



Sign up customers for
Leads and Measures
every chance you get!



Always ask customers if
they would like to sign up
for **Home Depot Credit**.



Remember to complete
your monthly **inFocus Quiz**
and any **training**.



RANGE PEEL

Monthly Newsletter for The Home Depot
Store # 8460 • Tiffany Springs
Store Manager: Robert Large

Vol. 3, No. 1 | **January/February 2017**



Photographs taken by: Jeff Whitworth and Elaine Gower.

8460 Holiday Party
Ameristar Kansas City Horizons Buffet January 8, 2017



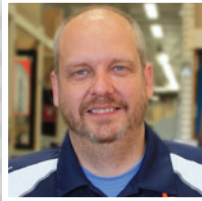
Phillip Scherer, OPS ASM from Liberty, Store # 3019, filled in while our own OPS ASM, Teresa was out on leave. Pictured here: Ryan and Elaine present Phillip with his farewell apron. Thank you so much for your time and hard work and being a part of our family here at #8460.



STEP UP TO SAFETY



YOUR INFOCUS TEAM



Manager
Robert Large



OPS ASM
Teresa Whitworth



Captin
Rose Beal



Joe Saunders



Elton Mansell



Robert Blaylock



Jamie Salsberry



Chuck Waitalo



The Superlative Awards were nominated by the associates of The Home Depot, store # 8460.

Orangest Blood

(This award went to the associate who you felt truly lives our values day in and day out)

★ Bob Lynch ★

Best Beard

★ Branden Lubke ★

MVP

★ Jerry Kanabel ★

Loudest Laugh

★ Elaine Williams ★

Best Hair

★ Sam Murray ★

Most Talkative

★ Chris Halfen ★

Most Sarcastic

★ Susie Almaraz ★

Cutest Couple

(This award went to the two associate most likely to be found together who do not work in the same department)

★ Aynslee Resch ★
★ Jerod Saunders ★

Best Dressed

★ Kathy Fithen ★

Most Likely to be Famous

★ Niketa Yelverton ★

Most Likely to be CEO

★ James DePriest ★

Most Likely to Survive a Zombie Apocalypse

★ Sam Murray ★

The Superlative Awards were made by:
Brandon Damon



Customer Feedback:



Cheryl Lupton in the flooring department assisted us when picking out our new carpet. She was knowledgeable and personable. She found exactly what we needed right away and answered all our questions.



Customer Feedback:



An associate named Elton in the Electronics Department helped me with a project of mine. He helped me understand what gage wire I would need. He gave me confidence in completing my project. I appreciate the help he gave me.

ASSOCIATES OF THE MONTH • DECEMBER 2016

DS



Hugo Blomquist

SALES



Cheryl Lupton

OPS



Franci Wendelin

FREIGHT



Alexis Stephens

CASHIER



Tim Lawson

RECOVERY CHAMP



Susie Almaraz

DS SPOTLIGHT

Ben Trembly / Extra DS



Ben is the new floating DS, and he comes to us from the South Olathe store #2218. He has been with the Company for four years and has ran departments 27 / 38 / 23 / 59. Ben would describe his management style is laid back with a focus on delivering excellent customer service. He is definitely a glass half full kind of guy and he strives to make everyone happy. If he won a million dollars, he would pay off his house, start a college fund

for his kids, and save the rest. Ben and his wife, Chelsey, are expecting a baby boy on March 24th. If an alligator and a kangaroo got into a fight, Ben is sure that the kangaroo would win. He loves baseball. Go Royals! If he could have any store position, he would like to work on the assest protection side of the business or run Tool Rental - because that's easy. Ben's favorite hobby is fly fishing, and his advice to any new associate would be to show up on time, meet and greet every customer with a smile, and deliver great-valued customer service to every customer that you encounter. ■

TAKING CARE OF OUR PEOPLE

Please consider donating \$1/per paycheck to the Homer Fund. After taxes and deductions, it would be a change of approximately 21 cents less in your paycheck or \$5.45 in a years time. If you cannot do a paycheck deduction, please make a one-time donation of as little as \$1. See Sonja with your donations.

Customer Feedback:

Great customer service from Branden the assistant manager. He helped resolve a problem with install of purchased appliances. He created solutions beyond my expectations.



Customer Feedback:

Employee Nadine found a light for me. There were none on the shelf but your inventory said there was one. We looked all over for it and I was about to give up, but she found the one I really wanted. Most stores just say we are out and walk away, that is why I shop at this store.



