



Sign customers up for **Leads and Measures** every chance you get!



Always ask customers if they would like to sign up for **Home Depot Credit**.



Remember to complete your monthly **inFocus Quiz** and any **training**.



RANGE PEEL

Monthly Newsletter for The Home Depot Store # 8460 • Tiffany Springs Store Manager: Robert Large

Vol. 4, No. 1 | January 2018

8460 **in** FOCUS TEAM



WARM UP



Rob



Teresa



Rose



Elton



Sherrie



Lisa



Chris



Cullen



Kyle



FORM UP



TEAM UP



GEAR UP



Rob Large

Rob Large
8460 Store Manager

Q How long have you been with the Company and what was your first position?

A 10 years this April. SASM Store 2216 Leavenworth Kansas.

Q You always say that the SM isn't necessary for day-to-day operations of the store. What's one function of your role that associates may not know exist?

A Constantly look at market conditions to make sure we are competitive. From pricing, assortment, wages, benefits, and facilities.

Q What's been your favorite position and/or store that you've worked in?

A I pumped gas in high school and did oil changes at the local Conoco in Weston. That is my favorite job. Everyone who came in, I knew.

Q If you were an hourly store associate, what position would you want to have?

A EASY! PEOPLE GREETER. For the record, it's a people greeter not a door greeter. You dont say, "hi door, welcome to Home Depot."

Q What did you do before THD?

A I was lost and confused not realizing I wanted to sell building materials. Then, boom, I got you guys.

Q What's your obsession with ducks?

A I don't know. Very relaxing. They don't ask me anything. They just live.

They do their own thing. I like how they chase one of my kids but will follow another. I think that is hilarious.

Q What's your all time favorite movie?

A The Breakfast Club, Pulp Fiction, Buckaroo Bonzai, Reservoir Dogs, The Outsiders, and anything with Christopher Walken.

Q If an alligator and a horse gets into a fight, who wins?

A Is there an invisible one?

Q Who has been a mentor to you since you've started your career?

A My grandfather. God rest his soul. Good man. I will never live up to him.

Q What's one thing that you think could make THD even better?

A If associates would truly grasp and understand their empowerment with \$50 bucks in their pocket. Make friends!

Q What would you like 8460 associates to know as we close out the 2017 fiscal year?

A Nothing new here. It's still the same ingredients. Great Customer Service, Instock, and Store Appearance. We are a great store because of individual interactions of orange arpons and customers, nothing else.



ASSOCIATES OF THE MONTH

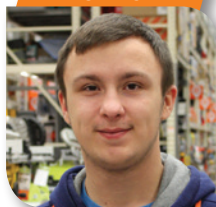
★★★★ December 2017 ★★★★★

DS



Brandon Damon

SALES



Alex Gallagher

OPS



Pam White

FREIGHT



Mason Fales

CASHIER



Lisa Daniels

RECOVERY CHAMP



Susie Almaraz

Golden Yardstick Winners

MVP - Jerry Kanabel

Orangest Blood - Jerry Kanabel

Best Executioner - Tom O'Donnell

Most Likely to be Seen Wearing a Hoodie

- Niketa Yelverton

Most Likely to be Seen with a Coffee in Hand

- Rob Large

Most Likely to be CEO - Branden Lubke

Most Likely to be Famous - Niketa Yelverton

Superman - Jim Waddle

Wonder Woman - Rhonda Jurgenson

Life of the Party - Sherrie Hoskinson

Most Mischievous - Cameron Shilko

Most Likely to be a Reality Show Star

- Erica Rodriguez

Most Likely to do Stand Up Comedy

- Niketa Yelverton

Most Likely to be Seen Eating a Snack

- Jacob Murphy

Manager's Pet - Tabitha Rich

Best Bro-Mance

- Jerry Moore & Elton Mansell

Class Clown - Pam White

Best Smile - Rose Beal

Best Hair - Sam Murray

Busy Bee - Lisa McKenzie

8460 HOLIDAY PARTY

January 7, 2018 • Ameristar Kansas City • Horizons Buffet



Photos by Teresa Whitworth



More saving.
More doing.™

8900 NW SKYVIEW AVENUE
KANSAS CITY, MO 64154 (816)741-2580

8460 00009 68263 01/21/18 09:30 AM
CASHIER DIANE

ORDER ID: H8460-35334 48744.95
RECALL AMOUNT
ORDER ID: H8460-35456 31405.73
RECALL AMOUNT
-Up to 25% off S/O Cabinets
60100.55 25% off Select S/O C -15025.36
MUST RETURN ALL ITEMS FOR A FULL REFUND

SUBTOTAL 65,125.32
SALES TAX 0.00
TOTAL \$65,125.32

USD\$ 65,000.00
TA

Congratulations Cynthia!



Customer Feedback:

Cashier Diane was VERY kind in helping me apply for the HD credit card and then completed my purchase.



Customer Feedback:

Robert in appliances helped me purchase a refrigerator, getting all the paperwork together and explaining it to me.



Customer Feedback:

Chris Griese is an exceptional associate.



Customer Feedback:

Joy was super nice, remembering me as a return customer. Wynnsday was super nice as well. Both girls handle themselves very professionally



Customer Feedback:

Norma H at the service counter was very helpful and went the extra mile. She made some good suggestions about the product I was asking about and showed them to me on line because they were not kept in the store. She told me how I could have them sent to the store for pick up or delivered to my home. I will order because of her help.



Customer Feedback:

Brian Bradshaw greeted us in a friendly manner and took us to the products he felt satisfied our needs. He explained their use, advantages and disadvantages for our application. We could not have been happier. Due to his advice the results were great. I am in the service business and try to wow my patients. He definitely wowed us and is a great asset to any store. Your people add a special atmosphere to the shopping experience. Keep up the great work.



NEW HIRES

GRANT VERHULST - Tool Rental
RON WINANS - Service Desk
TRAVIS HAMMETT - PRO Loader / Lot

ANNIVERSARIES

01/21	ALEX G. Hardware Sales Associate	1 yr
01/24	JOSH S. Cashier	1 yr
01/24	ROBERT B. Appliance Sales Associate	11 yrs
01/28	CASSIDY A. Cashier	1 yr

BIRTHDAYS

01/02	JOSH K. Customer Service Associate
01/07	CLIFTON T. Order Fulfillment Associate
01/08	CULLEN M. Appliance Sales Associate
01/13	MATTHEW P. Freight Team Associate
01/13	RICHARD R. Freight Team Associate
01/20	CONLEY M. Hardware Associate
01/22	NORMA H. Customer Service Associate
01/23	JUANA M. Bilingual Cashier
01/25	LEYTON P. Cashier
01/27	CAMERON S. Order Fulfillment Associate
01/27	JOHN P. Millwork Sales Specialist



This monthly newsletter is produced for the Home Depot store #8460 by the VOA (Voice of the Associates) committee. Copy Editors: Elaine Williams and Sonja Nissley. Graphic Design: Jerry Kanabel. Contributing photography: Teresa Whitworth. Content Proofing: Elaine Williams, Sonja Nissley and Teresa Whitworth.