



Sign up customers for  
**Leads and Measures**  
every chance you get!



Always ask customers if  
they would like to sign up  
for **Home Depot Credit**.



Remember to complete  
your monthly **inFocus Quiz**  
and any **training**.



# RANGE PEEL

Monthly Newsletter for The Home Depot  
Store # 8460 • Tiffany Springs  
Store Manager: Robert Large

Vol. 3, No. 2 | **March 2017**



**8460**



**PRO  
TEAM**

**Number One Pro Team in the District with Best Comp and Plan for 2016**

Dennis Ankrum • Matt Longbine • Randy Cole • Alison Gordon  
Erica Rodriguez • Todd Miller • Juana Mendez



**RONALD MCDONALD  
HOUSE CHARITIES**  
KANSAS CITY

James DePriest, John Buxton, Autumn Boyle, Danielle Peterson, Todd Miller, Alison Gordon, Sonja Nissley and Demetria Roe all cooked and served a delicious arrangement of food for the Ronald McDonald house on March 15, 2017.

**WAY TO GO TEAM!**



**Robert Blaylock, D70**

Robert started as an Appliances associate over ten years ago in Indiana. He's still with the Company because God hasn't smiled on him, so he hasn't won the lottery.

**Q What's your favorite aspect of working for THD?**

**A** I get to work with the public. I didn't have good communication skills whenever I first started here, but now I'm a better communicator.

**Q If you could have any position in the Company, what would it be?**

**A** CEO.

**Q What changes would you like to see around the Company or store?**

**A** I think as a Company that the permanent staff should have higher pay. The front line associates need increased pay bands. Also, I think there's too many people in middle and upper management - that's why there's not enough pay left over for those of us on the front line.

**Q What's your favorite place you've visited?**

**A** Capetown, South Africa. I wouldn't mind moving there if I ever win the lottery.

**Q What is a hobby that you enjoy?**

**A** It used to be jogging, but I haven't gotten it back since I had my broken foot.

**Q Cat or dogs?**

**A** Dogs. There's no loyalty with cats. If he could eat better next door, he'd leave you in a heartbeat.

**Q What advice do you have for new associates?**

**A** This is truly a company you can make a career out of. There's great opportunities out there - it is what you make it.

**ASSOCIATES OF THE MONTH • FEBRUARY 2017**

**DS**



**Ben Trembly**

**SALES**



**Sherrie Hoskinson**

**OPS**



**Sam Carolla**

**FREIGHT**



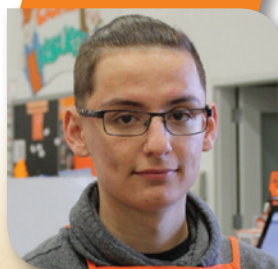
**Ron Malone**

**CASHIER**

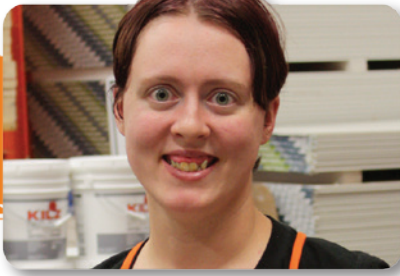


**Herschel Sampson**

**RECOVERY CHAMP**



**Andrei Herman**



**Brandee Blanton, D90**

Brandee has been a cashier with us for almost three years.

**Q What's your favorite aspect of working for THD?**

**A** *I like all the people here. I like working with everyone.*

**Q If you could have any position in the Company, what would it be?**

**A** *A Hardware associate.*

**Q What's your favorite place to visit?**

**A** *Barnes & Noble.*

**Q Where's a place you'd like to visit?**

**A** *Japan! I've always been fascinated with the culture.*

**Q What's a hobby that you enjoy?**

**A** *Drawing.*

**Q If you won the lottery, how would you spend the money?**

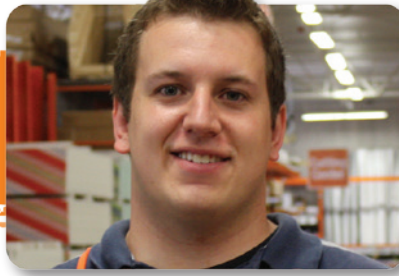
**A** *First, I'd pay for college. Then, I'd take that trip to Japan.*

