



Sign up customers for
Leads and Measures
every chance you get!



Always ask customers if
they would like to sign up
for **Home Depot Credit**.



Remember to complete
your monthly **inFocus Quiz**
and any **training**.



RANGE PEEL

Monthly Newsletter for The Home Depot
Store # 8460 • Tiffany Springs
Store Manager: Robert Large

Vol. 3, No. 7 | **September 2017**



Lisa
Alyssa
Chuck
Lyle
Sonny

Plumbing



David Washington, MET

David has been on MET for about three months.

- Q What did you do before THD?**
A I'm a mechanical engineering student, so I just did school.
- Q What's your favorite color?**
A Purple.
- Q What's your dream vacation?**
A I guess going back to Yellowstone.
- Q Do you have pets?**
A Yes, two dogs. One's a mutt and the other is a Pomeranian.
- Q If you had a million dollars to spend, how would you spend it?**
A Pay off my student loans and pay back my parents.
- Q What do you like most about working for THD?**
A Everybody's pretty nice. It's a fun job and there's always something different to do.
- Q What position in the store would you never want to take?**
A Cashier!
- Q If you could change one thing about our store or company, what would it be?**
A So far so good!
- Q What advice do you have for new associates?**
A Don't be afraid to ask questions.

ASSOCIATES OF THE MONTH · AUGUST 2017



Rhonda Jurgensen



Marilyn McLain



Chris Wood



Richard Reuscher



Herschel Sampson



Aynslee Resch





Wynnsday Beingessner, D90

Wynnsday has been a Cashier with us since June.

Q What's your favorite color?

A Lime green.

Q Do you like sports?

A I used to play soccer.

Q What's your dream vacation?

A I'd love to visit New York.

Q What's your dream career?

A I'd like to be a vlogger for YouTube. That'd be kinda cool.

Q What do you like most about working for THD?

A The customers are usually really nice and employees are very welcoming.

Q If you could have any position in the store, what would it be?

A I'd be a garden associate or a head cashier.

Q If you could have any position in the Company, what would it be?

A I'm going to be going to school for IT soon, so I can see working in the IT department potentially.

Q What position in the store would you never want to take?

A I would never want to work down on the lumber end.

Q What advice do you have for new associates?

A Be kind, give great customer service, and you'll be good to go!



Damon Montford, D23

Damon has been with us for about five weeks.

Q What did you do before coming to work for THD?

A I worked construction for a couple of years then went to work for Orscheln Farm and Home as a key-carrying, lower level manager for two and a half years.

Q What's your favorite color?

A I'd have to say green.

Q What's your favorite sports team?

A The Royals!

Q What's your dream vacation?

A Australia.

Q What's your dream career?

A I'd love to be a writer. Fiction, sci-fi and fantasy, or even westerns.

Q What do you like most about working for THD?

A Everyone's pretty friendly.

Q What position in the store would you never want to take?

A Plumbing. I don't want to have anything to do with Plumbing.

Q If you could change one thing about our store or company, what would it be?

A I think we'd benefit from a little more square footage.

Q What advice do you have for new associates?

A Don't be afraid to introduce yourself.



Customer Feedback:

We love this store. All of the employees are helpful and wonderful. It was actually almost 3 years ago that we switched and started coming to this store because of a situation I had at another store with my 4 month old. I came to this store and they renewed my faith and helped me more than they will ever know, so we keep coming back and have never been disappointed.



Customer Feedback:

Jacob spent literally the most time and effort I have ever received at a home improvement store to help find a single tiny obscure tool attachment- and actually found it!



Customer Feedback:

Joy rocked it this morning by making me feel very welcomed.



Customer Feedback:

John the cashier was great. I was purchasing Rubbermaid Fast Track supplies and there was an offer for \$10 off a \$50 purchase. I had more than \$100 but instead of having to do 2 transactions, John went ahead and gave me the second \$10 off.



Customer Feedback:

Bill helped me find the correct LED light for my outside lamp. Elaine checked me out. Both employees went the extra mile.



Selling leads with Service Connect is easy! We have over THIRTY-FIVE services to help our customers get the job done right. A simple way to start the conversation is to just say, "Let us do it for you."



NEW HIRES / TRANSFERS

BILL StMICHAEL - Tool Tech

CHRIS WOOD - Pro Lot

RON MALONE - Receiving

ANNIVERSARIES

09/03	JOSH K. Customer Service Associate	1 yr
09/04	MATT H. Millwork Dept Supervisor	9 yrs
09/06	JORDAN O. Customer Service Associate	1 yr
09/07	CRAIG H. Millwork Sales Associate	7 yrs
09/16	LISA D. Cashier	2 yrs
09/17	CYNTHIA H. Kitchen & Bath Designer	14 yrs
09/17	SHEA H. Cashier	1 yr
09/21	BILL P. Customer Service Greeter	1 yr



SUNDAY
September 17
6:00am - 8:00am

SUCCESS SHARING

All Store Meeting ■ Golden Corral



BIRTHDAYS

09/05	MATT H. Millwork Dept Supervisor
09/07	ALISON G. PRO Account Sales Associate
09/14	STEVE R. Lumber Sales Associate
09/16	ROBERT B. Appliance Sales Associate
09/20	SUSIE A. Cashier
09/26	MARK M. Wall and Flooring Sales Associate
09/28	WILLIAM S. Tool Rental Tech

■ The Success Sharing payout is September 19 via direct deposit.

Your **VOA** (Voice of the Associates) Committee Members • Store #8460 • Tiffany Springs



Rob

Teresa

Elaine

Sonja

Matt

Pam

Scott

Jim

John

Jerry



This monthly newsletter is produced for the Home Depot store #8460 by the VOA (Voice of the Associates) committee.
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