



Sign customers up for **Leads and Measures** every chance you get!



Always ask customers if they would like to sign up for **Home Depot Credit**.



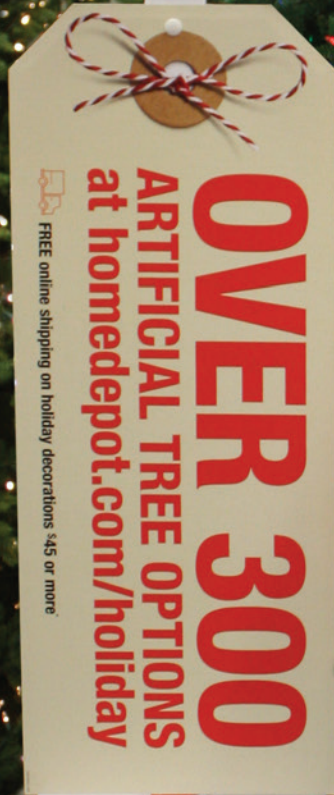
Remember to complete your monthly **inFocus Quiz** and any **training**.



RANGE PEEL

Monthly Newsletter for The Home Depot
Store # 8460 • Tiffany Springs
Store Manager: Robert Large

Vol. 3, No. 10 | December 2017



Wilma Burnett
Garden Associate

Wishing all 8460 associates and their families

Happy Holidays



MIKE HINCK

District Manager

ASSOCIATES OF THE MONTH

★★★ November 2017 ★★★



Ryan Mulford



Leorah Addadi



Jerry Kanabel



Nia Pearson



Wynnsday Beingessner



Herschel Sampson

Q How long have you been with the Company and what was your first position?

A 13 ½ years / Assistant Store Manager in Olathe, Kansas.

Q What exactly does your position entail?

A Short Answer... District Managers are responsible for leading profitable operations of multiple stores and executing the three focal points of the company's retail strategy: customer service, in-stock, and store appearance in their district.

Q What's been your favorite position and/or store that you've worked in?

A Position I am in now, District Manager. Love traveling between stores interacting with our great associates teaching and training.

Q If you were an hourly store associate, what position would you want to have?

A Hardware Associate. I love tools and helping customers.

Q What did you do before THD?

A I worked for Wal-Mart for over 8 years starting there while in college as a Lot Associate.

Q Where did you grow up?

A Burlingame, Kansas. Small town of just over 1,000 people about 30 minutes southwest of Topeka.

Q Do you have pets?

A One dog (Shih tzu breed) named Nahla.

Q What is your favorite holiday?

A Christmas. Great to spend time with family during the Christmas holiday.

Q What are some of your favorite holiday traditions?

A We host Christmas Eve with family at our house every year. We do a variety of finger foods and snacks, play board games and end the night with gifts.

Q What's a hobby that you enjoy?

A I enjoy being outdoors hunting and fishing especially when I am able to go back home and spend time doing this with my Dad.

Q If a lion and a giraffe got into a fight, who wins?

A Tough Question... I would go with a lion as they are the King of the Jungle.

Q If you were an animal, what would you be?

A Eagle soaring through the sky!!

Q Who has been a mentor to you since you've started your career?

A There have been several Dave Rebtay and Hector Padilla are two that come to mind.

Q What's one thing that you think could make THD even better?

A Continuing to enhance our delivery network to stay competitive with our online competitors, such as Amazon.

Q What advice would you give to new associates?

A Work hard, take care of customers, and the sky is the limit for what you can accomplish with THD.



Decorative Display by Specialty ASM Michele Nelson and Front End Supervisor Lisa McKenzie.



SONYA BURRIS

District Human Resources Manager

Q How long have you been with the Company and what was your first position?

A 14 years, HRM.

Q What exactly does your position entail?

- A**
 - Selection-staffing/recruitment/onboarding
 - Development-training/development blueprints/career
 - Recognition

Q What's been your favorite position and/or store that you've worked in?

A My favorite position was RHRM. I supervised thirty six professional HRMs for HD.

Q If you were an hourly store associate, what position would you want to have?

A DS of Paint, my favorite department to work in to help customers renovate and revitalize their homes.

Q What did you do before THD?

A I was a computer programmer, teacher, controller and chief financial offer.

Q Where did you grow up?

A Kansas City, Missouri.

Q Do you have pets?

A No

Q What is your favorite holiday?

A Christmas.

Q What are some of your favorite holiday traditions?

A Cooking an entire spread of food to include turkey, ham, greens and sweet potatoes.

Q What's a hobby that you enjoy?

A Roller Skating.

Q If a lion and a giraffe got into a fight, who wins?

A The giraffe.

Q If you were an animal, what would you be?

A A black panther.

Q Who has been a mentor to you since you've started your career?

A Stephan Robinson who will always give knowledge and advice.

Q What's one thing that you think could make THD even better?

A Communication by email to the DS level to push important notifications.

Q What advice would you give to new associates?

A Find out what you like to do and find a way to get paid for it. The key to success is persistence-to never give up on your dreams, it will get easier over time and you can have a great career helping customers with HD.



Customer Feedback:

I just appreciate your employees so very much. I am so glad you make it a good place for them to work because I tend to see the same employees each time I visit your store. Good for you for keeping them happy because they make your customers happy. That's the truth. I look forward to seeing a familiar face each time I go to Home Depot.



