



Sign up customers for **Leads and Measures** every chance you get!



Always ask customers if they would like to sign up for **Home Depot Credit**.



Remember to complete your monthly **inFocus Quiz** and any **training**.



# RANGE PEEL

Monthly Newsletter for The Home Depot  
Store # 8460 • Tiffany Springs  
Store Manager: Robert Large

Vol. 3, No. 5 | June / July 2017



Order  
Pick Up  
Entrega de ordenes

## Order Fulfillment

*Attention Associates: New Order*



**CHRIS • CAMERON • BRADEN • ELAINE • MASON • CLIFTON • TJ**

# ASM SPOTLIGHT

Michele Nelson / Specialty Assistant Store Manager



Michele began her career with The Home Depot 15 years ago as a part-time cashier. She says her favorite thing about working for THD is that she gets to meet and help lots of different types of people, both associates and customers. When she is not working, her hobbies include visiting a couple of NASCAR tracks a year and creating hand stamped cards for all occasions. Her dream vacation would be to go to Michigan, to the upper peninsula and stay in cabin out in the woods and enjoy the peace and quiet.

When asked what type of animal she would be, she replied I would be a bird. As for pets, she says she has 3 fawn-colored Pugs. Michele says her management style is one that is fair, consistent and very direct. Before ever leaving the company she says she would like to be a store manager one day. Her advice to new associates would be to ask questions, that is the only way you will learn. ■



**Matt Longbine, D96/42**

**Q How long have you been with the Company, and what was your first position?**

**A** Maybe about 100 days.

**Q What's one of your favorite things about working for THD?**

**A** I get two work outs in a day.

**Q Any pets?**

**A** Two Golden Retrievers, Shasta and Bella.

**Q If you were an animal, what would you be?**

**A** A wolf. A one-man wolf pack.

**Q What's your idea of a dream vacation?**

**A** Fiji! Sitting on a beach in Fiji.

**Q If you won a million dollars, how would you spend it?**

**A** I'd take my family on a nice vacation.

**Q If you could be someone else, who would you be?**

**A** Hulk Hogan.

**Q What's a hobby that you enjoy?**

**A** Working on cars.

**Q What advice do you have for new associates?**

**A** Always be willing to help out, even if it's not in your area.

## ASSOCIATES OF THE MONTH • MAY 2017

DS



**Ben Trembly**

SALES



**Leorah Addadi**

OPS



**Mason Wheeler**

FREIGHT



**Brea Segorski**

CASHIER



**Shea Hill**

RECOVERY CHAMP



**Josh Seifert**

## ASSOCIATES OF THE MONTH • JUNE 2017

DS



**John Buxton**

SALES



**Sam Murray**

OPS



**Jerry Kanabel**

FREIGHT



**Isaiah Daniels**

CASHIER



**Paula Andres**

RECOVERY CHAMP



**Juana Mendez**

## Department Supervisor Updates

D23 / 59  
Flooring / Blinds & Decor  
**Ryan Mulford**



D26  
Plumbing  
**Lisa McKenzie**



D27  
Electrical / Lighting  
**Chris Griese**





**Autumn Boyle, D90**

**Q How long have you been with the Company, and what was your first position?**

**A** I have been with THD for just over a year and started as a cashier in Greensboro, North Carolina.

**Q Any pets?**

**A** I have two rescue dogs. Parker and Lexi.

**Q If you were an animal, what would you be?**

**A** A jaguar because they're fierce and pretty. I'm definitely a predator.

**Q What's your idea of a dream vacation?**

**A** To go to Ireland.

**Q If money were no object, how would you spend your days?**

**A** Making cupcakes! And, doggie treats.

**Q If you could be someone else, who would you be?**

**A** I wouldn't be anyone else. I like being myself.

**Q What's a hobby that you enjoy?**

**A** Baking!

**Q If you could have any position in the store, what would it be?**

**A** I want to work in Paint - or the Service Desk.

**Q What advice do you have for new associates?**

**A** Utilize common sense and, when in doubt, call your supervisor. Don't forget to do your cash strips.



**Sam Murray, D24**

**Q How long have you been with the Company, and what was your first position?**

**A** A little over year. I started as a Project Specialist.

**Q Any pets?**

**A** I have a half-minx, half-tabby cat. On all fours he stands up to my knees.

**Q If you were an animal, what would you be?**

**A** A lion.

**Q What's your idea of a dream vacation?**

**A** Japan - I've always loved Japanese culture.

**Q If money were no object, how would you spend your days?**

**A** Probably sitting on the beach, playing guitar.

**Q If you could be someone else, who would you be?**

**A** Nickla Tesla!

**Q What's a hobby that you enjoy?**

**A** Playing guitar.

**Q If you could have any position in the store, what would it be?**

**A** A paint associate. I'm good with that.

**Q What advice do you have for new associates?**

**A** Keep your head down and don't do anything stupid.



**Customer Feedback:**

My experience here was much better than at Lowe's for one main reason, Alyssa (Kitty). I told her what I needed and what my issues were and she helped me solve them without hesitation. After spending an hour at Lowe's the day before and being told that what I needed didn't exist, Alyssa took me right to it at Home Depot today. She is much more knowledgeable and helpful than the people at Lowe's. On top of that, she was extremely friendly and seemed like she genuinely enjoys her job.