**Q Cat or dogs?**

**A** *Both, actually.*

**Q What advice do you have for new associates?**

**A** *Work hard and work towards your dreams.*



**Josh Kucinick, D31**

Josh opened store 8460 as an Appliance specialist in June 2008. He, then, transferred to Columbia. Then, Josh came back to 8460 in Sept 2016.

**Q What's your favorite aspect of working for THD?**

**A** *Helping people.*

**Q What's your least favorite aspect of working for THD?**

**A** *The monthly training and the InFocus quizzes.*

**Q If you could have any position in the Company, what would it be?**

**A** *CEO.*

**Q If you win a million dollars, how would you spend the money?**

**A** *At Home Depot.*

**Q What's a hobby that you enjoy?**

**A** *I don't have hobbies, but I like working. In my off time, I go to Gladstone and help people.*

**Q Cats or dogs?**

**A** *Dogs.*

**Q What advice do you have for new associates?**

**A** *Be willing to learn as much as you can - from your experienced peers, not necessarily a computer.*



**Customer Feedback:**

*This store is always clean and orderly. But, what I like the most is the friendly service I always get here. I like that the employees do not make you feel you should not have asked them a question. Instead they not only respond but will actually take you to whatever product you are seeking and explain differences in the product if there is more than one kind or version. It is a true pleasure to shop here including the checkout experience where I was standing in line and an employee offered to show me how to use the "self-checkout" which made checking out go so much quicker. Thank you.*



**Customer Feedback:**

*This store is much like any other Home Depot with the exception of a certain cashier, Juana. She is wonderful. Her customer service is second to none and she makes you feel like you matter as a customer. If you have the chance you should definitely visit her check out line.*



**WINNER**

Chicken Pot Pie | By Cheryl Lupton



**PIE CONTEST •  $\pi$  PI 3.14**

Lemon | Bishop Chocolate | Chocolate Cream | Pumpkin Pecan | Coconut Cream



**JUDGES**

James | Rose | Alison | Ben





## ANNIVERSARIES

03/02	<b>ERICA R.</b> <i>Pro Associate</i>	1 yr
03/04	<b>HANNAH L.</b> <i>Cashier</i>	1 yr
03/04	<b>SAM C.</b> <i>Tool Rental Service Tech</i>	1 yr
03/05	<b>JANET D.</b> <i>Garden Sales Associate</i>	2 yrs
03/05	<b>BRYANT L.</b> <i>Cashier</i>	1 yr
03/08	<b>DOMINIQUE.</b> <i>Customer Service Associate</i>	3 yrs
03/08	<b>LORIE B.</b> <i>Garden Sales Associate</i>	3 yrs
03/09	<b>BOB L.</b> <i>Garden Sales Associate</i>	7 yrs
03/09	<b>ALISON H.</b> <i>Cashier</i>	1 yr
03/10	<b>TABITHA R.</b> <i>Customer Service Associate</i>	5 yrs
03/10	<b>TOM N.</b> <i>Garden Sales Associate</i>	3 yrs
03/12	<b>RANDY C.</b> <i>Pro Associate</i>	1 yr
03/13	<b>BRANDEE B.</b> <i>Cashier</i>	3 yrs
03/13	<b>RYAN M.</b> <i>Garden Dept Supervisor</i>	4 yrs
03/14	<b>REGGIE M.</b> <i>Freight Team Associate</i>	3 yrs
03/15	<b>PAM W.</b> <i>Head Cashier</i>	18 yrs
03/15	<b>BROCK B.</b> <i>Kitchen &amp; Bath Designer</i>	1 yr
03/17	<b>ELTON M.</b> <i>Electrical Sales Associate</i>	6 yrs
03/17	<b>FRANK B.</b> <i>Customer Service Greeter</i>	6 yrs
03/18	<b>SONJA N.</b> <i>Associate Support DS</i>	17 yrs
03/21	<b>CHUCK W.</b> <i>Plumbing Sales Associate</i>	5 yrs
03/22	<b>SUSIE A.</b> <i>Cashier</i>	18 yrs
03/23	<b>JIM W.</b> <i>Wall &amp; Floor Sales Specialist</i>	4 yrs
03/23	<b>HARVEY M.</b> <i>Lumber Sales Associate</i>	1 yr
03/30	<b>JOHN P.</b> <i>Millwork Sales Specialist</i>	5 yrs

