMA B. <i>Garden Sales Associate</i>
06/06	BJ S. <i>Freight Team Associate</i>
06/06	VIKKI K. <i>Customer Service Associate</i>
06/09	BRADEN S. <i>Order Fulfillment Associate</i>
06/14	PAUL R. <i>Cashier</i>
06/21	JAMIE S. <i>Appliances Dept Supervisor</i>
06/23	FRANK B. <i>Customer Service Greeter</i>
06/24	BRYAN M. <i>Freight Team Associate</i>
06/28	RHONDA J. <i>Electrical Dept Supervisor</i>
06/29	BRAIN B. <i>Key Carrier Dept Supervisor</i>

ANNIVERSARIES

05/03	JOHN G. <i>Electrical/Lighting Sales</i>	6 yrs
05/04	ROB O. <i>Freight Team Associate</i>	1 yr
05/09	BRIAN B. <i>Key Carrier DS</i>	21 yrs
05/12	JACKIE F. <i>Customer Service Associate</i>	11 yrs
05/13	JUANA M. <i>Bilingual Pro Cashier</i>	5 yrs
05/13	TODD M. <i>Pro Department Supervisor</i>	28 yrs
05/14	SHERRIE H. <i>Garden Sales Associate</i>	5 yrs
05/15	JARED M. <i>Lumber Sales Associate</i>	1 yr
05/18	JAMIE S. <i>Appliances Dept Supervisor</i>	7 yrs
05/19	SONNY S. <i>Plumbing Sales Associate</i>	11 yrs
05/28	RON M. <i>Receiving Associate</i>	5 yrs
05/30	WYNNSDAY S. <i>Decor Sales Associate</i>	2 yrs
06/07	SYDNI D. <i>Cashier</i>	1 yr
06/14	RICK D. <i>Tool Rental Sales Associate</i>	6 yrs
06/18	NADINE O. <i>Plumbing Sales Associate</i>	14 yrs

NEW HIRES

AVA STEELE – Cashier
BRAD THOMSEN – Paint
JOHN KINGSBURY – Lot
PAULA McFALL – Cashier

TRANSFERS

CONOR MILLER – Department
JAKE WOLFE – Service Desk
ROXANNE BICKNELL – Head Cashier



This monthly newsletter is produced for The Home Depot store #8460 by the VOA (Voice of the Associates) committee.
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