**Customer Feedback:**

Juana is exemplary! I am always greeted when I arrive and her checkout experience is always above and beyond. I am most impressed that she questions what I purchased, asks what I'm doing and often makes suggestions... such as products, or tools that others are using or what seems to be most popular that I might try. A very talented lady that knows her products well, with courtesy, empathy and kindness!



**IF YOU DON'T ASK FOR CREDIT YOU WILL NOT GET CREDIT**

Follow Ryan's example and ask and receive a Homer Buck.

Earn **Homer Bucks** for opening new **Home Depot Credit** accounts. Each account will earn **1 Homer Buck** which can be used toward the purchase of a snack in the cabinet. See FES John Buxton for details!

Photo by John Buxton



**D28**  
Garden  
**Ben Trembly**



**Floater**  
**Rhonda Jurgenson**



**Customer Feedback:**

Sam and Tabitha made our visit go very smoothly and made sure we had everything we needed to finish painting and redoing our living room. Plus it always helps when the person that checks you out is smiling and talking to you and at the end she told me to have a nice day and thank you. That made my day.





## NEW HIRES

<b>AMIT BERRY</b> - Cashier
<b>BRADEN SMITH</b> - Deliveries
<b>CAREY REINSCH</b> - COS
<b>CHRISTOPHER WOOD</b> - Deliveries
<b>COURTNEY JOHNSON</b> - Deliveries
<b>DAVID WASHINGTON</b> - MET
<b>GARRETT ELLISON</b> - Garden
<b>JOE OVERTON</b> - Tool Rental
<b>JOHN ADAMS</b> - Cashier
<b>TJ HERRINGTON</b> - Deliveries
<b>TODD REUSCHER</b> - Freight
<b>WYNNSDAY BEINGESSNER</b> - Cashier

## ANNIVERSARIES

<b>06/01</b> <b>CAMERON S.</b> Order Fulfillment Associate <b>19 yrs</b>
<b>06/14</b> <b>RICK D.</b> Tool Rental Sales Associate <b>4 yrs</b>
<b>06/18</b> <b>NADINE O.</b> Hardware Sales Associate <b>12 yrs</b>
<b>07/01</b> <b>CHERYL L.</b> Appliance Sales Associate <b>3 yrs</b>
<b>07/03</b> <b>MATT P.</b> Freight Team Associate <b>2 yrs</b>
<b>07/10</b> <b>ERIK B.</b> Hardware DS - Key Carrier <b>4 yrs</b>
<b>07/12</b> <b>WILMA B.</b> Garden Sales Associate <b>9 yrs</b>
<b>07/20</b> <b>ALYSSA S.</b> Plumbing Sales Associate <b>2 yrs</b>
<b>07/23</b> <b>ROGER B.</b> Customer Service Greeter <b>9 yrs</b>
<b>07/24</b> <b>NORIA G.</b> Tool Rental Sales Associate <b>2 yrs</b>
<b>07/30</b> <b>DEMETRIA R.</b> Customer Service Associate <b>8 yrs</b>



### Customer Feedback:

Nadine that works in Hardware was very helpful and knew a lot about nailers. She helped me pick out a nailer for my new project since I have never used one before. She showed me how to use it and helped me get the right nails and other stuff I would need. I had no idea what to buy, It was great having someone show me how to load the nails and how to use it.



## BIRTHDAYS

<b>06/01</b> <b>CHRIS G.</b> Wall and Floor DS
<b>06/04</b> <b>WILMA B.</b> Garden Sales Associate
<b>06/05</b> <b>RANDY C.</b> PRO Sales Associate
<b>06/06</b> <b>VIKKI K.</b> Customer Service Associate
<b>06/08</b> <b>KEVIN G.</b> Cashier
<b>06/09</b> <b>BRADEN S.</b> Order Fulfillment Associate
<b>06/10</b> <b>AYNSLEE R.</b> Customer Service Associate
<b>06/19</b> <b>RYAN M.</b> Garden DS - Key Carrier
<b>06/21</b> <b>JAMIE S.</b> Kitchen and Bath DS
<b>06/23</b> <b>BRAIN L.</b> Garden Sales Associate
<b>06/23</b> <b>FRANK B.</b> Customer Service Greeter
<b>06/24</b> <b>BRYAN M.</b> Freight Team Associate
<b>06/26</b> <b>CHRIS W.</b> Order Fulfillment Associate
<b>06/28</b> <b>RHONDA J.</b> Electrical / Lighting DS
<b>06/29</b> <b>BRAIN B.</b> Paint DS
<b>07/02</b> <b>CHUCK W.</b> Plumbing Sales Associate
<b>07/08</b> <b>JOSH S.</b> Cashier
<b>07/12</b> <b>HARVEY M.</b> Lumber Sales Associate
<b>07/13</b> <b>ROBERT O.</b> Tool Rental Sales Associate
<b>07/17</b> <b>DOMINIQUE B.</b> Customer Service Associate
<b>07/20</b> <b>ELTON M.</b> Electrical / Lighting Sales Associate
<b>07/24</b> <b>ELAINE G.</b> Cashier
<b>07/31</b> <b>JAKE C.</b> Cashier

# 2017 HEALTHY STATE CHALLENGE

Get ready to launch yourself to better health this summer and a chance to win \$1,000.

- ✦ **CHALLENGE:** July 17 – August 27
- ✦ **WIN:** \$1,000
- ✦ **INFORMATION:** [livetheorangelife.com/hdhealthchallenge](http://livetheorangelife.com/hdhealthchallenge)



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