



Sign customers up for
Leads and Measures
every chance you get!



Always ask customers if
they would like to sign up
for **Home Depot Credit**.



Remember to complete
your monthly **inFocus Quiz**
and any **training**.



RANGE PEEL

Monthly Newsletter for The Home Depot
Store # 8460 • Tiffany Springs
Store Manager: Robert Large

Vol. 4, No. 7 | July 2018



YEAR
Anniversary

Store #8460
TIFFANY SPRINGS
Kansas City, Missouri

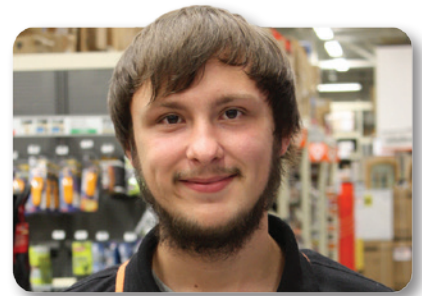


RECOVERY ALL STARS

CONGRATULATIONS ON EXCEEDING 1ST GOAL \$16,250



- ★ SUSIE \$63.30 ★ WYNNSDAY \$69.67 ★ KALANI \$134.17 ★
- ★ SHEA \$149.00 ★ AUTUMN \$197.28 ★ BRIAN \$214.04 ★ ERICA \$370.38 ★
- ★ JACOB \$487.15 ★ JOSH \$551.16 ★ ZACK \$582.67 ★ MATTHEW \$590.76 ★
- ★ JUANA \$650.59 ★ HERSHEL \$742.77 ★ LISA D \$785.11 ★ PAM \$843.79 ★
- ★ LEYTON \$963.83 ★ KAT \$1,007.40 ★ JOY \$3,482.48 ★



Alex Gallagher, D25

- Q How long have you been with THD and what was your first position?**
- A** *Been with The Home Depot about a year and a half and I started in hardware.*
- Q If you could have any position in the store, what would it be?**
- A** *DS in lumber or hardware. Would like to stay with something familiar.*
- Q What department would you never want to work in?**
- A** *Lot/loading, that work is exhausting.*
- Q What did you do before working at THD?**
- A** *Before The Home Depot, I managed a concession stand at a baseball park.*
- Q What's a hobby that you enjoy?**
- A** *Paintballing.*
- Q What's a meal you can eat over and over again?**
- A** *Boneless BBQ wings.*
- Q What's your favorite part of working for THD?**
- A** *My favorite part of working for The Home Depot is the associates. Everyone does a good job of helping each other out and that helps the day go by faster.*
- Q What's your advice to new associates?**
- A** *Help out as much as you can and ask questions!*



ASSOCIATES OF THE MONTH – June 2018



Stacy Mackley



Alex Gallagher



Bill St Michael



Bree Segorski



Erica Rodriguez



Kirsten Blackwell



Tabitha Rich, D90

Q How long have you been with THD and what was your first position?

A *I have been with The Home Depot for 6 years and I started out as a cashier.*

Q If you could have any position in the store, what would it be?

A *I really don't know to be honest. I have enjoyed all the jobs I have learned over the past 6 years. I enjoy learning new things.*

Q What department would you never want to work in?

A *Plumbing.*

Q What did you do before working at THD?

A *I work at North Kansas City Hospital in the cardiac cat lab with 14 cardiologists. Before that Children's Mercy in the ER/Plus the Renal, Urology and Ortho floor doing nursing.*

Q What's a hobby that you enjoy?

A *Playing tennis, Kansas City Royals baseball, Kansas City Chiefs football. I played tennis all through college on a scholarship.*

Q What's a meal you can eat over and over again?

A *Steak with broccoli and potatoes.*

Q What's your favorite part of working for THD?

A *Customer service. Getting to meet and greet customers all day long.*

Q If there was one thing you could change about 8460, or THD in general, what would it be?

A *The assumptions that staff makes before getting the facts. What they probably should do is their job and mind their own business.*

Q What's your advice to new associates?

