



Sign customers up for
Leads and Measures
every chance you get!



Always ask customers if
they would like to sign up
for **Home Depot Credit**.



Remember to complete
your monthly **inFocus Quiz**
and any **training**.



RANGE PEEL

Monthly Newsletter for The Home Depot
Store # 8460 • Tiffany Springs
Store Manager: Robert Large

Vol. 3, No. 9 | **November 2017**



Ronald Farrimond

May 11, 1947 - October 26, 2017



Your life was a
blessing, your memory
a treasure, you are
loved beyond words
and missed beyond
measure.



8460 HALLOWEEN 2017



Halloween photos courtesy of Sherrie Hoskinson.



Jordan Ohi, D31

Q How long have you been with the Company and what was your first position?

A I have been with the company for 1 year and 2 months. I started out as a cashier and transferred over to the service desk.

Q What position would you love to have?

A Maybe head cashier.

Q What position would you hate to have?

A Tool Rental or Paint.

Q What's a country that you'd like to visit?

A I want to go to England.

Q What's your favorite holiday tradition?

A Going to my Aunt and Uncle's with the whole family.

Q What's your favorite Thanksgiving dish?

A I love pumpkin pie.

Q Pumpkin pie, sweet potato pie or apple pie?

A Pumpkin pie, of course!

Q If Santa brought you only one thing for Christmas, what would you want it to be?

A A brand new car.

Q Is there anything you would change about 8460?

A Make the main aisle bigger for big carts to go through more easily.

Q What advice do you have for new associates?

A Get all your training done in a timely manner and ask questions if you don't understand something.

ASSOCIATES OF THE MONTH · OCTOBER 2017

DS



Lisa McKenzie

SALES



Damon Montford

OPS



Cameron Shilko

FREIGHT



Michael Hewitt

CASHIER



Joy Turley

RECOVERY CHAMP



Joy Turley





Janice Oliviero, D28/D90

- Q How long have you been with the Company and what was your first position?**
- A** Two years. I started as a cashier and now work also in the Garden Center.
- Q What position would you love to have?**
- A** I am happy on the register and working in garden.
- Q What position would you hate to have?**
- A** Lumber.
- Q What's a country that you'd like to visit?**
- A** Italy.
- Q What's your favorite holiday tradition?**
- A** Baking Christmas cookies.
- Q What's your favorite Thanksgiving dish?**
- A** I don't have a favorite, I love it all.
- Q Pumpkin pie, sweet potato pie or apple pie?**
- A** Apple Pie.
- Q If Santa brought you only one thing for Christmas, what would you want it to be?**
- A** The winning Lottery ticket. (Million Dollar winner)
- Q Is there anything you would change about 8460?**
- A** No, I think things move along just fine.
- Q What advice do you have for new associates?**
- A** Show up on time, work hard, ask questions and just have fun while you work.



John Guthrie, D27

- Q How long have you been with the Company and what was your first position?**
- A** A grooling but fun four and half years. Electrical department.
- Q What position would you love to have?**
- A** I'll have to say the one I have now.
- Q What position would you hate to have?**
- A** Any management position, too many responsibilities.
- Q What's a country that you'd like to visit?**
- A** Europe would be nice, Ireland, Scotland, Asia and Middle East.
- Q What's your favorite holiday tradition?**
- A** Parties are always fun with friends and colleagues.
- Q What's your favorite Thanksgiving dish?**
- A** My wife's dressing and cranberries, turkey, potatoes and gravy, green bean casserole. The whole spread.
- Q If Santa brought you only one thing for Christmas, what would you want it to be?**
- A** Retirement papers (Permanent).
- Q Is there anything you would change about 8460?**
- A** Better wages, as if management could. Store is in pretty good shape in my eyes.
- Q What advice do you have for new associates?**
- A** Show up. Ask questions. Always try to help out, be happy and have fun.



Customer Feedback:



The store associate Wilma, was amazingly friendly and helpful. She helped us find a Christmas tree that we were unable to find on the display floor, then she helped us locate the correct box on the shelf, and finally escorted us to the checkout counter. All the while, she was very patient, friendly, and happy. We left your store with a smile on our face. Great employee and great store.



Customer Feedback:



Cullen did a great job walking us through the purchasing process, including the extended warranty. I do not usually take the extended warranty, however on this occasion I did.



