



Sign customers up for **Leads and Measures** every chance you get!



Always ask customers if they would like to sign up for **Home Depot Credit**.



Remember to complete your monthly **inFocus Quiz** and any **training**.



RANGE PEEL

Monthly Newsletter for The Home Depot
Store # 8460 • Tiffany Springs
Store Manager: Andrew Ormond

Vol. 4, No. 12 | December 2018



Hi I'm **ANDREW**
STORE MANAGER



– GET TO KNOW –

I put customer **FIRST**
Andrew

More saving. More doing.™



Q How long have you been with THD and what positions have you held?

A I have been with Home Depot for 15 years and have worked at 4926, 4941, 4909, 4940, 4912 and now 8460. I started as a part time receiving associate and after a year moved to FT Receiving supervisor. I ran receiving and back end operations for 7 years and moved over to Pro Sales. From Pro Sales I was promoted to Day Operations Manager at 4909 and did that for just over a year. I then took the night operations position there leaving 2 years later for a Merch ASM role at 4940 where I was for 3 months before moving to 4912 as a Specialty ASM. I was specialty for a year and a half and then moved back into Merchandising for 3.5 years. Then came to join team 8460 as SM.

Q What did you do before working at THD?

A Before Home Depot I worked on a remodeling team that built and installed kitchens and did major renovations. I worked along side my father in law building and doing all aspects of finish carpentry.

Q What hobbies do you enjoy?

A I love building anything under the sun! I am known to be quite handy! But my main hobby is Paintball! I play for a team based out of Chicago that travels to play large events all over the Midwest and beyond. I have played on the team for 9 years now.

Q What's a meal you could eat over and over again?

A The meal I can eat everyday would have to be tacos for sure!

Q If you could go anywhere for a vacation, where would you want to go?

A The vacation of choice is really anywhere my family is. I love slowing down and enjoying everything that comes from the time spent together. And seeing as my wife won't fly we love taking road trips!

Q Who has influenced you the most in life?

A Most influential person in my life has to be my Dad. He showed me what hard work is. Being that I was from a family of 6 kids my Dad showed me that you have to work hard for what you want and that has stuck with me in life! Work hard and play harder!

Q What's your favorite part of working for THD?

A What I love the most about working here is the ability to teach associates

and help customers. The enjoyment gained from teaching someone being an associate or a customer is something that sticks with them for a long time if not forever and that is a very gratifying and impactful power to have.

Q What's your advice to associates?

A Be yourself! We are all unique in our own ways and everyone has a fresh perspective to life. The differences that we possess makes us a well rounded group but we have to use our voice to make sure we all make our store a great atmosphere. With the diverse background we are able to deliver the greatest customer experience around. Know your peers and ask for help when needed. We don't all have to be the subject experts on every facet but if we know one another on a personal level we are able to call on the power houses that we have in all areas to ensure all customers get what they need! That is what makes The Home Depot such a great place! It is an atmosphere of learning and teaching everyday! ■



ASSOCIATES OF THE MONTH – November 2018



Matt Haldeman



Eddie Alvarez



Juana Mendez



Tyler Willoughby



Deanna Mace



Leyton Patterson



Paul Reed



Rob Olejniczak





Andrew, Sonja and Jamie helped celebrate with Appliance Specialist, Robert Blaylock, for him receiving the Diamond Homer award for putting customers FIRST. Way to go Robert!



District Manger, Mike Hinck stopped by to offically welcome MASM Sean Ragan to the 8460 Team.



Our very own Mrs. Claus, aka Vikki Kidwell.



Garden DS, Matt Haldeman, recognizes Sherrie Hoskinson for all her hard work driving in stock in garden!



Team lift with asset protection! Great job Alex Gallagher for working safe!



Andrew along with the Winner of the Chili Cook Off... OASM Teresa Whitworth! ★★★★★



Pam Palash was recognized for being mentioned in the VOC.



Sonja has struck Silver!!! Way to go Sonja!

APRON ART by Leorah



Leorah Addadi
Paint Department





BIRTHDAYS

12/01	EDDIE A. <i>Lumber Sales Associate</i>
12/06	JUSTIN R. <i>Freight Team Associate</i>
12/09	ALEX G. <i>Hardware Sales Associate</i>
12/10	LYNDA W. <i>Paint Sales Associate</i>
12/12	KALANI L. <i>Cashier</i>
01/02	JOSH K. <i>Customer Service Associate</i>
01/07	CLIFTON T. <i>Order Fulfillment Associate</i>
01/10	RAY D. <i>Lumber Sales Associate</i>
01/13	RICHARD R. <i>Freight Team Associate</i>
01/20	CONLEY M. <i>Hardware Sales Associate</i>
01/22	NORMA H. <i>Customer Service Associate</i>
01/23	JUANA M. <i>Bilingual Pro Cashier</i>
01/24	LAINA B. <i>Cashier</i>
01/25	LEYTON P. <i>Cashier</i>
01/27	JOHN P. <i>Millwork Sales Specialist</i>
01/27	PAM P. <i>Flooring Sales Specialist</i>

ANNIVERSARIES

12/01	DENNIS A. <i>PRO Sales Associate</i>	21 yrs
12/02	JEFF P. <i>Freight Team Associate</i>	1 yr
12/02	LEYTON P. <i>Cashier</i>	1 yr
12/05	VIKKI K. <i>Customer Service Associate</i>	4 yrs
12/07	LISA M. <i>Front End Supervisor</i>	2 yrs
01/09	TRAVIS H. <i>Pro Lot Loader</i>	1 yr
01/12	BRYAN M. <i>Freight Team Associate</i>	1 yr
01/16	GRANT V. <i>Tool Rental Sales Associate</i>	1 yr
01/21	ALEX G. <i>Hardware Sales Associate</i>	2 yrs
01/24	ROBERT B. <i>Appliance Sales Associate</i>	12 yrs



NEW HIRES

KANYON HARDCASTLE – Cashier
MAULIN PATEL – Back Office Associate

TRANSFEREES

JUNE MITCHELL – Service Desk
KORT MITCHELL – Lot



THE HOME DEPOT

8460 Happy Holidays

**SUNDAY
JANUARY 13
6:00 pm - 8:00 pm**

*Sign up if you plan to attend.
Each associate may bring ONE guest.*

Sponsored by the VOA Committee of The Home Depot, Store #8460, Tiffany Springs, Kansas City, Missouri



This monthly newsletter is produced for The Home Depot store #8460 by the VOA (Voice of the Associates) committee.
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