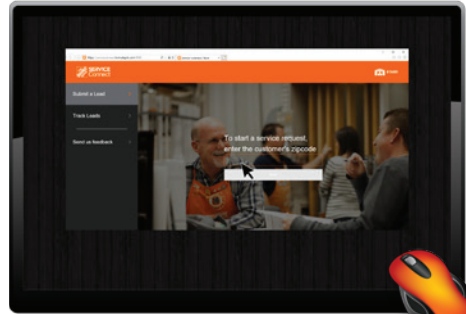
A *Be at work on time and follow SOP. Smile and give great customer service.*

HOW TO SET UP A LEAD ONLINE

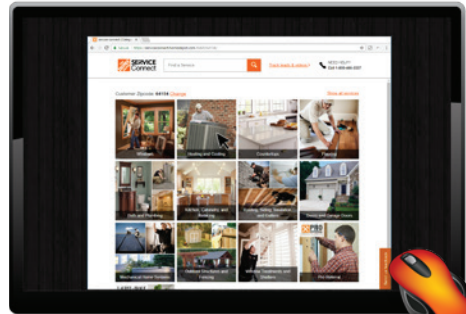
▼ Click on Service Connect



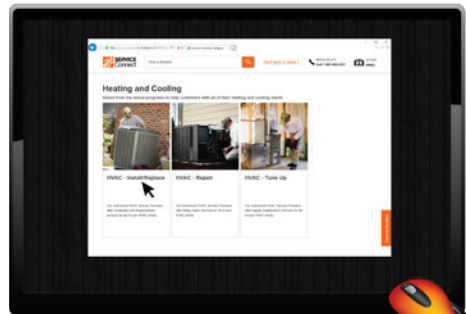
▼ Enter customers zip code



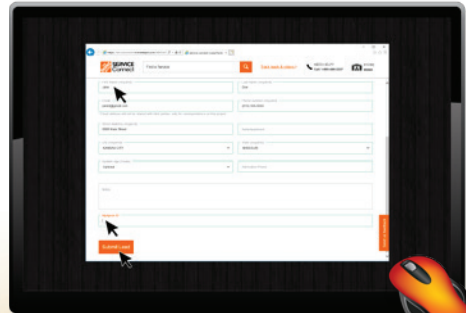
▼ Select class



▼ Select subclass



▼ Enter customer address, your associate ID and submit



Vikki Kidwell

★★★ Patriotic Attire Winner ★★★



Photos by Sonja Nissley, Vikki Kidwell and Erica Rodriguez.



Photos by Michele Nelson.

ANNIVERSARIES

07/03	MATTHEW P. <i>Freight Team Associate</i>	3 yrs
07/07	CONLEY M. <i>Hardware Sales Associate</i>	1 yr
07/10	ERIK B. <i>Hardware DS</i>	5 yrs
07/11	DAMON M. <i>Floor & Wall Sales Specialist</i>	1 yr
07/12	WILMA B. <i>Garden Sales Associate</i>	10 yrs
07/24	NORIA G. <i>Tool Rental Sales Associate</i>	3 yrs
07/28	BRIAN S. <i>Head Cashier</i>	9 yrs
07/30	DEMETRIA R. <i>Customer Service Associate</i>	9 yrs

BIRTHDAYS

07/02	CHUCK W. <i>Plumbing Sales Associate</i>
07/03	JEFF P. <i>Freight Team Associate</i>
07/13	LISA A. <i>Garden Sales Associate</i>
07/17	DOMINIQUE B. <i>Head Cashier</i>
07/20	ELTON M. <i>Electrical/Lighting Sales Associate</i>
07/24	ROBERT O. <i>Freight Team Associate</i>
07/24	ROB S. <i>Customer Service Associate</i>
07/31	JACOB C. <i>Garden Sales Associate</i>



General Housekeeping: Slips, Trips and Falls

Customer service goes beyond just helping our customers. It is about making sure our customers have a safe and pleasant shopping experience. Maintaining a clean environment is the first line of defense against spills, trips and falls. When you take the time to tidy your area and constantly be aware of your surroundings, this helps prevent accidents and provides excellent customer service.



When going about your day, be on the lookout for debris such as banding, shrink-wrap, empty pallets, or other stray items.



Watch for items protruding into aisles, leaning product or items that have fallen from endcaps.



Keep aisles, emergency exits, fire extinguishers, and other emergency utilities clear at all times.



It is **IMPORTANT** to **IMMEDIATELY** correct these hazards when identified.



This monthly newsletter is produced for The Home Depot store #8460 by the VOA (Voice of the Associates) committee. Editorial Contributions: Sonja Nissley. Graphic Design: Jerry Kanabel. Contributing Photography: Sonja Nissley, Michele Nelson, Vikki Kidwell and Erica Rodriguez. Content Proofing: Sonja Nissley, Lisa McKenzie and Teresa Whitworth.