Customer Feedback:

Your employees really care about the customer or at least it comes across that way. You are doing something right because they are happy at their jobs it appears. They don't mind answering questions and helping me with my purchases. You are very fortunate to have this group of people working for you. Most other stores either do not have enough employees or they do not train them to care about the customer. I have always been impressed when I shop at your store. I saw a copy of your Orange Peel newsletter and after reading it, I want my granddaughter to work at Home Depot. A young girl by the name of Elaine was ready to go to lunch but she stopped and helped me get assistance in loading my car. She works in customer service. I appreciated her, because she put her lunch break on hold just to help me and didn't leave until I received help. My help came in the form of a man named Jerry who was so nice and professional. These two employees are exceptional representatives of your company and a credit to your workforce.

ASSOCIATES OF THE MONTH • JANUARY 2017

DS



Felix Cantrell

SALES



Jim Waddle

OPS



Franci Wendelin

FREIGHT



Reggie Martin

CASHIER



Paula Adnres

RECOVERY CHAMP



Paula Adnres

February 16, 2017



INVENTORY



Customer Feedback:



Sherrrie was very helpful to me and my husband. I could tell her aim was to help us in every aspect of our shopping experience and needs. She was kind, helpful, yet busy with her other duties. She made us feel that we were more important than her duties, placing the customer first. We made a large purchase and she even helped us to the front and helped us load. Yet she was task oriented. She was calm and engaging. This makes Home Depot stand a bit higher in our minds than other home improvement stores.



BIRTHDAYS

01/02	JOSH K. <i>Customer Service Associate</i>
01/07	CLIFTON T. <i>Order Fulfillment Associate</i>
01/10	RAY D. <i>Lumber Sales Associate</i>
01/13	MATTHEW P. <i>Freight Team Associate</i>
01/23	JUANA M. <i>Bilingual Pro Cashier</i>
01/27	CAMERON S. <i>Order Fulfillment Associate</i>
01/27	JOHN P. <i>Millwork Sales Associate</i>
01/31	JEROD S. <i>Paint Sales Associate</i>
02/01	DANIEL P. <i>Cashier</i>
02/04	JANICE O. <i>Cashier</i>
02/06	TIM W. <i>Tool Rental Sales Associate</i>
02/07	ROGER B. <i>Customer Service Greeter</i>
02/10	HUGO B. <i>Lumber Dept Supervisor</i>
02/14	JERRY M. <i>Electrical/Lighting Sales Associate</i>
02/14	SAM M. <i>Paint Sales Associate</i>
02/15	AUTUMN B. <i>Head Cashier</i>
02/18	MYCAH W. <i>Cashier</i>

02/21	FELIX C. <i>Freight Team Supervisor</i>
02/24	ALVARO R. <i>Cashier</i>
02/26	BREANNE S. <i>Freight Team Associate</i>

TRANSFER

BEN TREMBLY - Extra DS

ANNIVERSARIES

01/24	ROBERT B. <i>Appliance Sales Associate</i>	10 yrs
02/02	HERSCHEL S. <i>Cashier</i>	4 yrs
02/02	RHONDA J. <i>Electrical/Lighting DS</i>	11 yrs
02/03	JOHN B. <i>Front End Supervisor</i>	16 yrs
02/03	GARY B. <i>Garden Sales Associate</i>	3 yrs
02/11	LYLE P. <i>Plumbing Sales Associate</i>	3 yrs
02/19	BRIAN L. <i>Garden Sales Associate</i>	1 yr
02/23	CHRIS G. <i>Wall and Flooring DS</i>	1 yr
02/25	ELAINE G. <i>Cashier</i>	2 yrs
02/25	JERRY K. <i>Lot Associate</i>	2 yrs
02/27	PETE M. <i>Garden Sales Associate</i>	10 yrs

NEW HIRES

ADAM HOLLIS - Cashier
ALEX GALLAGHER - Hardware
ANDREI HERMAN - Cashier
BRESHAWNIA REDMOND - Paint
BRYAN MYEROWICH - Freight
CASSIDY ADAMS - Cashier
CLIFTON TUNLEY - Deliveries
CONNOR BOWLEY - Cashier
DENNIS LUCAS - Electrical
GREG KOLODZIEJSKI - Cashier
JOSH SEIFERT - Cashier
KATHRYN FIGUEROA - Cashier
KEVIN GRIESE - Garden
MARIBEL SOLANO - Cashier
MARLIN SANDERS - Freight
MASON WHEELER - Deliveries
RODNEY STANLEY - Freight
RUDY PAPPENFUHS - Kitchen and Bath
TERRY CHILDERS - Freight
TONI CARSWELL - Freight
ZACH OLIVER - Lot
ZANE BROCKHOFF - Lot



This monthly newsletter is produced for the Home Depot store #8460 by VOA members: Elaine Williams and Sonja Nissley. Graphic Design: Jerry Kanabel. Copy proofing: Teresa Whitworth, Sonja Nissley and Elaine Williams. Contributing photography: Jeff Whitworth and Elaine Gower.