



Sign customers up for **Leads and Measures** every chance you get!



Always ask customers if they would like to sign up for **Home Depot Credit**.



Remember to complete your monthly **inFocus Quiz** and any **training**.



RANGE PEEL

Monthly Newsletter for The Home Depot
Store # 8460 • Tiffany Springs
Store Manager: Andrew Ormond

Vol. 4, No. 11 | **November 2018**



Appliances

ROBERT ■ HOLLIE ■ JAMIE

Introducing... **THE HOME DEPOT**

Special Thanks to...



Andrew Ormond, Store Manager
#8460 Tiffany Springs



Todd Grasser, SM
#3029 Belton



Sean Ragan, ASM
#3019 Liberty



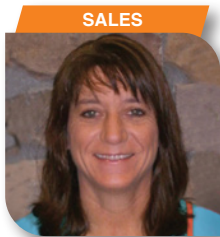
Sponsored by the VOA Committee of The Home Depot, Store #8460, Tiffany Springs, Kansas City, Missouri



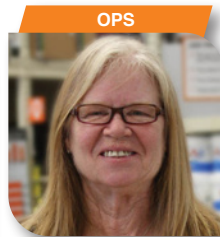
ASSOCIATES OF THE MONTH – October 2018



Erik Brumbaugh



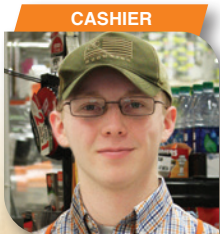
Nadine Odil



Marilyn McLain



Megan Cundy



Leyton Patterson



Paula Andres



Janice Oliviero



Gabe Baker



CASHIER OF THE YEAR

JUANA MENDEZ

#8460 TIFFANY SPRINGS



LET YOUR VOICE BE HEARD.

SHARE YOUR THOUGHTS, IDEAS, OPINIONS OR CONCERNS BY REACHING OUT TO ONE OF THE VOA COMMITTEE MEMBERS. THEY WILL BRING YOUR MESSAGES TO THE NEXT VOA (VOICE OF THE ASSOCIATE) MONTHLY MEETING.



From FES Lisa Mc: **WHY ARE WE RECYCLING HD BAGS?**



So glad you asked! Let's take a trip to The Old High School in Cameron, Missouri. A great group of volunteers get together in this historic building two times each week to work on making mats and matching pillows for the homeless. It's amazing how the whole process works and although it seems complicated, doing it is really simple. Pat and the ladies (about 12) take us through the steps; folding the bags, cutting the ends and straps off, cutting remainder into loops, connecting the loops together then making a skein or rolling on a spool to prepare for weaving. After working each station, you get a real sense of how long it takes to make a set and the wonderful patterns the bags create. Everything is used on each bag because the cut off scraps are then stuffed in the pillows. So you may be wondering how many bags each mat takes....600! That's a lot of bags!

Your efforts to capture these bags and place them in the blue recycle centers can mean a homeless person has something to help keep them clean and warm. You can not believe how comfortable and soft the sets are to the touch. Imagine also the benefit to the environment when a plastic bag can take between 10-1,000 years to decompose. These sets travel from Cameron to Holt where another volunteer group takes them to downtown Kansas City, Missouri for distributing directly to those in need. ■





BIRTHDAYS

11/09	JIM W. <i>Wall & Floor Sales Specialist</i>
11/15	DEMETRIA R. <i>Customer Service Associate</i>
11/17	PAULA A. <i>Cashier</i>
11/18	BILL P. <i>Customer Service Greeter</i>
11/19	RICK D. <i>Tool Rental Sales Associate</i>
11/24	NADINE O. <i>Plumbing Sales Associate</i>
11/26	CHRIS S. <i>Cashier>Returns/Paint Associate</i>
11/26	SHEA H. <i>Cashier</i>
11/28	LEORAH A. <i>Paint Sales Associate</i>

ANNIVERSARIES


11/05	NIKETA Y. <i>Order Fulfillment Associate</i>	7 yrs
11/08	NORMA H. <i>Customer Service Associate</i>	1 yr
11/10	RANDY M. <i>Hardware Sales Associate</i>	1 yr
11/16	DIANE P. <i>Customer Service Associate</i>	5 yrs
11/16	HUGO B. <i>Freight Team Supervisor</i>	12 yrs
11/20	JANICE O. <i>Garden Sales Associate</i>	3 yrs
11/20	MARILYN M. <i>Office Associate</i>	19 yrs
11/27	JUSTIN R. <i>Freight Team Associate</i>	1 yr
11/29	KATHY F. <i>Customer Order Specialist</i>	12 yrs

NEW HIRES

BEN THOMPSON – MET



Matt Haldeman and Roger Burnett were honored for their 10 Years of service with THD. Joining them is Wilma Burnett and OASM Teresa Whitworth.



TEAMDEPOT

The ASDS team from the district volunteered with Veterans Community Project to work on Tiny Houses for Veterans. While a group from Home Depot Exteriors hung siding we went along and applied caulk to all the seams on the siding.

Pictured left to right are **Kandi Wilkonson-Swoope, 3026, Karen Kehrees, 3024, Rhiannon Donegan, 3008, Tiffany Taylor, 3021, Sonya Burris, DHRM, Sonja Nissley, 8460, Donna Naylor, 3006, and LeAnn Pate, 3019.**



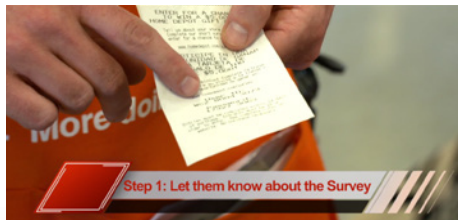
From OASM Teresa: VOC SURVEYS



Out of the Month of October we had 132 surveys.

Out of 109 total store associates, 29 associates names were mentioned 54 times in the VOC survey. Thank you so much, I wanted to say **Congratulations** to ALL associates for being mentioned! Continue to drive the **3-Step process** in the aisles, check outs, and service desks!

- | | | | | |
|--------------------|-----------------------|----------------------|----------------------|--------------------------|
| 1 - Pam White | 1 - Jamie Salsberry | 1 - Dennis Padilla | 1 - Matt Villagran | 3 - Norma Harris-Taverez |
| 1 - Pete Myers | 1 - Shea Hill | 1 - Todd Miller | 1 - Sydni Dunaway | 3 - Laina Berrymore |
| 1 - John Buxton | 1 - Demetria Roe | 1 - Marc McGuinn | 1 - Leyton Patterson | 4 - Diane Pierce |
| 1 - Kalani Lindsay | 1 - Erica Rodriguez | 1 - Travis Hammett | 2 - Chris Spry | 4 - Jacob Murphy |
| 1 - Chris Griese | 1 - Kirsten Blackwell | 1 - Teresa Whitworth | 2 - Pam Palash | 6 - Juana Mendez |
| | 1 - Matt Haldeman | 1 - Herschel Sampson | 3 - Deanna Mace | 7 - Robert Blaylock |



Step 1: Let them know about the Survey



Step 2: SM reads every comment



Step 3: We appreciate your business

3 Step Process: <https://vimeo.com/228417343>



This monthly newsletter is produced for The Home Depot store #8460 by the VOA (Voice of the Associates) committee. Editorial Contributions: Sonja Nissley, Teresa Whitworth and Lisa McKenzie. Graphic Design: Jerry Kanabel. Contributing photography: Sonya Burris, Teresa Whitworth, Sonja Nissley and Lisa McKenzie.