## BIRTHDAYS

03/02	<b>NIKETA Y.</b> <i>Blinds/Wallpaper Sales Associate</i>
03/08	<b>CHRIS C.</b> <i>Freight Team Associate</i>
03/15	<b>BRYANT L.</b> <i>Cashier</i>
03/19	<b>JUANITA H.</b> <i>Cashier</i>

## BIRTHDAYS continued

03/22	<b>LISA D.</b> <i>Cashier</i>
03/26	<b>JANET D.</b> <i>Garden Sales Associate</i>
03/26	<b>ELAINE W.</b> <i>Service Department Supervisor</i>
03/26	<b>ROBERT L.</b> <i>Store Manager</i>
03/27	<b>TERRY C.</b> <i>Freight Team Associate</i>
03/27	<b>MATT L.</b> <i>PRO Loader</i>
03/28	<b>JERRY K.</b> <i>Lot Associate</i>
03/31	<b>ERICA R.</b> <i>Pro Associate</i>
03/31	<b>MARILYN M.</b> <i>Paint Sales Associate</i>

## NEW HIRES

<b>ABBEY CARLSON</b> - Millwork
<b>ALANAYA BREITLING</b> - Garden
<b>AMANDA JONES</b> - Freight
<b>BEN TAYLOR</b> - Cashier
<b>CHRIS SPRY</b> - Cashier
<b>CULLEN MORIARTY</b> - Garden
<b>DEVIN LOSZEWSKI</b> - Millwork
<b>EDWIN FIGUEROA</b> - Hardware
<b>EDWARD MARTINEZ</b> - Freight
<b>ERIC HOEPER</b> - Garden
<b>ETHAN PEARCE</b> - Garden
<b>GABRIEL REEL</b> - Freight
<b>JAKE CHASE</b> - Cashier
<b>KEVIN GREISE II</b> - Cashier
<b>LEORAH ADDADI</b> - Paint
<b>MATT LONGBINE</b> - PRO Loader
<b>MEGAN ESPINOZA</b> - Freight
<b>MIKE HOOGERHYDE</b> - Flooring
<b>PAUL HOEGLER</b> - Lot
<b>TIM O'CONNELL</b> - Lumber
<b>TOM SCHAEFFER</b> - Freight
<b>TREYTON BURCH</b> - Lumber
<b>VALERIE STEPHENS</b> - Freight

## YOUR NEW ASSOCIATE

# COACHES



MARILYN - Paint



RICK - Tool Rental



LYLE - Plumbing



WILMA - Garden



JUANA - Cashier



PETE - Garden



RON M - Freight



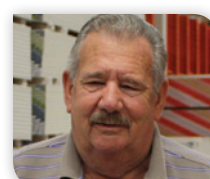
LORIE - Garden



CHERYL - Flooring



TOM - Garden



JERRY - Electrical



TABITHA - Service Desk



HANNAH - Cashier



JERRY K - Lot



This monthly newsletter is produced for the Home Depot store #8460 by VOA members: Elaine Williams and Sonja Nissley. Graphic Design: Jerry Kanabel. Copy proofing: Sonja Nissley. Contributing photography: Sonja Nissley and James DePriest.