Customer Feedback:

Cullen Moriarty was friendly, courteous and knowledgeable of the product I purchased.



Customer Feedback:

I just had knee surgery and needed help loading my boxes into my cart. An employee named Clifton was walking by and started helping me and then Jerry K. came by and was so wonderful to finish the job. Not only did Jerry get the heavy cartons into my cart but he waited until I paid and walked me out to my car and put them in my trunk. I was soooooo grateful. He even "opened" the box tops so I would not have to struggle with it when I got home. Jerry made my day !!!!!



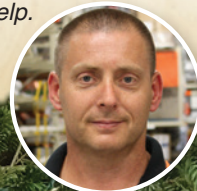
Customer Feedback:

The girls at returns, the gentleman in lighting, Damon in tile, and my fave check out gal who is about my age (50) have all become like good friends. Excellent job - they keep me coming back.



Customer Feedback:

Craig helped me order a new storm door and was very courteous and helpful. Asked enough questions to assure that I was ordering the correct door that I needed. My wife and I appreciated his professional help.



Warm Winter WISHES



ALEX KOHLER

District Asset Protection Manager

- Q How long have you been with the Company and what was your first position?**
A 5 years in February. I was hired in as the MAPM and have kept the position my entire Home Depot career thus far.
- Q What exactly does your position entail?**
A My job is to protect sales, service and drive profits through the execution of core AP programs. My primary role is to support the District in Safety, Environmental Compliance, Theft & Fraud and Shrink mitigation.
- Q What's been your favorite position and/or store that you've worked in?**
A In the AP role, my favorite store is Midtown for the amount of opportunity for our job role. I haven't worked in a single store yet in my HD career.
- Q If you were an hourly store associate, what position would you want to have?**
A If I was hourly, I would be a hardware associate because I enjoy reading customers shopping carts based on their project and then providing various levels of customer service at that point.
- Q What did you do before THD?**
A Prior to Home Depot I worked as a Multi Unit Loss Prevention Manager for Kmart in Kansas City. I closed down two locations prior to applying for Home Depot. Before my position at Kmart I worked briefly at Cabela's and Best Buy when I first moved up to Kansas City.
- Q Where did you grow up?**
A Born in Nixa, Missouri, a small town down near Springfield and Branson.
- Q Do you have pets?**
A Yes, two dogs. One is a shiba inu and the other is a rescued Australian shepherd/Dachshund mix.

- Q What is your favorite holiday?**
A Probably has to be Thanksgiving just because that's the holiday where we host my side of the family and it's the cooler time of year that I really enjoy to be relaxing.
- Q What are some of your favorite holiday traditions?**
A My family wasn't much of a routine holiday tradition sort of family, we always planned events by the edge of our seat. When I was younger we always visited relatives in St. Louis but growing up we just used whatever time we had to spend together.
- Q What's a hobby that you enjoy?**
A I'm still a nerd at heart, it runs in my family. I play games on PS4 in my free time to relax and I enjoy watching European Soccer on the weekends.
- Q If a lion and a giraffe got into a fight, who wins?**
A Lion, every time. I've seen giraffes move, they're not quick enough to not get snagged at the leg by the lion. Unless it's a chubby lion that can't catch up.
- Q If you were an animal, what would you be?**
A I'd like to be a sloth, they're always real relaxed and care free. No one hunts sloths for sport or feeds on them as part of the food chain. And they don't move very fast so I wouldn't have to worry about staying in shape.
- Q Who has been a mentor to you since you've started your career?**
A I can't say there's one single person whom I look up to for advice. I tend to find people around me that have qualities that I want to either develop myself or learn from and then I gravitate to them asking questions. In my career it's been DOMs, DMs, SMs, ASMs, TOMs and peer MAPMs.

NEW HIRES

JEFF PETERMAN - Freight

JUSTIN RAY - Freight

KANDI PETERMAN - Cashier

MASON FALES - Freight

ANNIVERSARIES

12/01	DENNIS A. PRO Sales Associate	20 yrs
12/05	VIKKI K. Customer Service Associate	3 yrs
12/07	LISA M. Front End Supervisor	1 yr
12/16	CLIFTON T. Order Fulfillment Associate	1 yr
12/17	AYNSLEE R. Customer Service Associate	4 yrs

BIRTHDAYS

12/07	CRAIG H. Millwork Associate
12/09	ALEX G. Hardware Associate
12/17	NATHAN D. Freight Team Associate
12/28	MARIBEL S. Cashier

I think it's important to make contacts that you can learn from to better yourself personally and professionally.

- Q What's one thing that you think could make THD even better?**
A It's hard to say what could make it even better other than my hope is that we continue the path we've paved and don't let off the gas. We've made huge strides to make an impact on giving back to the community, giving back to our people and creating wealth for all our associates. It's that time of year to reflect on the things you're thankful and proud of and Home Depot is definitely top of the list when it comes to being happy while taking care of your family.
- Q What advice would you give to new associates?**
A Work hard, don't be afraid to ask questions but also be prepared to learn from your mistakes. Just know there are a lot of great people that work for this company that are here to help you succeed in any career you want to pursue, but you get out of the job what you put into it every single day. At the end of the day, live our values and take care of each other.