Upcoming Workshops

- SATURDAY 11/11 Veteran's Day Flag Case**
10:00 AM - 11:30 AM
- THURSDAY 11/16 Stocking Holder Decorative Box**
6:30 PM - 8:00 PM
- SATURDAY 11/18 Decorative Holiday Shelf**
10:00 AM - 11:30 AM
- SATURDAY 11/25 Christmas Tree Ornament**
9:00 AM - 12:00 PM



The arrival of Christmas Trees creates excitement in our stores, but it also brings the risk of additional safety hazards. It is important that you and your fellow associates are aware of these risks and practice safe working behaviors when working in and around the Tree Lot. Please complete the course "Safe Handling of Christmas Trees" in Knowledge Depot for more information.



NOVEMBER 1 - 17

Log on to make your annual benefit elections.



2018
**HOME DEPOT
BENEFITS
ANNUAL
ENROLLMENT**



livetheorangelife.com



Full-Time Associates

Medical, Medical Payment, Critical Illness, Dental, Vision, Life Insurance, Spending Account, Health Savings Account, Short/Long Term Disability, Accidental Death and Dismemberment, FutureBuilder 401k, Employee Stock Purchase, Tuition Reimbursement

Part-Time Associates

Medical Payment, Critical Illness, Dental, Vision, Life Insurance, Short Term Disability, FutureBuilder 401k, Employee Stock Purchase, Tuition Reimbursement

Featured Benefits

- **Tuition Reimbursement**
 - \$1500/year - PT
 - \$3000/year - FT
- **College Coach**
 - Assistance with finding the right program, filling out applications, financial aid, etc.
- **Pet Insurance**
 - About \$28/month for one pet
- **Roadside Assistance**
 - Less than \$1.50/check for you
 - Less than \$2.50/check for the family
- **Teladoc (24/7 Video or Phone)**
 - \$5 copay for common illnesses
- **Associate Discount Program**
 - Restaurants
 - Phone Bill
 - Event/Movie Tickets
 - Apple Products
 - Travel (Hotel, Ticket, Car)
 - And many, many more!

Time-Off Benefits

- Full-Time:**
- After 1 year – 40 Hours
 - After 2 years – 80 Hours
 - After 5 years – 120 Hours
 - After 15 years – 160 Hours
 - After 20 years – 200 Hours

- Part-Time:**
- After 1 year – 20 Hours
 - After 2 years – 40 Hours
 - After 5 years – 60 Hours
 - After 15 years – 80 Hours
 - After 20 years – 100 Hours

FAQs

When do I enroll?
Before 91st day of employment, or wait until next enrollment/life change.

How do I enroll?
Login to livetheorangelife.com or call Benefits Choice Center at 800-555-4954

When does coverage begin?
Usually on your 91st day of employment.

NEW HIRES

ISSAC ALEXANDER - Freight
JUSTIN RAY - Order Fulfillment
NORMA HARRIS-TAVARES - Customer Service Associate
SYLVIA CANNON - Cashier
TYLER WILLOUGHBY - Lumber Recovery

ANNIVERSARIES

11/04	BEN T. Garden Supervisor	5 yrs
11/04	REBEKAH T. Cashier	1 yr
11/05	NIKETA Y. Wall & Floor Sales Associate	6 yrs
11/12	ALVARO R. Cashier	1 yrs
11/16	DIANE P. Customer Service Associate	4 yrs
11/16	HUGO B. Freight Team Supervisor	11 yrs
11/20	JANICE O. Cashier/Garden Associate	2 yrs
11/20	MARILYN M. Paint Associate	18 yrs
11/29	KATHY F. Customer Order Specialist	11 yrs

BIRTHDAYS

11/09	JIM W. Wall & Flooring Sales Specialist
11/15	DEMETRIA R. Customer Service Associate
11/17	PAULA A. Cashier
11/18	BILL P. Customer Service Greeter
11/19	RICK D. Tool Rental Sales Associate
11/22	TOM B. PRO Acct Sales Associate
11/24	NADINE O. Hardware Associate
11/26	CHRIS S. Cashier
11/26	SHEA H. Cashier
11/27	KEVIN G. Garden Freight Associate
11/28	LEORAH A. Paint Sales Associate
11/30	ROSE B. Office Associate



This monthly newsletter is produced for the Home Depot store #8460 by the VOA (Voice of the Associates) committee. Copy Editors: Elaine Williams and Sonja Nissley. Graphic Design: Jerry Kanabel. Contributing photography: Sherrie Hoskinson. Content Proofing: Elaine Williams, Sonja Nissley and Teresa Whitworth.